

★★★★★ by Anon on 2018-02-02

The doctors and staff are kind and helpful.

**NPS:**

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★★★★★ by Hattie Altland on 2018-02-02

The vet was very informational staff was very friendly and caring would definitely go back, couldn't have had a better experience.

**NPS:**

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★★★★★ by Cheryl Wiggins on 2018-02-01

We have had our pets seen by two different vets here and both have been very knowledgeable dealing with their needs and gentle in the handling with them. Both of them get a thumbs up. Especially Dr. Moussa. Thank you for helping us understand and make good decisions.

**NPS:**

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★★★★★ by Donna Vaughan on 2018-02-01

It is always hard to lose a pet, and Noodles was so special. Dr Moussa and the staff helped to ease her pain and send her on her way. Thank you all so very much.

**NPS:**

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★★★★★ by Anon on 2018-02-01

I love them!

**NPS:**

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★★★★★ by Jaime Desenberg on 2018-01-30

My dog was recently neutered and for the most part I was very satisfied. The one thing I would suggest you change, when I was leaving him for his surgery and I was already a nervous emotional mess about putting him through the procedure, I was asked if I wanted to add on an optional gastropexy. I was caught off guard, and not sure what choice to make. I would have appreciated being told about the possibility of that ahead of time so I could do some research on the pros and cons, success rate, side effects, and speak to dog friends of mine who have had it done. I prefer to make informed decisions as opposed to making an emotional one. I opted to not do it since I was concerned it would be too much stress on him at once (while I was stressed) but I am still not sure I made the correct decision.

**NPS:**

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★★★★★ by Phyllis A. Heindel on 2018-01-28

The girls are on top of things.

**NPS:**

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★★★★★ by Donna Vaughan on 2018-01-25

Dr Moussa was such a help with my poor, sick Noodles. She really cares about our cats. It is so hard when they ge old and sick. Thank you, Dr Moussa!!

**NPS:**

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★★★★★ by Perry Sweitzer on 2018-01-22

Very Pleased

**NPS:**

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★★★★★ by Beth Giffen on 2018-01-17

Dr. Musso is very knowledgeable and helpful. She recommended a new treatment for my Jack's recurring condition and so far it hasn't come back. Also the Greenies Pill Pickets available for purchase are the BEST! Jack swallows them whole — no more fussing with pills!

**NPS:**

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★★★★★ by Courtney Reigert on 2018-01-17

The doctor and the assistants are both excellent. I love bringing my cat here because I feel like he's in good hands. They looked at him thoroughly and confirmed an issue that I've been suspecting since he was a kitten, even though his past vet told me he was fine. I know my cat and if something is wrong, I make sure he's got the best care he can get. They're also very affordable.

**NPS:**

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★★★★★ by Jennah Fisher on 2018-01-17

They were able to squeeze me in the same day I called for my kitty Taco who had an eye infection. The staff was very friendly and took great care of my little girl. Definitely recommend bringing your loved fur babies here.

**NPS:**

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★★★★★ by Curtis Jeffries on 2018-01-14

Took my cats in for manicures and completed it in a timely and efficient manner. Can't ask for more than that.

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★★★★★ by Anon on 2018-01-13

The vet did a thorough exam of our dog who had symptoms of blood in his stools, all information was conveyed very well between us & the vet & tech, treatment plan put in place. But took an extra long time to complete all of this including a slow checkout, appt was at 4:45pm, we did not exit the center until 6pm. was obvious that the vet was booked solid, caused issues with other customers in the waiting area who had appts that were being switched around or having to wait long times. Raises concern if this is due to staff shortages or maybe getting too big & busy.

**NPS:**

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★★★★★ by Craig Gross on 2018-01-12

Everything went well. Got an appointment quickly. Didn't have to wait long.

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★★★★★ by Melissa Vincent on 2018-01-12

Dr Moussa is awesome! She really cares about my kittens & doesn't have a problem taking a little extra time to explain things to me.

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★★★★★ by Diana Rhoads on 2018-01-11

My first experience with Dr. Moussa, and I was very impressed. My dog is large, and having had extensive surgery in the past, he is not very 'vet friendly'. Dr. Moussa handled him beautifully, even making friends. I also really appreciated her attention and validation of our experience, and the research we had done in treatment of his condition. I found Dr. Moussa to be excellent, in relating to both me and my precious dog.

**NPS:**

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★★★★★ by Michael Depew on 2018-01-10

everybody is very friendly and helpful, dr. Lopresto explains things very clearly and he loves animals

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lauren Peate on 2018-01-08

Our vet was very nice and very concerned for Baby's well being. She spent a lot of time with us explaining her meds and needs

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jaime Desenberg on 2018-01-08

I have a large dog and appreciate the large reception and waiting area. I feel like my doctor is thorough and takes as much time as is needed to make sure anything I have a concern about is addressed. My dog is also not the best patient and everyone there was friendly and patient with him.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Colleen Gemmill on 2018-01-08

Always helpful and the staff treat my dog so good.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Gail Burke on 2018-01-06

I ordered 2 prescription refills on the prescription ordering line, with a special request for quantities since I have 2 large dogs. These were refilled & ready for pick up on the same day after a direct telephone call from the vet's office to clarify my requests & the vet's orders. Was efficiently checked out at my pick up the next day too.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beth Papadiamantis on 2018-01-04

Prices are very high. My cat needed two vaccines and they charged exam visit for the vet to touch her stomach and look in her ears. That's the whole exam, not very happy!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Megan Sheely on 2018-01-03

Fast. Kind. Gentle. Respectful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Colleen Gemmill on 2018-01-01

Always so nice and staff not afraid to get down on floor with the animals.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dan Cotherman on 2017-12-31

Excellent care

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-12-30

The staff & doctor were amazing. Took though care of the stray cat we brought in. Wish my doctor would take that good of care of me!! The little stray kitty will now have a loving home in South Carolina. Thank you for a wonderful experience with a doctor.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jo Ann Paules on 2017-12-30

My feline companions have all be treated by EYVC since the 1980's. If I wasn't satisfied with the level of care and concern of the staff, I would never have stayed for so long.

**NPS:**

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★★★★★ by Gail Burke on 2017-12-28

Upon registering for our appt we were told the vet was behind schedule due to a busy day, maybe up to a half hour, this notification at the start is always appreciated. Also the vet tech, Dan & the vet, Dr. Lopresto, apologized for the wait which was 25 mins. Reece had an excellent exam, I was given plenty of time for questions & clarifications on her meds, the vet set up a plan of care & checkout was done efficiently.

**NPS:**

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★★★★★ by Norma Schmidt on 2017-12-28

Dr. Lopresto went above and beyond to help us determine the nature of our fish's illness, which was of some urgency as it also relates to our son's skin condition. We are located on the other side of the state, but he made time to speak with us via telephone / email the same day and expedited processing of the necessary lab work, including making arrangements for us through our local vet. It was not easy to find a fish specialist and we are fortunate to have found Dr. Lopresto. Would highly recommend.

**NPS:**

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★★★★★ by Anon on 2017-12-27

Very caring and attentive people.

**NPS:**

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★★★★★ by Kate Phillips on 2017-12-24

Heart worm medication refilled promptly. Staff was friendly and helpful.

**NPS:**

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★★★★★ by Beth Giffen on 2017-12-21

Everyone there really cares about the animals and my Dr.nwas very knowledgable.

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★★★★★ by Sydney Martin on 2017-12-20

The staff was great and took excellent care of while we were away.

**NPS:**

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★★★★★ by Dan Cotherman on 2017-12-18

I would recommend this Veterinary Center .Very kind and gentle with your pets & Friendly.

**NPS:**

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★★★★★ by Anon on 2017-12-16

Staff member called to remind us of our kitten's need for a follow-up lab test. Staff is always very helpful. Only negative comment is the cost of the test seemed a little on the high side. Although our cat did not need to be seen for this test, when he does see any of the vets, they are very gentle, caring, and thorough with their exams, and give us other options and estimates for continued follow-up care.

**NPS:**

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★★★★★ by Anon on 2017-12-12

Very polite and professional!

**NPS:**

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★★★★★ by Kristina Staub on 2017-12-12

Great professional and courteous staff who took exceptionally wonderful care of our guinea pig who was experiencing some horrible pain. The staff treated him with living care, providing us information and answering all of our questions. We left feeling confident in continuing his care from home. Highly recommend this clinic for all your animal needs.

**NPS:**

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★★★★★ by Laura Cowburn on 2017-12-12

The staff is so good to my cat Otis! I never have to worry when I'm traveling so much. Sometimes I think he loves being with them more than me!

**NPS:**

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★★★★★ by Anon on 2017-12-11

Vet was kind and informative. Appointment was met on time.

**NPS:**

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★★★★★ by Karen Thompson on 2017-12-10

Great service, professional knowledgeable people.

**NPS:**

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★★★★★ by Cathy Haynes on 2017-12-05

Excellent. Tyler came in for emergency and was seen and treated immediately. These people really care.

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★★★★★ by Paul Taccetta on 2017-12-05

Revolution for my cat was processed very quickly this time. I hadn't expected to be called within a few hours but it makes me wonder why I cannot just stop in and someone look at the computer and say "Yes, your cat needs this; let me go take it off the shelf and sell it to you." Last time it took a couple of days, so that's what I planned for this time.

**NPS:**

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★★★★★ by Kalethia Totton on 2017-12-03

The level of care and focus on our pet was awesome.

**NPS:**

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★★★★★ by Susan Spahr on 2017-12-02

Dr. Lopresto shows genuine concern & knowledge of the situation and isn't afraid to consult other specialists for a 2nd opinion. Plus, our dog really likes him!

**NPS:**

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★★★★★ by Matt Boyer on 2017-11-29

Great staff, wonderful doctors!

**NPS:**

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★★★★★ by Gail Burke on 2017-11-25

Ordered medication refill by phone, handled very efficiently with the automated system & was ready in less than 24 hrs.

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★★★★★ by Bob Saxman on 2017-11-22

Dr. Lepresto always gives us treatment options and all of our dogs that we have had over the years as if they were his dogs. East York can get very busy at times which causes some wait time which is about the only negative part of East York Vet. We are currently on our 4th dog that East York Vet has cared for.

NPS: 

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★★★★★ by Beth Shaup on 2017-11-19

I love bringing my dog here. They do so well with her and Rylie is always wagging her little tail throughout the visit.

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★★★★★ by Kate Peters on 2017-11-19

Very caring staff. Clean waiting area and exam rooms. Timely care.

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★★★★★ by Lauran Weber on 2017-11-19

The staff was great and Dr. Hollway is amazing!! She is caring, intellectual, and competent. She is the best vet I have ever been to and I would recommend her to anyone! My dog was scared to be there but Dr. Hollway went out of her way to make sure she felt loved and safe.

**NPS:**

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★★★★★ by Anthony Preston on 2017-11-17

Very good. Dr. Martin took her time with us and explained the problems with our dog.

**NPS:**

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★★★★★ by Craig Gross on 2017-11-16

Just brought Shyann (Anni) in for nail trim. Fine.

**NPS:**

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★★★★★ by Amy Thomas on 2017-11-16

I always have a great experience here. The wait time was very minimal, the staff is always extremely nice, and the vet tech who worked with Hunter was so great with him. Dr.Lopresto is the best vet I have ever worked with and I don't want to see any other vet for my animals. 10/10, great job East York Vet!! Thanks for all that you do for the furry babies :)

**NPS:**

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★★★★★ by Anon on 2017-11-16

I always know my pet will get the best care! Each doctor and assistant takes the time and care to understand the concerns of each visit. I highly recommend this office for your pet needs. I was however, highly disappointed in the "Same Day Appointment" fee that's added. I was notified of an added fee at the time of making my appointment, but it aggravated me once I really thought about it. Appointments were available, why am I paying a higher rate for care and a time slot that was available anyways? With customer service being a huge focus in today's world, this added fee could mean the difference between a busy office and one that's not for price conscious customers. It also implies to a customer that they're being taken advantage of because they want the convenience of a same day appt. My primary physician doesn't charge this, why my Vet?

**NPS:**

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★★★★★ by Jeffrey Horn on 2017-11-15

always great service and care.

**NPS:**

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★★★★★ by Anon on 2017-11-14

Staff was great and took very good care of Chance.

**NPS:**

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★★★★★ by Kathy Jo Livingston on 2017-11-14

Although we had to wait a bit to be seen by the doctor, the staff was very efficient and thorough in the examination, diagnosis, and treatment of my 2 pups. Things were explained to me at every step. Quotes were provided prior to work being done as the examination progressed. The doctor and assistant were very caring and gentle with my pets.

**NPS:**

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★★★★★ by Anon on 2017-11-11

Overall the visit went well and the staff are all friendly. We made a request to accommodate our older dog that can't stand for long periods of time and we spent fifteen minutes after we checked in to go back to the exam room, then another fifteen minutes to see the vet tech and the overall process took about an hour before we had him back in the car. It seems like communications between the various steps of the process (scheduling, tech screening, vet exam, checkout) is poor and things get missed.

**NPS:**

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★★★★★ by Scott Davidson on 2017-11-09

Dr Mussa was great with Fenway

**NPS:**

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★★★★★ by Jamie Binko on 2017-11-09

Thank you for taking such great care of Macy during her recent visit!

**NPS:**

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★★★★★ by Jacqueline LeGrand on 2017-11-09

We appreciated the staff very much. We did feel a little unheard when communicated to... We were asked questions, but when we answered them we were given the Veterinarian's conclusion and we felt we were not listened to. The attendants were excellent and the Veterinarian's Assistant was excellent as well.

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★★★★★ by Sheryl Bartkowski on 2017-11-09

Such a very caring place!

**NPS:**

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★★★★★ by Anon on 2017-11-09

The veterinarian takes time to discuss what is best for our pets' health and it is great that appointments are available to accommodate for our busy schedules.

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★★★★★ by Rosana Senno on 2017-10-30

Always I have good experience and everybody take every good my four legs son

NPS: 

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★★★★☆ by Tom Somers on 2017-10-30

My appt was at 1230 but just because I get out in the room it was almost a a hour before we seen the vet

NPS: 

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★★★★★ by Curtis Jeffries on 2017-10-29

As always, the folks at EYVC showed professionalism and a genuine like for my cat Dewey. They handled his nail cutting quickly and didn't overcharge for the procedure. I have been bringing my cats to EYVC for over 8 years now and will continue to recommend this clinic to anyone looking for quality care for their pets.

NPS: 

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★★★★★ by Anon on 2017-10-28

Vet was GREAT to my puppy. My pup hates going to the vet, but they are super sweet and took very good care of her. They are also quick with follow up calls, which is great.

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★★★★★ by Kathy Beaverson on 2017-10-27

Excellent care for animals

NPS: 

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★★★★★ by Anon on 2017-10-26

front desk staff very helpful, My jitty boarded for the day and she didnt complain to me at all!

**NPS:**

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★★★★★ by Gail Burke on 2017-10-26

Thorough exam of Reece for symptoms, potential diagnoses discussed with plan of care starting out with the least invasive. Other issues of monthly medications reviewed with reasonable plans & costs

**NPS:**

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★★★★★ by Sydney Martin on 2017-10-25

The staff always does a great job with Chance they treat him well and they go out of their way to make him feel at home.

**NPS:**

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★★★★★ by Stephanie Paradies on 2017-10-25

Staff is friendly and accommodating. My pets feel very comfortable there and so do I!

**NPS:**

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★★★★★ by Ashley Degenhardt on 2017-10-24

I like the way they took care of my cat he is more then just a cat he is like my son since I don't have any kids so thank you for taking care of him and keeping him healthy.

**NPS:**

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★★★★★ by Daniel Foulk II on 2017-10-22

Very nice staff. The doctor was very professional and is very outgoing. I would recommend this to any one that has a pet. You can definitely tell they care about the animals.

**NPS:**

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★★★★★ by Karen Thompson on 2017-10-21

As with the many times we have boarded our 2 dogs, this most recent time as all the others, have left us very pleased and satisfied with the care our dogs get while there. They are excited to come home, but once home are relaxed and back to their home routine with no problems. We have NEVER noticed any kennel odor on the dogs coats when we have picked them up.

**NPS:**

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★★★★★ by Eric Masone on 2017-10-20

The staff is very polite, explains everything in detail and is the best vet office I've been to. Definitely recommend!!!!

**NPS:**

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★★★★★ by Kathleen Korb on 2017-10-19

Just picked up meds for my dog, staff very friendly!!

**NPS:**

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★★★★★ by Anon on 2017-10-19

I was told a price 50 dollars cheaper the last time I was there. It's already way too expensive for something so small and then getting told it was 50 dollars more than a couple weeks prior was not making me happy. This vet has steep prices for every procedure I've had with my dog. If I didn't like the veterinarians so much i would be less likely to rate 3 stars still.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by John Gill on 2017-10-18

Told nurse Daniel about his bleeding toe nail on his front paw before he took him back to get his nails clipped. Wanted him to check it out to make sure it wasn't infected. He comes back 15 minutes later and says the nails have been done. I asked him what about his front paw and he said he didn't see anything and basically told me my bill is at the front desk and walked away. Now this morning he is limping!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2017-10-17

Excellent

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Cindy Semper on 2017-10-17

Everyone was very friendly and helpful, taking time to answer questions we had.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Tasha Lehman on 2017-10-16

They always take great care of my doggies.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-10-13

Everyone was great as usual.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Toby Buckley on 2017-10-11

Both of my experiences with you have been great! Good information...good care!  
Thanks

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cynthia Zmroczek on 2017-10-11

Very friendly and knowledgeable staff!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-10-10

I am always so happy with my experience at EYVC. The staff is very professional and they truly care about my cat and myself. The doctor and nurse took the time to answer my questions and were very thorough. I always feel that my cat is getting great care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Vonda Roadcap on 2017-10-10

The clinic was kept very clean and the staff all looked very professional. I loved learning from Dr. Moussa and Daniel about my cute little guinea pig. I'm so thankful that they treated her like she belonged to them. I would give 10 stars if I could.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heather Owen on 2017-10-06

Dr. Lopresto is probably one of the nicest vets we have ever had the pleasure to know. He really knows how to make your pets feel comfortable as well as answer any and all questions you throw at him!

**NPS:**

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★★★★★ by Melissa Miller on 2017-10-06

Love Dr. Lopresto and the care he gives my fur babies!

**NPS:**

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★★★★★ by Suzanne Wood-Thomas on 2017-10-04

I wouldn't trust the care of my pets with anyone else. I have taken my pets to East York Veterinary Center for many years now and they have always gone above and beyond what I have expected for my babies. They are the best. Thank you from the bottom of my heart.

**NPS:**

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★★★★★ by Anon on 2017-10-03

Always friendly! I had a great chat with the vet as well, she was very open and willing to talk- not rush us out like my people-doctor. The nurse was great, helped soothe my puppy who was afraid of her shots.

**NPS:**

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★★★★★ by Haley Lawler on 2017-09-30

I love everyone that works here. They are all so sweet and make me feel confident my cats are being taken care of

**NPS:**

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★★★★★ by Donna Sauer on 2017-09-29

I was very satisfied and given great advice from Dr. Lopresti regarding my cat Whiskey!

**NPS:**

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★★★★★ by James Wenrich on 2017-09-29

We appreciate so much your willingness to take Buddy at the last minute. We were so worried about him. Everyone was so friendly and so good with Buddy. Dr. Lopresto was also so great with Buddy and so efficiently diagnosed Buddy's condition. We appreciate his good advice. Information that we did not know and are so happy to be made aware of. Thank you also for the website with information. Thanks for everything!

**NPS:**

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★★★★★ by Cathy Workinger on 2017-09-29

Polite, friendly and professional. Even though I had an appointment, I had to wait a bit due to an emergency. Only real complaint is that I wish there was some airflow in the patient rooms, usually very stuffy and stale air.

**NPS:**

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★★★★★ by Carol Stauffer on 2017-09-29

Dr. Martin was very thorough in evaluating Tux's problem. Her assistant was very helpful and caring. Desk staff was friendly.

**NPS:**

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★★★★★ by Barbara Keener on 2017-09-28

Front desk was very friendly. Vet explained what was going to with my dog and how we can help her.

**NPS:**

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★★★★★ by Colleen Gemmill on 2017-09-28

Always so nice and take great care of Baby. Thank you!

**NPS:**

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★★★★★ by Pat Derr on 2017-09-27

As always, excellent care and service. Thanks to all.

**NPS:**

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★★★★★ by Christie Sommer on 2017-09-27

I always enjoy seeing Dr. Lepresto. He is great with the animals I have that need special attention. I have a vet that is only 30 seconds from my house but two of my animals come here JUST for Dr. Lepresto's expertise. He's wonderful

**NPS:**

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★★★★★ by Diane Gould on 2017-09-23

So glad they could fit Lewie into their full schedule. Lewie is starting to feel a lot better. Thank you so much for your great service, Dr. Moussa.

**NPS:**

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★★★★★ by Daniel Foulk II on 2017-09-23

Very knowledgeable and friendly staff. They go the extra step to make you feel comfortable. They explain everything and the veterinarians her very good with the animals

**NPS:**

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★★★★★ by Gary Krach on 2017-09-20

Always have good service. People there are very kind

**NPS:**

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★★★★★ by Anon on 2017-09-20

We were treated well, all of my questions answered, didn't feel rushed at all & we were out in a reasonable amount of time.

**NPS:**

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★★★★★ by Elizabeth Spenard on 2017-09-19

Love the doctors

**NPS:**

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★★★★★ by Cindy Semper on 2017-09-17

Everyone was very nice and interested in my cats, they gave me a lot of ideas to keep them healthy.

**NPS:**

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★★★★★ by Melissa Shelly on 2017-09-15

Love bringing Oakley he is always treated nice and with the tlc he deserves

**NPS:**

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★★★★★ by Jill Higgs on 2017-09-14

They are always friendly and make Maleficent comfortable during her visits.

**NPS:**

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★★★★★ by Kelsey Groff on 2017-09-11

I usually have nothing but good things to say about EYV. This is the first time I've ever made an appointment on a Saturday(it's awesome you all offer weekend hours now. Much appreciated). The front office staff was disappointingly unprofessional. No greeting, a staff member was sitting on the counter where it looks like you are to check out, and upon trying to check out no one gave me their immediate attention. I had to stand there looking confused for a bit before someone told me I could check out. I was the only customer there the entire time so it's not like any of them were busy helping another customer. The staff was very friendly upon interaction, I was just a little disappointed with the overall professionalism. I get it, it's a weekend and no one wants to be at work. I've been there. Just some food for thought. Dr. L was great as always. Always very informed and I will continue to come back to see him. However, this may be the last appointment I make during the weekend.

**NPS:**

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★★★★★ by Elizabeth Spenard on 2017-09-07

They helped Rocco on his road to recovery.

**NPS:**

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★★★★★ by Gail Burke on 2017-09-07

Called in for medication refill, was filled the same day, service when I picked it up was very efficient & pleasant. 1 issue was when I called in for the refill, they asked for "the best phone # to call me when it was ready"- I gave my cell #, they called my husband's # mistakenly

**NPS:**

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★★★★★ by Kelly Spangler on 2017-09-01

Had our 1st visit at EYV and Dr. Moussa was wonderful. You can tell she truly loves animals and is willing to give affordable options to help keep our pets healthy. Hint to front office... be a little more upbeat and don't talk about other clients by name and delinquent bills. HIPPA

**NPS:**

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★★★★★ by Kriehlid Nelson on 2017-08-31

poor customer service

**NPS:**

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★★★★★ by Donna Vaughan on 2017-08-26

We were so anxious to have a pregnant cat, but Dr Moussa was so helpful, now we are jut excited!! No babies yet, but hopefully this weekend. Thank you!! I did notice that poor Luv Bug had diarrhea after her de-worming medicine. Poor Fiona had that too and as she was a kitten she made a real mess. Maybe a word of warning would be helpful.

**NPS:**

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★★★★★ by Colleen Gemmill on 2017-08-24

Staff is always great!

**NPS:**

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★★★★★ by Suzanne Wood-Thomas on 2017-08-23

Everyone is always so friendly and efficient. I wouldn't take my dog to anyone else. They cared for my Pomeranian for many years going above and beyond what I expected any Vet to do. I believe they gave me many more years with her due to their excellent care. Sadly she has passed on and now I have a new baby and wouldn't take her to anyone else to give her the care and treatment she deserves as my best friend in the whole world.

**NPS:**

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★★★★★ by Keith Shocker on 2017-08-22

As always, I found the staff to be polite and helpful, and as usual, willing to answer any and all questions I had about Cyrah's procedure. EYV has been our go to since she was a pup, and we will continue using you for as long as we have pets!

**NPS:**

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★★★★★ by Donna Vaughan on 2017-08-19

We love Dr Moussa!! We were sad to see Dr Chambers go, but Dr Moussa is great, too!!! I have so many cats that it is really good to have a doctor who is so caring and helpful. Thank you!!

**NPS:**

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★★★★★ by Dianne Moore on 2017-08-18

PROMPT SERVICE. CARING, KNOWLEDGEABLE STAFF

**NPS:**

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★★★★★ by Lourdes Delgado-Lopez on 2017-08-16

I have no words to express my gratitude to the staff of East York Vets. They treated me and my Tonka with so much love that it felt like if I was at home. They were kind and gentle. Can't ask for more.

**NPS:**

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★★★★★ by Anon on 2017-08-15

knowledgeable and attentive to pet's needs, explained things to me clearly.

**NPS:**

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★★★★★ by Beverly Kindle on 2017-08-15

I called because my boxer had gotten stung by a wasp. She was given excellent care. As soon as I walked in the door she was taken in the back and attended to. I have never received such professional care and concern from any pet ER. They are AWESOME.

**NPS:**

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★★★★★ by Beverly Kindle on 2017-08-15

I called because my boxer had gotten stung by a wasp. She was given excellent care. As soon as I walked in the door she was taken in the back and attended to. I have never received such professional care and concern from any pet ER. They are AWESOME.

**NPS:**

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★☆☆☆☆ by Anon on 2017-08-14

I've been taking my dog to East York Vet Center for almost 3 years with not a single issue... until our last visit. We've had Dr. Lopresto a couple of times and really liked him, but we mostly deal with Dr. Martin. She is absolutely wonderful - my dog is

comfortable with her and I feel at ease knowing my family member is in her care. She always explains everything in terms I can understand and recommends treatments according to what my pup needs. I believed every vet at this center would show the same level of compassion and professionalism, but unfortunately found out otherwise. Last week, our appointment with a different vet was a total nightmare. Dr. Moussa seemed distracted and on edge, and both her body language and her voice fluctuations seemed odd. This indicated to me that she was uncomfortable with my dog. I'm assuming it was due to this discomfort that she didn't take what I would consider to be enough time in familiarizing herself with my dog and gaining her trust before attempting to examine her. My dog is a sweetheart but very nervous, which Dr. Martin knows well, so she always takes her time giving pets and praise before the exam. Dr. Moussa, however, seemed rushed and inattentive to my dog's comfort level. My dog was hiding under the bench out of fear, and wouldn't take treats directly from the vet. My dog's appointments with Dr. Martin begin with the same hiding, but Dr. Martin takes time and care to reacquaint herself with my dog and reassure her of her safety before the exam. Dr. Moussa barely waited 30 seconds after Bella came out from under the bench (which she only did because I sat on the floor near the vet and coaxed her out) before she went right for my dog's ear. My pup gave a warning snap, but within 10 seconds Dr. Moussa was grabbing at her again, leading to another snap. We ended up having to muzzle her, which has never happened in her 11 years. After she was muzzled, we explained that Dr. Martin normally has us leave the room for my dog's shots, as she tends to be a bit louder and more dramatic when we're in there. We suggested doing this, but Dr. Moussa ignored us and gave her the first shot. We ended up having to insist on leaving the room before the second shot was administered. Afterward, Dr. Moussa gave us the impression of a salesperson more than a vet when she tried to convince us to pay for a treatment that was unnecessary. My dog has Lyme's disease, but rarely has any symptoms. Both Dr. Lopresto and Dr. Martin have explained to me that this particular test is only recommended if my dog is showing symptoms of an active infection. I spoke with Dr. Moussa about this at the beginning of the appointment, and she still tried to sell me this treatment. Throughout our visit, both my fiancé and I felt that she did not listen to us and did not take our dog's comfort into consideration. My rating of 1 star is a reflection of this visit only. I will still continue bringing my dog to East York Vet Center on the condition that she does not see Dr. Moussa again. Before this visit, I would have recommended this center in a heartbeat. Unfortunately, I can now only recommend Dr. Martin and Dr. Lopresto specifically.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Gerald Patnode on 2017-08-13

Always professional and caring

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathy Walker on 2017-08-11

As always staff is polite and helpful. Answering all questions with patience and conern.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-08-09

employees are very friendly,vet explains things very well

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Shelton on 2017-08-09

Always professional and extremely kind to my puppy. Can not imagine going anywhere else.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Amy Crumling on 2017-08-08

Everyone is always so nice they were very professional and kind thank u

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-08-04

Excellent!!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Katy Jones on 2017-08-04

Everyone there is great!

**NPS:**

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★★★★★ by Anon on 2017-08-04

Staff is awesome and office is very clean.

**NPS:**

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★★★★★ by Polly Weiss on 2017-08-03

Dr. Chris was great. Addressed the problem and talked to me about options and we were on our way. Vet Tech was good, Front desk helpful. Rc'ved 2 follow up calls on my pet's condition Very happy .

**NPS:**

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★★★★★ by Anon on 2017-08-02

I love this vet. I called them and left a message around 8:30 am. My call was returned around 11:30 that day. I was pleasantly surprised I received a call that quickly. The doctor was very kind and gave me options. I appreciate that they show concern and don't pressure me into expensive treatments. This office is always professional and helpful and they get back to me timely.

**NPS:**

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★★★★★ by Stephanie Shelton on 2017-08-01

Always friendly. Always great with our pet family. Clean facility and they always try hard to work you in.

**NPS:**

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★★★★★ by Cindy Semper on 2017-07-31

Everyone was very nice and took time to answer my questions and were concerned about my pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Korb on 2017-07-31

Dr. Lopresto does a great job, makes me and my dog feel at ease.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shauna Runk on 2017-07-30

I love this practice but they really overcharge

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-07-29

I stopped by to get medications for my dogs, but had not called ahead. They were very accommodating and took the time to get me the prescriptions right then. Great service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-07-25

A great visit with my pet. She was very relaxed around Walker and the Dr. This is the first time she has ever been that relaxed and I credit both folks attending us. Thanks!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Frank Nauman on 2017-07-24

Very knowledgeable of my pets issue. Very concerned about his well being.

**NPS:**

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★★★★★ by Carol Stauffer on 2017-07-22

I was very pleased with the care received for my cat Lucky. Dr. Moussa took time to examine and explain Lucky's condition and recommend care. The vet nurse Haney was also very caring.

**NPS:**

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★★★★★ by Anon on 2017-07-21

Our annual appointment was prompt and went fast and smooth. Their office hours are extended beyond most other veterinarians and seven days per week. I find it beneficial that their invoices and estimates are itemized in detail.

**NPS:**

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★★★★★ by Cassandra Grove on 2017-07-21

I'm satisfied with the quality of care and the pricing is within reason. The wait is pretty long for the amount of face time with the actual vet. The check-in process takes about a minute, you spend 5 minutes with the vet tech, 15-20 with the Vet, and 5 minutes paying. It takes about an hour though with the waiting in between. Also, it seems like most the time the vet doesn't have time to read what the Vet Tech writes so we end up explaining the same thing at least twice. Some waiting is inevitable but the process could be improved.

**NPS:**

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★★★★★ by Lisa Gatling on 2017-07-20

I love the way they seem to love my pups and they take the time to explain everything to me

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-07-17

I called Sunday morning and was able to get an appointment the same day. They took me as soon as I arrived and the technician and the veterinarian were very pleasant and friendly. They really do care about my cat. They offered extra services but did not push me, they gave me the choice and didn't make me feel bad if I didn't do more. I am so happy with this office. They are always professional and available and caring.

**NPS:**

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★★★★★ by Stephanie Shelton on 2017-07-17

Friendly, helpful and amazing with our 10 year old puppy.

**NPS:**

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★★★★★ by Kerri Dainty on 2017-07-17

I am very thankful for Dr Lepresto He takes the time to listen to your concerns and explains things to where you understand them. He is the only vet that my cats and dogs are comfortable with.

**NPS:**

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★★★★★ by Karen Westover on 2017-07-17

This visit was to have my dog's nails trimmed. She went vert willingly with the tech and came back out a shot time later with her typical pittie smile and wagging her tail. I take all my pets (3 dogs and 2 cats) there. Always a good experience!

**NPS:**

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★★★★★ by Barry Lefever on 2017-07-13

Very good

**NPS:**

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★★★★★ by Anon on 2017-07-12

Friendly staff! Great with my dog!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claudia Shaffer on 2017-07-12

All went smoothly with Jazzy's nail trim.

**NPS:**

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★★★★★ by Anon on 2017-07-08

Fantastic care if my pet!!

**NPS:**

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★★★★★ by William Terney on 2017-07-07

The lobby area is laid out nicely and has an open, welcoming feeling. The staff members were friendly and professional.

**NPS:**

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★★★★★ by Lois Vera on 2017-07-06

I usually always have a non eventful visit to your facility. While waiting for my invoice, 2 big dogs went after each other and bark very loudly. I have a cat who is very stressed with high blood pressure. I was sitting at the bench in the hallway, but there were barking dogs in the kennel, so I came out into the waiting room and this occurred. I inquired about Feline Fridays, but was informed that dogs also come during that time. I usually work Friday mornings anyways. I understand dogs come to the Vet, but it was stressful. Maybe if there was a room to sit in with a door would be helpful. Thank you, Lois Vera

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-07-03

As usual, Dr. Lepresto does an excellent job. East York Veterinary Center is fortunate to have such a talented and dedicated Veterinarian on the team.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Curtis Jeffries on 2017-07-02

Another excellent visit to a top notch facility

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathy Walker on 2017-06-29

As always - everyone is polite and helpful. Met the newest vet and she fits right in with the rest that I have dealt with. My dogs are always comfortable with the staff and not fearful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Haley Lawler on 2017-06-27

My cat was acting strange for a few weeks so I took her in to get her checked out. Dr. Moussa was my vet with Walker as her assistant and they did a terrific job with my kitty. They gave her all the tests she needed and were very patient giving them. They were sweet and loving to my cat so she felt safe. Dr. Moussa even came in on her day off to check the tests so I had an answer sooner! When she figured out what was wrong, she explained what needed immediate attention and what could be safely held off until the next visit. Being a single girl, I greatly appreciated that she didn't push procedures that weren't necessary in order to make more money. The procedure my cat does have to eventually get, Dr. Moussa reassured me of how simple and beneficial the procedure was and even gave me the names of the illness so I could research and reassure myself as well. I'm so happy I came in and worked with Dr. Moussa. My kitty already seems to be feeling better and I am forever grateful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-06-25

Great!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Geraldine Tyson on 2017-06-24

A most pleasant visit. The focus was professionally done and focused on Buddy's health and well being.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-06-24

Always have been very happy here (vet services & kennel) but last time I was a little frustrated when we had our dog in the kennel from Sun-Wed, and she was to get some shots/tests while she was there. Found out they didn't do any of the vet services until last minute the morning she was getting picked up, and at that point didn't even have the fecal sample they needed, so we had to actually do that on our own after we brought her home. They knew when she was being picked up so why wasn't all that done in the 3 full days she was there? As far as services, I think this vet is wonderful! Would definitely recommend to anyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beth Haines on 2017-06-24

The staff took very good care of Dora!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Price on 2017-06-22

Everyone is very helpful and friendly. Doctors take time with you and you never feel rushed. Doctors explain things to you in easy to understand language, engage with your dog - just like this veterinary center! I am a senior citizen so could ask that they might have some kind of discount for those of us who are on fixed incomes - but regardless - cost of this center is well worth it.

**NPS:**

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★★★★★ by Doris Hensel on 2017-06-21

We got in and out in a timely manner and Micah was not traumatized the way he has been in the past. Very good experience not only for him but for me.

**NPS:**

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★★★★★ by Cindy Parker on 2017-06-18

Dr Iopresso is so nice with the animals and concerned he explains very well what and should b done and gives options the nurses and front staff are nice as well

**NPS:**

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★★★☆☆ by Anon on 2017-06-18

Too much back and forth to get what I needed.

**NPS:**

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★★★★★ by Heather Owen on 2017-06-18

Dr Lopresto is the best! He always answers any and all questions I throw at him!

**NPS:**

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★★★★★ by Polly Hill on 2017-06-17

Friendly staff and very through.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-12

The was great and they took very good care of Chance

**NPS:**

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★★★★★ by Anon on 2017-06-08

Everyone was really nice & the vet did a great job on our cat's teeth - but I had to wait almost 2 hours to pick up my pet. Twice they "forgot" I was waiting. Finally the cat came out without his blanket, and it was another 15 minutes before that could be located. I was in the waiting room so long my cell phone went dead and I wasn't able to let my husband know where I was - my quick "pick up the cat" errand had run into dinner time and beyond. He was frantic with worry.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Parker on 2017-06-07

Dr Iopresso is so nice and so caring about animals and makes the best decision possible to help your per. Dr. Martin is just as nice and caring.

**NPS:**

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★★★★★ by Holly Slusser on 2017-06-07

Staff and physician provided prompt, efficient, loving emergency care

**NPS:**

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★★★★★ by Anon on 2017-06-04

Great service and the Vet is very understanding of my pets needs.

**NPS:**

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★★★★★ by Stephanny Hershey on 2017-06-02

The service was excellent. All employees are wonderful and vet pleasant.

**NPS:**

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★☆☆☆☆ by Caitlin West on 2017-05-31

My dog was given the incorrect medication!!! This could impact her liver and kidneys....I'm so upset. Have to take her back tomorrow for blood work...

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Mitten on 2017-05-31

Very concerned and helpful doctors and staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathy Beaverson on 2017-05-27

I had a great experience as always. Have been taking my pets there for years.

**NPS:**

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★★★★★ by Britney James on 2017-05-20

Been coming here for years with multiple pets..... Always the same great service! And our vet is the most down to earth gentleman..... Knows his stuff and I never question his advice. I know our pet is in good hands!!!

**NPS:**

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★★★★★ by Kevin King on 2017-05-19

My cat hasn't been to a vet in years. The staff was very understanding and very kind to my cat, Wilson. I will definitely recommend to others. Thanks!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sydney Martin on 2017-05-17

Everything went well the Veterinarian & staff were great.

**NPS:**

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★★★★★ by Sharon Tapp on 2017-05-16

The doctors and staff are friendly, caring, and go the extra mile to care for animals. i'm never rushed through an appointment, and they take the time to answer all my questions. I highly recommend the East York Veterinary Center!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bryan Pope on 2017-05-16

Love the staff and doctors here. I always have a good experience!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Gary Krach on 2017-05-11

Very good The people that work here are amazingly kind Our dogs receive top care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-05-08

Staff was friendly and really cared for my pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by LuAnn Stenlik on 2017-05-08

Always friendly. Everyone care about the health of your pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-05-07

Doctor seemed to give a very thorough exam and a plan.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ray Aston on 2017-05-06

great

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Leidy on 2017-05-05

Have never had a bad experience. Dr. Martin was fabulous with my three canine babies.

**NPS:**

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★★★★★ by Anon on 2017-05-03

Despite having an appointment for 4:15 I was not taken until 4:45, however when my dog was with the Vet, he was taken very good care of.

**NPS:**

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★★★★★ by Renay Wolf on 2017-05-02

I never have to worry about my animals when I board them with EYV. My parrot is finicky but he seems to enjoy the break from home and going to a new place where he gets lots of interaction with the staff. He likes being somewhere just being able to watch people moving about.

**NPS:**

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★★★★★ by Karen Thompson on 2017-04-30

My dog needed to be seen the day I called for a back problem. I was given an appointment, and couldn't have been more pleased with all the staff and particularly the Dr. To make matters better, the office called today, which is 3 days after appointment, to see how my blessed dog is responding. That means the world to me.

**NPS:**

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★★★★★ by Linda Ballantyne on 2017-04-29

Everyone was very attentive and friendly. The wait for meds, however, took a little while. But, all in all it was a good visit. Very good care was taken of our bird and he is doing much better.

**NPS:**

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★★★★★ by Cindy Gordon on 2017-04-27

Compassionate and caring.

**NPS:**

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★★★★★ by Ray Aston on 2017-04-27

Jacko's visit was very informative.

**NPS:**

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★★★★★ by Keni Mokrski on 2017-04-27

Excellent customer service and warm welcome.

**NPS:**

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★★★★★ by Sydney Martin on 2017-04-26

The staff were very attentive and took care of my request.

**NPS:**

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★★★★★ by Anon on 2017-04-24

I arrived at my appointment time and only had a couple minute wait before my dog and I were promptly taken into one of the back rooms. This was great as some of my previous vets had wait times of 15-45 minutes regardless of my appointment time. The veterinary assistant was great and Doctor Hollway was very informative and professional!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by John Keagel on 2017-04-20

Great first visit

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Eric Masone on 2017-04-18

The staff is caring and knowledgeable. Dr. Lopresto explains all information so the furbaby's parents can make informed decisions. We've been taking our animals there for at least 10 years. I would definitely recommend.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dan Lyons on 2017-04-14

Very friendly

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2017-04-13

I had an appointment and the vet didn't even know what we were there for. She tried to tell us our dog wasn't up to date on his vaccines and assured her he was. She still

didn't believe me and continued to dig through his file until she magically found it. We were there to get our dog microchipped and she gave us a hard time about doing it without sedating him. The other vet we talked to said he would be fine without sedation. Also he's had a baby tooth impacted for awhile that she raised concern for while we were there 6 months ago. I brought it up that it still was there and she acted like it was no big deal now. Just 100% mixed signals. I usually have the male vet and am usually very satisfied. I will not be scheduling an appt with the female vet we had this week again.

**NPS:**

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★★★★★ by Donna Sliver on 2017-04-12

clean, cares about the well being and safety of my pet. Baby loves socializing with the other birds in the waiting room. Thank you for your excellent hospitality

**NPS:**

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★☆☆☆☆ by Edward Roberts on 2017-04-11

I was very disappointed with my last visit. It took 45 minutes to simply get a bordatella shot. On top of that, I had to pay for a vet exam even though I had been in there one month ago. I was told the office manager would call me the next day, but that did not happen.

**NPS:**

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★★★★☆ by Margaret Shomper on 2017-04-11

IT TOOK ME 3 TIMES TO GET DOG FOOD THIS IS POOR NEVER HAD A PROBLEM BEFORE ! NO PROBLEM WITH THE DOCTOR

**NPS:**

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★★★★★ by Anon on 2017-04-08

I love it. Dr. Lopresto always shows love for our animals. It is a tad bit expensive there though. But I love how Dr. L just shows care and respect to all our pets.

**NPS:**

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★★★★★ by Tom Stefan on 2017-04-07

They have wonderful vets there.

**NPS:**

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★★★★★ by Anon on 2017-04-07

Though he gave them a hard time getting to the exam room they were very patient with him and had him coming around with their gentleness & kindness shown to him.

**NPS:**

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★★★★★ by Angie Weston on 2017-04-04

We always have a great experience here!

**NPS:**

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★★★★★ by Anon on 2017-03-29

Good care and nice facility

**NPS:**

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★★★★★ by Bryan Pope on 2017-03-29

I always have a great experience here. I'd have given them 5 stars if it hadn't been for the ridiculously long wait.

**NPS:**

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★★★★★ by John Keagel on 2017-03-28

Staff always friendly helpful , professional, knowledgeable and have a very caring attitude.

**NPS:**

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★★★☆☆ by Britney Sanders on 2017-03-27

If I wouldn't have been lied to or ignored from my initial phone call I would give more stars. At this point I'll have to pay for yet another visit since the accuracy of files they kept were wrong as well as the information provided when asked.

**NPS:**

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★★★★★ by Kalethia Totton on 2017-03-26

Caring respectful service.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★☆ by Debra Nelson on 2017-03-23

Prices are comparable to other veterinarians , usually fairly prompt with appointment

**NPS:**

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★★★★★ by Suzan Rosas on 2017-03-20

Our cat, Maddie, stayed for a few days. She did well.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-19

They have been having trouble with species differentiation lately.

**NPS:** N/A

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★★★★★ by Kristen Merritt on 2017-03-17

The best vet in the area for small animals. Very knowledgeable and affordable

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mandy Maberly on 2017-03-16

Wonderful!! I had an emergency and they were the only hospital opened at that time on a Saturday and they took great care of my dog. I will continue to use them for anything else even though they are further away from me. The staff was wonderful, it's very clean and just all around nice.

**NPS:**

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★★★★★ by Michelle Loesch on 2017-03-11

The best vet experience I have ever been too very though I'm so happy I switched

**NPS:**

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★★★★★ by Anon on 2017-03-10

Dr was very thorough. Too many "sales" options offered to bring up the already high price of services

**NPS:**

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★★★★★ by Brianna Herald on 2017-03-05

Everyone is so welcoming and friendly ! My cats enjoyed the experience:)

**NPS:**

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★★★★★ by Anon on 2017-02-28

As always they are great I've never really had an issue until my last appointment i was waiting for 45 mins, that's not the norm but as soon as the Dr came he was great

**NPS:**

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★★★★★ by Kalethia Totton on 2017-02-26

Caring respectful and kind to details .

**NPS:**

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★★★★★ by Robyn Cox on 2017-02-23

Just came in for a toenail trim for both of my dogs. Everything went great.

**NPS:**

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★★★☆☆ by Justin Krebs on 2017-02-22

When i walked in for my 830 appt (I had an email stating I was confirmed for 830) I was told by the woman working the front desk that I was late. She stated I had an 8 am appt. I told her that when I called in to make the appt 830 is what I was set up for and that I had a confirmation email. She said that was wrong. She then called back saying the guy who missed his 8 am appt is now here. She then told me that they could fit me in or I could take the next appt which was 945. I said I would wait. Once I got in a room and got to see the vet things were fine. There was no reason for the receptionist to argue with me or make it sound like she was doing me a favor by fitting me in.

**NPS:**

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★★★★★ by Anon on 2017-02-21

I appreciate speaking with a person to order our cat food. I like the immediate confirmation of the order and expected arrival date. Speaking with a person is a much better experience than leaving a voicemail message to order the food. When I arrived to pick up the food the technicians were very efficient getting the food and processing my payment. Thank you for the good service.

**NPS:**

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★★★★★ by Lara Camacho-Keja on 2017-02-19

Dr Lopresto is wonderful! He really cares about his patients

**NPS:**

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★★★★★ by Julie Swartz on 2017-02-17

Everyone was helpful and accommodating even though it was after normal hours. Thank you!

**NPS:**

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★★★★★ by Anon on 2017-02-17

Always helpful. They got me in same day and to my appointment early.

**NPS:**

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★★★★★ by Anon on 2017-02-16

Excellent!!!

**NPS:**

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★★★★★ by Delia Pabon on 2017-02-16

Super fast service!! The vet explained everything to me in detail and made sure all my questions were answered. Would definitely recommend to anyone.

**NPS:**

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★★★★★ by Anon on 2017-02-15

Friendly staff. Plentiful add on activities for boarding. Our dog is always happy to stay.

**NPS:**

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★★★★★ by Anon on 2017-02-14

Staff were helpful and professional. Appointment was on time. Doctor gave thoughtful advise about cat health issues. Provided help in getting pets to car after appointment. Have been coming here for may years and always fell that my cats are getting excellent care.

**NPS:**

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★★★★★ by Leanora Bender on 2017-02-12

I simply LOVE you guys!! Everyone from the Vets to the receptionists to the vet techs to the people who work in the kennel are great! I feel like they take care pet in the very best caring way! Thank you for all you do!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Sydney Martin on 2017-02-09

The staff and vets were very polite, Chance was well cared for.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2017-02-09

I can't say enough about Dr. Putt she is awesome. I would recommend anyone to have her for a Vet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Cindy Semper on 2017-02-05

Everyone is very nice, caring and professional. I appreciate the way everyone cares for my pets and me.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2017-02-05

I've been going to East York Vet for years. They really know how to care for my pup!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2017-02-01

Excellent care!!

**NPS:**

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★★★★★ by Jennifer Senft on 2017-01-30

We really enjoy this vet and wished they were closer, however with moving we might have to change. 8-(

**NPS: N/A**

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★★★★★ by Amanda Kennedy on 2017-01-30

Layne and Kali (the big German Shepherd) always get excellent care. Thank you for loving our pets as much as we do! We also really appreciate the prompt appointment availability! Thanks, EYVC!!

**NPS:**

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★★★★★ by Anon on 2017-01-29

I got some special litter to collect urine sample from my cat. I asked "what if he doesn't use it?" Technician said "he should, they always pretty much do". Well my cat did not, would not go on that litter. Should I get my money back if I can't get the test completed?

**NPS:**

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★★★★★ by Renay Wolf on 2017-01-29

Everyone was so kind and professional during our visit. Our 26 year old cockatiel did not survive his illness but that was pretty much expected. However, the young bird, Harry, had an injured left leg. Hew as given a non-steroidal medication for use at home and is doing well. Dr. Lopresto was very compassionate to both birds during their treatment and I know he felt bad when Arlington died even though the doctor had the bird in an incubator with oxygen. It lets me know that he does care a lot for animals and is in the right profession. As of today, Harry is almost back to baseline in

his health with climbing and singing loudly in his cage. I definitely know he's feeling better and so are we his "parents." Kudos to everyone at East York Veterinary Center. And a big thank you for your caring and concern with our pet birds.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Edward Bowers on 2017-01-29

The overall experience and initial visit with Momma Aubrey was truly delightful and you definitely made us feel at home. You answered questions I needed answers to.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-01-26

This visit was much better than my first. Reception greeted me and took their time to get an accurate weight on my 2 dogs. Doctor and assistant were fabulous with the 2 puppies. Answered all my questions.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-01-25

Excellent!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jeffrey Horn on 2017-01-23

Bijou always has excellent care there. We never have to worry when we board her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-01-20

This was an initial visit for a new puppy. I was disappointed with the service at the front desk. I needed my new puppy's health record book filled out so I could enroll him in a puppy class. I inquired at the front desk who could fill in the required information, and they would not or could not have someone complete it. Acted like I asked them to do surgery. Instead, they gave me a photocopy of the health record info for the visit. This did NOT give me all the information I needed. But I did see that she had recorded the wrong weight for him, and no one took his temperature. Also, they could not answer questions about CareCredit. Good thing I like the actual medical staff, or I'd be gone in a heart beat.

**NPS:**

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★★★★★ by Melissa Shelly on 2017-01-19

I called for an appointment for my dog and was seen the same day They took very good care and explained everything to me Thank You

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kimball Shaud on 2017-01-18

I love this place, very friendly and caring. I wouldn't want to go anywhere else.

**NPS:**

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★★★★★ by Anthony Shinsky on 2017-01-17

Gunner seems to be doing better although I am not sure that his injury isn't to his tail bone rather than his leg. now that hies been home a while, his tail seems to be where the most pain is generated.. He still hasn't gone outside for the bathroom. Hopefully tonight. I think that the diagnosis of the dog was pretty good, although I think more effort should be spent on prognosis.. what is the chance that he will fully recover, what symptoms do I need to watch for? What iis the likelihood of some kind of relapse.... thats really what people need to know

**NPS:**

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★★★★★ by Susan Sharp on 2017-01-15

This is the second time I ordered food and was not notified. Also the case of wet food I ordered had some removed before I picked it up.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Connie Kabonick on 2017-01-13

My dog came to them not doing well but with their patience .He is starting to improve.They sit and take time to explain things to me and give me good advice about his care .I would recommend them to anyone looking for a good vet.Thank you

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christie Sommer on 2017-01-13

I love having my animals see Dr. Lopresto. Great Veterinarian

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tami Kent on 2017-01-10

My husband and I were extremely pleased with our experience here. We had been going to another vet but decided to stay with your center because of the warm and inviting atmosphere, how welcoming everyone was, but most especially...how everyone treated and responded to our boy Charlie.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-01-04

I love the staff and Dr's at e york veterinary center. Always friendly, helpful, knowledgeable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Korb on 2017-01-03

Dr Chambers does a great job handling my girl. Thank you!!

**NPS:**

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★★★★★ by Kriehlid Nelson on 2017-01-03

I would appreciate a conversation with the appropriate person. I will be in touch to set up a time and date.

**NPS: N/A**

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★★★★★ by Elly Cruz on 2017-01-03

Very polite....

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-12-04

We took our puppy in for an emergency. She was seen to promptly, all our questions were answered. and the end result was positive. All staff members were pleasant and efficient. Staff demonstrates real caring for the animals they see.

**NPS:**

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★★★★★ by Rosana Senno on 2016-11-30

I really like and feel comfortable Bruno be attending in this vet the only concern is the price .. its not cheap

**NPS:**

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★★★★★ by Karen Thompson on 2016-11-30

My 2 dogs were boarded for 5 days. They were very excited to see me when I picked them up, but shortly after home were relaxed and I saw no signs of stress. Also, they have never had that "kennel smell" that I had noticed when I have boarded them elsewhere. That is very much appreciated so you don't pick them up and immediately have to bath them when home. VERY SATISFIED

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rosana Senno on 2016-11-30

I really like and feel comfortable Bruno be attending in this vet

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Todd Klinger on 2016-11-30

Even though you are expensive compared to other vets, I still take my animals to you because you are thorough and I feel they are getting great care. But I am giving you a 2 star rating because you lied to my spouse and made us look like fools. You took my dog for surgery in the afternoon thinking you may be able to get her in later that night. You said if you couldn't get her in that night, you would first thing in the morning, Your definition of "first thing" must be different from mine because 1:00, to me, is in the afternoon not morning. But still no phone call either way. I waited by the phone all night and day, and NO updates. My husband was in York and he waited in your parking lot for over 5 HOURS! Still NO phone call or update! But when he inquired at your front desk, the woman claimed she called and told me that our dog wouldn't be ready until 7:30 that evening, SHE WAS A LIER. I want to know what number she called or tell us whom she talked to! Like I said, I had the phone on me every minute since I left my dog in your care. There were NO messages and NO phone calls from your office or even from the York area. You made us look like fools for waiting and my husband was upset with me for making him wait. Thanks so much for causing a rift between us and causing unnecessary anxiety over our beloved pet. Great pet care...lousy and unethical customer service!

NPS: 

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★★★★★ by Kathleen Korb on 2016-11-29

Dr. Lopresto answered all of my questions and did not unnecessarily medicate my dog. He personally called me to give me her test results. Thank you so much!!!

**NPS:**

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★★★★★ by Lawrence McGee on 2016-11-25

Understands difficult pets and adjust to make a comfortable visit. Kind and loving.

**NPS:**

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★★★★★ by Anon on 2016-11-23

They took good care of my dog's needs.

**NPS:**

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★★★★★ by Amy Thomas on 2016-11-20

I love this vet office so much. They treat my kittens so well. I would recommend them to anybody.

**NPS:**

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★★★★★ by Anon on 2016-11-20

Great care and friendly staff

**NPS:**

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★★★★★ by Scott Davidson on 2016-11-19

Everyone is very knowledgeable and professional.

**NPS:**

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★★★★★ by Anon on 2016-11-19

Great and quick service

**NPS:**

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★★★★★ by Cathy Workinger on 2016-11-16

Just needed regular medicine, but staff is always kind, friendly and courteous.

**NPS:**

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★★★★★ by Phuong Dang on 2016-11-14

Great experience as always. They got us in on short notice on a sunday which was very convenient. Took care of Shady. The gentlemen even went as far as making sure Shady made it from the office and helped me get him into the truck safely. Thank you!

**NPS:**

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★★★★★ by Cathy Workinger on 2016-11-12

Staff is always friendly and professional. They greet me with a smile and are helpful. Thank you.

**NPS:**

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★★★★★ by Monica Calvin on 2016-11-04

Everyone at eyv is always friendly, kind and professional! And extremely knowledgeable.

**NPS:**

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★★★★★ by Anon on 2016-11-04

Love it here.

**NPS:**

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★☆☆☆☆ by Anon on 2016-11-03

Had an 11:00 appointment for my dog's annual exam. Sat in the empty waiting room for 20 minutes before finally leaving without seeing a doctor. Several queries to the clerks at the front desk were met with the response 'they should be ready for you soon'. It felt like the old Seinfeld episode where the car rental company knew how to make a reservation but didn't know how to keep a reservation. I've been taking my dogs to this vet for years and while I'm always early for my appointment I don't think I've ever actually been seen on time by a vet. If there's a valid reason for the delay, like an emergency case that came in unexpectedly, that should be communicated to the customer. Either their time management skills or their communication skills (probably both) need a lot of work!

**NPS:**

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★★★★★ by Dan Cotherman on 2016-10-31

Just that care of Cody Needs

**NPS:**

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★★★★★ by Christie Sommer on 2016-10-31

Dr. Lopresto is Great!

**NPS:**

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★★★★★ by Helen Spurley on 2016-10-29

The vet was caring, considerate and informative. Lucy had very good care which we really appreciated.

**NPS:**

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★★★★★ by Susan Spahr on 2016-10-28

Staff is very caring, friendly and knowledgeable. We did however, have to wait over 15 mins. for our appointment, which doesn't sound like much to a human, but can be to an anxious dog in the vet's office.

**NPS:**

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★★★★★ by Tara Gehman on 2016-10-26

Everyone at East York is amazing! I could not be happier with the way my pets and I are treated every time I am there or call. Thank you to everyone for all you do!

**NPS:**

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★★★★★ by Anon on 2016-10-26

It was quick and the vet tech and vet were both very nice and seemed to genuinely care about our cat. The waiting area at the office is comfortable.

**NPS:**

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★★★★★ by Anon on 2016-10-25

Outstanding service and care. Chance enjoyed his visit.

**NPS:**

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★★★★★ by Anon on 2016-10-24

Our "comprehensive health exam" consisted of the vet placing her stethoscope on her chest for maybe 3 seconds. Beyond that, we were treated wonderfully.

**NPS:**

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★★★★★ by Anon on 2016-10-22

The staff at East York Vet is friendly and helpful. They really are the primary care physicians for animals, and I appreciate the way they follow up on health issues and answer questions.

**NPS:**

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★★★★★ by Judy Dietz on 2016-10-21

Was disappointed to find that none of the food I provided was used, not sure what he was fed but the gas he produced for 2 days was vile. The reason I brought his own food is greyhounds can have sensitive stomachs and he does not do well with rapid changes in diet. Other than that he seemed happy and healthy when I picked him up.

**NPS:**

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★★★★★ by Emmy Sasala on 2016-10-20

Great care and concern, always a good experience for me and my pet.

**NPS:**

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★★★★★ by Melissa Miller on 2016-10-20

I was very happy with how quickly I got Latte in to see a doctor. Dr. Lopresto examined Latte and eased my mind. Great friendly service!

**NPS:**

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★★★★★ by Anon on 2016-10-19

Everything went very well, Chance enjoyed his stay and his and his Veterinary needs were met.

**NPS:**

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★★★★★ by Kim Slagle on 2016-10-18

Everyone at the office is so nice. The vet tech was so understanding and answer all of our questions. The vet dr. Chambers was so nice and she was so good to us. I would recommend them to anyone. My dog was nervous but they were still so good to her.

**NPS:**

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★★★★★ by Kerri Strom on 2016-10-17

Very caring staff.

**NPS:**

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★★★★★ by Michelle Klessner on 2016-10-16

I was very pleased with the service provided by Dr. Lopresto. He answered questions that I had and provided information to better care for my pet. The staff was friendly and helpful too.

**NPS:**

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★★★★★ by Anon on 2016-10-15

I had to remind the receptionist that I had brought a cat in on Feline Friday so I was entitled to a discount and free toy. The change in financial policy was effective the day I was notified. This caused a problem as I planned to write a check, but was unable to due to the new policy. The veterinarian was great - knowledgeable and had a common-sense approach which I appreciated.

**NPS:**

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★★★★★ by Cindy Gordon on 2016-10-14

Excellrnt service from staff. Dr. Chambers is very commpassinate, explained the neutering process in detail, how to care for him after surgery.

**NPS:**

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★★★★★ by Christie Sommer on 2016-10-14

Dr. Lepresto is great with my animals and explains things and listens to your questions.

**NPS:**

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★★★★★ by Georgann Alonso on 2016-10-14

I appreciated the information shared with me about my pet's medical care. I had to wait a long time after my scheduled appointment time to be seen.

**NPS:**

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★★★★★ by Steven Dickmyer on 2016-10-13

The Dr. Chris P. Was great. He explained everything to me so that I understand.

**NPS:**

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★★★★★ by Maureen Querci on 2016-10-13

Love Dr Chambers and Dr. Lopresto. They took took great with helping me and Hobbs after Hobbscwas loss for 2 weeks. Jessie was great

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jessica Shiflet on 2016-10-11

Very satisfied

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sydney Martin on 2016-10-10

Chance enjoyed his stay at the Red Ruff Inn. The staff took very good care of him as they always do.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Barbara Keener on 2016-10-10

Very professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeffrey Horn on 2016-10-10

always friendly and knowledgeable staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Misciagna on 2016-10-08

They took excellent care of my rabbit. Not only will I use them for all of my pets, but I'll also refer everyone I know to have their pets cared for by them.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Doiron on 2016-10-08

The staff at East York Veterinary Center were very courteous and professional. They even called to see how my pet was doing two days after my visit. They were awesome. I would definitely recommend them for any pet's needs. Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-08

Excellent care

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-04

I really want to like all aspects of EYVC. I have seen two of the vets here (one for my rabbits and one for my dog). I adopted a dog from the SPCA in June and have owned dogs for 20+ years. I understand that all veterinarian offices are slightly different, but I've received several conflicting bits of information regarding vaccinations and schedules which ends up putting me unaware of needs my dog has to keep her current. Automated systems, although helpful to the staff, leave messages that get cut off from voice mail. I've asked for information to be sent via email so I have a written record of my obligations. I've also been charged for services that I have refused and have not been explained costs as requested. I have had a very positive experience with one vet and a negative experience with the other vet on multiple visits. Perhaps I need to avoid that one vet (which would be difficult but maybe a viable option). I would still recommend EYVC, however, with a caution.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Polly Weiss on 2016-10-03

Getting an appointment at the last min.. awesome. Dr. Chambers - Double Awesome. She is kind, and considerate and knows her stuff. She understands my itchy dog and works with me on it to help him to be more comfortable. Good experience.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Doris Hensel on 2016-10-03

Was an appointment with the nurse and we got In and out rather quickly..

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharon Lee Culp on 2016-10-02

I needed one application of Frontline Flea & Tick for Suka. I called Sat. I was told I had to wait till Sunday between 10 and 5 and that someone would call. This system is cumbersome to say the least. And it is the first time I've had to wait and still not know when I could pick up such a simple item. Disappointing. But we still value your service to Suka.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-01

Very nice place, great service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christina Lawrence on 2016-10-01

Pleasant and helpful as always!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melissa Shelly on 2016-09-28

Everyon treateed him so well

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kay Lenker on 2016-09-28

I am so happy with the doctors at the practice, they seem to really care to do the best for your pets.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna L. Fauth on 2016-09-27

Lucy has been boarded several times at East York. We've never had an issue until this last time. She was there for a long weekend (dropped off Thursday evening and picked up Monday morning). When I got her Monday morning she came out with a very noticeable limp. Nothing was said until I mentioned it. No one knew why she was limping, even though it was very obvious. As the day went on, she was not any better. I called the office and was told they would like to see her that evening. To their credit, there was no charge for the visit or the medication they gave her. I was just disappointed that nothing was said to me about her limp until I mentioned it. Our experiences prior to this have been very pisitive.

**NPS:**

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★★★★★ by Joseph Concino on 2016-09-27

Hershey had excellent care at East York Veterinary Center!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Doris Hensel on 2016-09-26

They seem very caring in taking care of Micah. Like that they are open Sundays

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kerry White on 2016-09-25

Excellent as always, That is why we trust our cat with you. Well done !!!

**NPS:**

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★★★★★ by Donna Faraone on 2016-09-24

Each time I come to the office I am greeted so kindly and the atmosphere is so warm and welcoming. I brought a new addition to the family in early June and the girls were able to get me in with Dr. Martin so quick and treated my little guy so well. And my recent visit was just as great also, Dr. Martin treats my cats so amazing I couldn't think of going somewhere else. I recommend this vet to so many others. And look forward to coming back again.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Phillips on 2016-09-22

You guys are always accommodating and Dr Lopresto always takes such good care of my pups!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Tom Somers on 2016-09-21

I have been a customer for a long time at this practice for my dogs and this last visit was the worst visit I ever seen. Our appt. time was set for 6:30pm and we arrive about 6pm and the first thing out the front desk lady was your appt is not until 6:30 so you going have to wait as I did not know that already but it the way she phrase it. Then we did not get taken back to the exam room until around 6:45pm or so and the nurse came in and talk to us and said the doctor would be in. That took another half hour. Than we talk to the Dr and examine my dog that had a bump on head she been digging at and her ears. So the doctor swab her ear for a test and said she would be back. Than we waited again for atleast 45 minutes as my wife and of taken my dog

outside as she was getting restless. Then the nurse came back in with some medicine to go over and said put the drops in her ears and I ask what about the head that is the reason I came in there in the first thing. She said yes use it on that too. She said the doctor had a emergency that came in she had to handle. I get the emergency thing but I am a paying customer also did not pay all that money to see the doctor 2 minutes and wait all that time. At this time I do not know if I will be back.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-19

Our dog became ill and Dr Chambers is very caring. The problem is we live on a fixed income n had to agree to pay a large bill before treatment. We have been going here a long time and was disappointed we couldn't split the payment without going through a credit card. I then looked on line for info on the medicine and found that the same medicine was a 1/3 if what we were charged. We understand they need to make a profit but that much.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kay Lenker on 2016-09-18

Doctor was very much interested in making sure our cat had the best care.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Price on 2016-09-16

Everyone is friendly; appointments are kept at time requested; doctors and assistants are really good with their 'animal patients' and with their patients anxious owners! Would go no other place. Trust them with my beloved dog and they have never left us down when we needed help or advice. Best of all, they always follow up with a phone call to check in on your sick animal and address any issues you may have.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Thompson on 2016-09-15

On time, good care.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-08

Very pleased with everything.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Anon on 2016-09-03

The vet tried to up sell and recommended my dog for a senior screening. My dog is 1 and half years old. Are you a used car salesman or a genuinely caring doctor?

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Chris Koslosky on 2016-09-02

When my husband got there to pick up food for Beethoven, he was told there was no record of my having called to place order! He was startled, because he'd been standing there when I left the phone message and knew I had indeed placed the order. Luckily there was enough food for the order to be filled but the lapse in communication was disturbing.

**NPS: N/A**

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★★★★★★ by Christie Sommer on 2016-08-31

I am bringing Serge to be seen by Dr. Lepresto. I actually have a vet only a minute from my house but like Dr. Lepresto so much that I'm making the drive with this dog just to be seen by him and him alone.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dan Cotherman on 2016-08-29

They are very caring and they explain everything what is going on with your pets.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claudia Moats on 2016-08-29

Great care to loulou.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeffrey Horn on 2016-08-29

Always great care for my cats at EYVC.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Moyer on 2016-08-28

We had to put Gimpy to sleep on Tuesday. It was a very hard thing to do. Dr Lopresto was very great seeing us thru this very hard time. So was the nurse & the staff. We want to thank everyone. Thank you Dr Lopresto for taking care of Gimpy over the past few months. Linda & Tedd Moyer

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Gross on 2016-08-27

Everything fine. We went straight in.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Yvette Weber on 2016-08-25

Good experience, everyone is very nice. Donna is very friendly and is great with Mayzie!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cindy Semper on 2016-08-25

The Dr., tech and staff were very nice and explained everything in a way I could understand.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Vonnie Frye on 2016-08-24

very caring and very helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Senft on 2016-08-20

Better than last time

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pat Derr on 2016-08-19

Treatment was thorough and received several follow-up calls to check progress.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-08-19

I would not take my pets/family to anyone else!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-16

The vet and vet tech were very gentle and kind with our animals.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karissa Hancock on 2016-08-16

great place but a little expensive

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-16

I trust the entire staff with the care of my pets. I have been taking all of my pets (3 dogs, 2 cats, 2 parrots) to East York for over 6 years and have never had an issue. All of the doctors are nice, compassionate and give quality care that I trust is best for my pets needs. I never have to worry about how my pets are treated the staff is friendly and always accommodating to not only my pets needs but my needs as an pet parent. Thank you, to the entire team of employees at East York Vet!

**NPS:**

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★★★★★ by Beth Shaup on 2016-08-15

I love going to East York Vets. The vets I have dealt with have all been great and their demeanor with Rylie is refreshing. They are not afraid to get on the floor and play with her until she is comfortable for the appointment. Thank you so much.

**NPS:**

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★★★★★ by Todd Leland on 2016-08-15

I have been taking my dogs here for quite a few years now. The staff is always great. My dog Mannex's last visit went great! He is a dog that I adopted from a hoarding situation and requires a special touch. Dr. Martin was fantastic with him! Thanks for all the great care for all of my dogs!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beth Giffen on 2016-08-12

EYVC always treats my babies with love and care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Andi Simpson on 2016-08-12

Dr. Christopher Lopresto is always so wonderful with Remi, comfortable, and a wealth of knowledge!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-08-11

All staff members are friendly and helpful

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Herman Melendez on 2016-08-11

It was good

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Craig Gross on 2016-08-10

Everything went fine. I was told to buy Metamucil. Very expensive.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jeff Doersom on 2016-08-08

Dr. Chambers and a Tech Assistant came to our home on a Sunday morning to exam our elderly dog. They arrived on time, were so helpful and caring! Love dealing with your Center and would highly recommend Dr. Chambers to anyone! Thanks!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Jennifer Senft on 2016-08-08

Very upset when we picked up our puppy she was covered in urine and smelled very bad.

**NPS: N/A**

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★★★★★ by Michelle Beyer on 2016-08-07

Was very happy with the care our pet ferret received. I think I will be switching our cat and dog over to them as well. I did not seem rushed and the vet answered all of our questions and took the time to listen to our concerns.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Natalie Flick on 2016-08-05

Thanks

**NPS: N/A**

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★★★★★ by Stephanie Waterstradt on 2016-08-03

I love how they have my pets best interest at heart, how they go above and beyond to make sure they take all precautions before any procedure. Hours are always accommodating for busy schedules, so glad i made the choice to bring my fur babies here.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jody Chesla on 2016-08-01

the doctor and tech were wonderful with our cat. He certainly wasn't happy to be there, but they handled him with great care and made the visit as quick as it possibly could be.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Korb on 2016-08-01

Dr. Martin was great with Hooligan!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Astridt Andrews on 2016-07-31

Your service was okay, except for the outrageous BILL you charged me with! Last year I had Dr. Christopher Lopresto who checked my Dobbi and Logan. "The description on his bill was! Avian (SMALL) Wellness Medical" For the price of \$49.00each bird!!! THIS YEAR WITH DR. SABRINA CHAMBERS "THE DISCRPTION SAID AVIAN (LARGE) WELLNESS MEDICAL." FOR THE PRICE OF \$69.00 EACH!!!!!!!!!!!! WHY ????????????, THEY BOTH WERE FULL GROWN LAST YEAR (SAME SIZE) AS THIS YEAR. DO YOU DOCTORS MAKE YOU PRICES AS YOU GO, EACH ONE HAS HIS/HER OWN PRICES? I DON'T KNOW IF I BRING MY BOYS BACK TO YOU PLACE. WHAT I PAID WAS A CAR PAYMENT TIMES TWO.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Anon on 2016-07-31

All I did was book chance for 2 stays because I was going out of town. I was rather surprised when a deposit was request. I was never asked to provide a deposit before, perhaps loyal customers should have been made aware of this. It was no big deal to give the deposit but it would have been nice to know about it before hand.

**NPS:**

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★★★★★ by Anon on 2016-07-29

Dr. Chris was very patient with me and our dog. Thanks again to him and his staff for giving our dog what he needs.

**NPS:**

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★★★★★ by Maggie Bradley on 2016-07-27

Your Veterinary Clinic/Hospital is everything I was told it was! Your Dr's (Dr. Martin and Deihl) are outstanding! Our experience there was great!

**NPS:**

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★★★★★ by Anon on 2016-07-26

I brought my cat in because he had been vomiting. Dr. Chambers and the other staff members were very thorough and compassionate. They gave me options and explained everything. I always feel like they really care about my cat and want to give him proper treatment. It's nice to have caring people during stressful times.

**NPS:**

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★★★★★ by Susan Giusto on 2016-07-25

Great care. Great boarding experience. The Doctors and staff know my dogs and treat them as if they were their own! Love this place. Clean, professional, up on the newest meds and treatments.

**NPS:**

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★★★★★ by Jean McCusker on 2016-07-25

I'm very impressed with Dr. Deihl, she understands that I come from a holistic means of treating my pets, and that I will go the extra mile to try holistic measures before resorting to any foreign drugs, insecticides, etc.

**NPS:**

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★★★★★ by Anon on 2016-07-25

Very good service.

**NPS:**

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★★★★★ by Jennifer Senft on 2016-07-25

Really enjoyed the experience.

**NPS:**

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★★★★★ by Terry Lafaver on 2016-07-23

Excellent service....everyone treated Molly and I professionally. Dr. DIEHL was very concerned with our needs and did a great job taking care of Molly and performing the surgery.

**NPS:**

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★★★★★ by Beth Giffen on 2016-07-21

The staff truly cares about their four-legged patients! I chuckled when I saw the itemized receipt and underneath all the procedures there was a line that read "Sending Home Extra XOXOXOXO" ...\$0.00! I loved it! That basically sums it all up

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Scott Davidson on 2016-07-20

Doctor was very personable with us and Fenway. He spent time with us and didn't seem to be hurried. He was very professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-07-19

Always good quality care at East York Veterinary Center, without feeling pressured to purchase expensive food or other items.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-07-19

Great work as always. Staff are kind, quick and professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Laura Cowburn on 2016-07-17

Everyone takes such good care of my cat, Otis! Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cindy Semper on 2016-07-16

Everyone there is kind and cares about my pets.

**NPS:**

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★★★★★ by Jon Johnston on 2016-07-16

Her personal care (nails, bath) as well as EYVC minding her eating was much appreciated.

**NPS:**

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★★★★★ by Anon on 2016-07-16

We feel that we are getting sound, professional care for our cats. The staff is always helpful and willing to share their care tips and ideas with us.

**NPS:**

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★★★★★ by Craig Gross on 2016-07-15

Everything went fine, especially considering the fact that we had to make a sudden appointment.

**NPS:**

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★★★★★ by Patricia Wolf on 2016-07-14

Everyone was very nice, Very caring staff

**NPS:**

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★★★★★ by Anon on 2016-07-13

Brought one of my older cats in for exam-she was kindly handled and thoroughly checked out and diagnosed with blood drawn for testing to confirm diagnoses(which it did). May I suggest that, if at all possible, an area in the waiting area be designated just for cats? Although my cats were raised with dogs around, the circumstances of being brought to a strange place[in a CAR, no less (; )] and faced with noise from barking, yelping dogs, one of which was right up to the carrier, certainly doesn't enhance the experience from the cat's point of view. .

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Natalie Flick on 2016-07-12

Thank you Dr. Chambers for your kind words in the passing of my Bearry. He was an extraordinary boy and both Maggie and me miss him terribly. And our journey will continue with just Maggie for awhile....

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Mary Reinhold on 2016-07-10

came in with a coupon for a rebate for heartguard-told would not be allowed to use the rebate until the heart worm test had been booked,run,and paid for-offered to make the appt on the spot and was then told that booking the appt didnt mean we would come in,have the test run and paid for,so agin the rebate could not be given until all of the practices rules had been followed-person at desk not polite-adamant about what was required-not pleased with theattitude or the service

**NPS:**

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★★★★★ by Anon on 2016-07-07

The care for my cat is always excellent.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Polly Weiss on 2016-07-06

Service was quick. Staff at front desk was pleasant. Dr. Chambers was awesome as usual. Vet tech was nice and helpful. Went very smoothly.

**NPS:**

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★★★★★ by Denise Rohrbaugh on 2016-07-02

Always a pleasure to visit this facility. We always feel like we are important and are always treated with professionalism from the staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-01

Otis is always happy after a stay here!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Terry Lafaver on 2016-06-30

This visit was much better than the last one. This visit was a 10, while the previous one was a 3. Which is the service I can expect?

**NPS:**

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★★★★★ by Geraldine Tyson on 2016-06-28

Everyone was very friendly and helpful. Buddy decided to stay in the bottom of his carry box. The vet left him there to do the exams and to make him feel secure. We are so thankful for their kind thoughtfulness.

**NPS:**

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★★★★★ by Anon on 2016-06-24

Very knowledgeable and listens about your concerns for your pet.

**NPS:**

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★★★★★ by Deann Conroy on 2016-06-23

Every member of the staff was kind, helpful and really good at their jobs. Thabks for making Houdini's first vet experience such a positive one!

**NPS:**

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★★★★★ by Anon on 2016-06-23

My cat was look d after well. Excellent care.

**NPS:**

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★★★★★ by Anon on 2016-06-21

We LOVE LOVE LOVE Dr. Chris Lopresto! We have two giant dog breed dogs (and a cat that thinks he is a dog) and just like the average joe there are also vets that are afraid of larger dogs that will insist on muzzling for ALL visits. Unfortunately for our older dog muzzling puts him into a panic attack but Dr. Lopresto is very patient and kind and works with his anxiety and fear. For most visits Dr. Lopresto just plays the role of the alpha dog and that's enough. There has only been one visit otherwise and Dr. Lopresto was willing to sedate him to do the exam rather than muzzle him. Many vets put their preference of muzzling above the animals needs; but Dr. Lopresto considers the best approach for the animal and works with that while still keeping himself safe. I would recommend Dr. Lopresto in a heartbeat a 1000 times over. The vet techs and reception staff are always very friendly and helpful as well! We did have a negative experience with another vet over the muzzling issue. Doesn't mean she was a bad vet, we just didn't like the interaction she had with our older dog so will only schedule appointments with Dr. Lopresto whenever possible.

**NPS:**

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★★★☆☆ by Nicole Montgomery on 2016-06-21

After waiting a half hour past our appointment we were taken back to the room. There we sat and waited an additional 20 minutes before the doctor entered the room.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Fetterman on 2016-06-18

You saved Tasha's life!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2016-06-16

I was there for 1 1/2 hours for 3 shots! The dr tried to talk me into shots for my dog that weren't necessary! Also made me feel bad when I said no!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karen Owens on 2016-06-14

Very competent and conscientious. Running some tests took a while due to the fact they had to redo one because of test failure

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kristina Bryson on 2016-06-11

I'm definitely going to be changing vets. I love dr Chris and staff. Everyone is friendly and I love the waiting room.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-06-10

Everyone was very kind and helpful

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Nicholson on 2016-06-10

Very informative

**NPS:**

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★★★★★ by Jeff Doersom on 2016-06-09

Great experience as always working with Dr. Chambers! She takes the time to explain, listens to questions and is thorough. My only concern is how the costs accumulate quickly with professional services and medicines. But feel strongly this is a great practice that we trust (and I can not say that for my last vet!)

**NPS:**

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★★★★★ by Stuart Poet on 2016-06-07

Dr Depresto is a great vet.

**NPS:**

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★☆☆☆☆ by Amy Fry on 2016-06-07

My experience in March of 2015 was the worst My cat Winnie was near the end of her life so I called and made an appointment for her to be put to sleep. i discussed all the options with the receptionist was very clear with my choice to not do individual cremation. We discussed the cost of the procedure and cremation. The day of my appointment I arrived with Winnie - I was teary and clearly emotional dealing with her impending passing. We went into an exam room and I was holding Winnie and crying as we waited for the vet. A vet tech walks in with a big smile on her face and says 'So, what are we seeing Winnie for today?' . Clearly, she didn't read the chart or there were no notes on Winnie's chart regarding her procedure and cremation. It was so painful to have to explain to her that we were here to put Winnie to sleep and then

she whips out paperwork and talks through all the after care options that I had already discussed and made a decision on two days earlier with the receptionist. I was in tears as the vet tech handed me to paper to check a cremation option and sign. Needless to say, I signed for a individual cremation which is not what I wanted and it cost 3 times as much as what I chose when I made the appointment. Being forced to make a financial decision under emotional duress a bad way to conduct business. At my previous vet, I had to make the decision to put my first car, Whiskers, to sleep - he had kidney failure. I was treated with the utmost respect and sensitivity during this process. I have switched vets for my dog and two cats. I hope no one has to go through the experience I had.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christine Nicholson on 2016-06-05

Everything was explained clearly

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Wolf on 2016-06-03

Our puppy is receiving it initial check up, over the life of the pet we will spend a fair amount of money at your clinic, we have been loyal customers, and Dr Chambers has been great, but now you want to throw that away by charging us to answer a few questions, what marketing idiot came up with that idea. I know a little about marketing, what a great way to drive people away.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Daniel Pell on 2016-06-03

I love this place: clean, lots of light, huge waiting area, professional top to bottom. We arrived a bit early, and were taken early for the appointment. Treatment of our cst was prompt, corteous, highly professional. Charges very reasonable for services and meds given. Our cat is fine today.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Haley Lawler on 2016-06-02

Both the nurse and doctor genuinely cared when I asked questions and expressed concerns regarding my cat. They were patient in explaining everything to me and made sure to handle my cat with care. I felt safe with their handling of her. They even called to make sure she was doing okay which I thought was the sweetest thing. So friendly and affordable!

**NPS:**

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★★★☆☆ by Linda Moyer on 2016-06-02

not very happy with the boarding this time.you did not give gimpy all his meds this time. some days you only gave one of his pills the next day he did not get any..

**NPS:**

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★★★★★ by Kathleen Korb on 2016-06-02

Thank you Dr Chambers and staff!! You explained what was going on and got my Hooligan's test results back quickly!!

**NPS:**

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★★★★★ by Anon on 2016-06-01

We were treated with the utmost respect and professionalism. the Doctor and everyone treated my pet with care and calmness.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kerry White on 2016-05-31

Excellent as always...That is why we trust you folks with Lucky !!!

**NPS:**

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★★★★★ by Anon on 2016-05-31

When I called to order food, I spoke with someone who took my order and told me the expected arrival date of the food. I do not like leaving a voicemail message to order food.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dan Cotherman on 2016-05-29

Our doctor explain everything to us about Cody condition.

**NPS:**

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★★★★★ by Denise Rohrbaugh on 2016-05-28

From the moment I called asking for help with our litter everyone was a tremendous help to us! Calm and courteous and supportive even as we as frazzled owners thought we were losing our litter. I know everyone there was doing what they were trained to do, but from our side of things you guys went above and beyond! And we thank you for that.

**NPS:**

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★☆☆☆☆ by Joyce Gurreri on 2016-05-27

Very pleased with the time they took with my cat. Showed real concern for my pet's issues. Very positive experience.

**NPS:**

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★★★★★ by Christine Nicholson on 2016-05-27

Picking up RX was easy

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Semper on 2016-05-21

Staff and gets are very nice and care about my pet and are very helpful.

**NPS:**

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★★★★★ by Ruth Amoros on 2016-05-18

The staff and Dr. are excellent care takers. My 7 year old grand-daughter enjoyed the visit and Linguini and I are very happy!!!! Thanks so much!!! Love the pets in the waiting room.

**NPS:**

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★★★★★ by Christine Nicholson on 2016-05-17

It was quick to go in and weigh Kaci to get her meds

**NPS:**

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★★★★★ by Lillian Geltz on 2016-05-14

As always, Dr. Lopresto is thorough, knowledgeable and kind.

**NPS:**

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★★★★★ by Vicki Coppersmith on 2016-05-10

My kitty Fluff was having an issue with urinating in our living room. We determined that it may have been because of stress due to a cat hanging around outside (my cats

are only inside) or an infection. I was given medication just in case it was an infection so I am giving that to her along with pain medication. We tried to do a urine sample but we were not successful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-05-08

SINCE DR DEIHL HAS BEEN TAKING CARE OF OUR DOG I FELT MORE COMFTERABLE WITH THE SERVICE

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-05-05

Everyone is very friendly there.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sharon Lee Culp on 2016-05-04

Everyone was very helpful. Although there is a 24 hour request for meds, if the front desk can work it out they will try to accommodate shorter notices. Always appreciate the fact that they try to please.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Korb on 2016-05-03

DR Deihl always treats us with respect and professionalism.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christine Nicholson on 2016-05-01

Quick to pick up RX

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-04-30

The two young ladies at the desk were very polite and helpful. I believe they were both named Jessica.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Holly Ray on 2016-04-25

The staff was friendly and knowledgeable. The facilities are clean and comfortable. It seemed that my dogs were cared about and the vet was personable and not condescending.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barb Winters on 2016-04-24

VERY PROFESSIONAL AND VERY HELPFUL WHEN I COULDN'T GET MY 90 LB SHEPARD IN THE DOOR. ALSO THEY TOOK HER BACK TO CAR FOR ME THAT WAS REALLY WONDERFUL. THANK YOU STAFF FOR ALL THE HELP.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Vanessa Miller on 2016-04-20

Dr. Diehl and her staff especially brittany poff helped me with Rexahna to the max. Couldn't have been happier and even though the out come, I will be returning in the future I would recommend easy york vet to anyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Blossom Zell on 2016-04-19

I do not know what I would do without the vets at East York. They have been there for us through a very trying time and are always available to discuss and problem solve or simply advise. I would highly recommend this practice to anyone needing a high quality and caring animal hospital.

**NPS:**

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★★★★★ by Donna Alcorn on 2016-04-18

Very pleasant and responsive.

**NPS:**

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★★★★★ by Sharon Tapp on 2016-04-13

Very kind, very thorough.

**NPS:**

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★★★★★ by Anon on 2016-04-12

I love coming here. Everyone is so friendly and you can tell they really care about each patient.

**NPS:**

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★★★★★ by Michale Ferguson on 2016-04-11

Dr. Martin saw our 2 cats for a possible viral cold and she was very informative and helpful! She gave us good advice and made us feel very comfortable. The facility is very clean and modern - we will definitely be coming back.

**NPS:**

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★★★★★ by Dave McFadden on 2016-04-10

Dr. Lopresto was very helpful. I was particularly pleased that he was able to see my injured chicken on a Saturday. He explained the injury, possible repercussions and provided medications very clearly. Thank you for being there!

**NPS:**

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★★★★★ by George Fleming on 2016-04-10

Visit was always good as usual. Daisy was not please but the staff and doctors are always pleasant and helpful. They take good care of my babies.

**NPS:**

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★★★★★ by Phyllis Soldano on 2016-04-10

Excellent, excellent. Love Dr. Lopresto (as well as all the staff). Answered all our questions and very patient with our Vito!

**NPS:**

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★★★★★ by Phyllis Soldano on 2016-04-09

Excellent...as usual! Very knowledgeable and patient. Love Dr. Lopresto.

**NPS:**

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★★★★★ by Laura Cowburn on 2016-04-05

My cat always comes home well adjusted and healthy from the kennel. Sometimes I think he likes it there more than at home! Thank you!

**NPS:**

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★★★★★ by Karen Thompson on 2016-04-04

Raini had appointment for her 4 in 1 vaccine. We had no wait and Dr. Deihl gave Raini a thorough exam and answered all my questions. She was also very pleasant, approachable and seemed to really care about her patient, Raini!

**NPS:**

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★★★★★ by Anon on 2016-04-03

The entire place inside and out is very clean and inviting. Workers are very courteous and listen to what you say or ask them.

**NPS:**

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★★★★★ by Tom Stefan on 2016-04-03

did a great job!

**NPS:**

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★★★★★ by Kimberly Hendricks on 2016-04-02

I am consistently pleased with the service EYVC provides. They really do care about their patients and their patients' handlers. They provided me a written estimate for a procedure and after a stressful visit (and bill) they included a lovely note on the bill. I feel good about taking my cat there.

**NPS:**

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★★★★★ by Anon on 2016-04-01

very efficient and friendly.

**NPS:**

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★★★★★ by Robin Lightner on 2016-03-31

Very expensive but very good care of Abbott, our cat.

**NPS:**

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★★★★★ by Anon on 2016-03-31

We were extremely happy with the professional care and the pleasant caring staff that provide veterinary care and boarding for Miranda. She is coming back Thanks for all you do

**NPS:**

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★★★★★ by Jon Johnston on 2016-03-30

Doc Martin concisely explained care for Sophia in a polite, friendly manner. Many thanks to Doc Martin !

**NPS:**

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★★★★★ by Todd Klinger on 2016-03-30

We have been dog owners for all our lives and Dr. Diehl, by far, gave our dogs THE best and most thorough examination we have ever experiences. The bill was a little high, especially for the medications they needed, but we have every confidence that the dogs' needs were met.

**NPS:**

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★★★★★ by Christina Lawrence on 2016-03-27

Beautiful building, kind staff, great care!

**NPS:**

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★★★★★ by Anon on 2016-03-26

I felt a bit as if the vet was trying to sell me on the recommended procedure and products.

**NPS:**

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★★★★★ by Patrick Blevins on 2016-03-25

Quick in and out for a nursing appointment

**NPS:**

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★★★★★ by Brenda Straw on 2016-03-23

I was pleased with the care given to my daughter's rabbit. She was traveling overseas and I was pet- setting her 3 rabbits. One stopped drinking and eating very little during the weekend. I called her regular vet. practice and the only vet that sees rabbits had called off sick. So they suggested East York Vets and they were able to see her rabbit immediately as an emergency patient. Great news the rabbit has improved very quickly. I really appreciated the time, patience and explanations given during our visit. Thanks again Dr. Lopresto.

**NPS:**

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★★★★★ by Richard Burgess on 2016-03-17

I love you guys!!

**NPS:**

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★★★★★ by Anon on 2016-03-17

Thank you for Miranda's excellent care and the staff went out of there way to make her stay in boarding as less stressful as possible

**NPS:**

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★★★★★ by Anon on 2016-03-17

Their staff behind the desk was... They spelled my dogs name wrong, the receptionist who took my dogs information on the phone. The price is a little more than the office I was going too for no reason. Didn't have anything different done. The vet didn't do anything more. The assistant vet was kinda unprofessional. She laid the needles down carelessly like my dog was less likely to get infection. She laid the bandage down careless on the dirty table. She gave me the wrong medicine for my size dog.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Megan Waltemyer on 2016-03-12

Taken back to visit in a timely manner, and dr lopresto was in to the visit just as quickly!! Very personable vet and is fabulous with our puppy!! Would highly recommend him and east york vet!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kerry White on 2016-03-12

Excellent as always....That's why we come there .

**NPS:**

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★★★★★ by Terry Lafaver on 2016-03-12

Spent 30 minutes in the waiting room waiting for the doctor to come in. No one at least came in to tell me that the doctor was running behind schedule.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Nicholson on 2016-03-12

I came to pick up medications and it was quick and easy

**NPS:**

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★☆☆☆☆ by Kelsey Dugo on 2016-03-08

I made an appointment for my cat because he was coughing. My cat has never had a problem taking any medications before, but out of the three they ended up prescribing to my cat (which I told them was too much to give a cat twice a day), the one made him vomit so severely the two times I gave it to him that he started foaming profusively at the mouth each time, which last around 10 minutes. So not only did they give my cat medicine that made everything worse, my whole vet bill was extremely expensive and all the other medications he just took were out of his system now, so that was a waste of money. I went back in there Sunday to tell them what happened and, long story short, their manager was supposed to call me the next day to talk to me and they gave me a new medicine to give my cat. It's now Tuesday and no call. I called them and the manager was in a meeting and still couldn't talk. So I've spent hundreds of dollars and haven't gotten any information on the blood work results that were supposed to be in already, the medication they didn't have in stock at the time but I already paid for and was supposed to be in already, and no word from the manager. Oh, and my cat's symptoms haven't gotten any better.

**NPS:**

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★★★★★ by Jon Johnston on 2016-03-07

Thank you all for looking after our Sophie. The only concern we have is that we found her dog collar REALLY tightly fastened around her neck- not the way we left her, nor the way we would ever tighten it.

**NPS:**

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★★★★★ by Susan Borron on 2016-03-06

Very friendly and they know my dog.

**NPS:**

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★★★★★ by Anon on 2016-03-06

They are always so nice to my dog and make his visit pleasant. He loves when we pull into the parking lot but starts getting anxious while waiting to go into the exam room. But once someone comes in he is all calm and excited to see them.

**NPS:**

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★★★★★ by Amanda McMillen on 2016-03-04

Dr. Chambers goes above and beyond to help with our dog and always calls to check in on and get updates!

**NPS:**

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★★★★★ by Anon on 2016-03-03

The experience is always wonderful.

**NPS:**

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★★★★★ by Anon on 2016-02-23

I love Dr. Chambers and trust her wholeheartedly with my pets. We have been going to EYork Vet for over 20 years and have received wonderful care for our cats and dogs. However, the vet tech at this visit was a bit bossy and really put me off. We have never had her before. Don't know if she is new. But I am 50 years old and have had pets my whole life. I felt as though she was talking down to me AND she scolded my son in front of me. I was not pleased.

**NPS:**

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★★★★★ by Julie Bryant on 2016-02-23

Everyone was very nice and caring. Unfortunately we learned that our sweet loving Zeus is very ill and will need to be put to sleep. But the doctor was very kind and patient and answered our questions to our satisfaction. Although our visit didn't go as I thought it would I will continue to bring my other furbabies to you for care.

**NPS:**

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★★★★★ by Natalie Flick on 2016-02-23

Thank you EYVH and Dr. Chambers for seeing Bearry so quickly yesterday. And thank you also for the peace of mind you provided. Having an older dog is sometimes fraught with concern, especially a goofball like my Bearry.

**NPS:**

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★★★★★ by Anon on 2016-02-23

Everyone was very kind and caring. Only complaint was that they took my dog out of the exam room into the back without an explanation. I trust them, so I felt okay about it, but I wish they would've said, "We'll be taking him back for his blood test now, etc." It's always a little nerve-wracking when you're at a medical facility with your pet, and I guess I just would like reassurance.

**NPS:**

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★★★★★ by Craig Gross on 2016-02-20

It was good. I have a problem with my semi-feral cat. They helped me get him in and out of the carrier for his shots and physical.

**NPS:**

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★★★★★ by Jo Wentz on 2016-02-18

Good experience. Liked Dr, Loprest.

**NPS:**

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★★★★★ by Anon on 2016-02-18

Friendly, helpful staff.

**NPS:**

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★☆☆☆☆ by Laurie Newmyer on 2016-02-16

i bought my dog bella there and they asked me about twenty times about if her shots were updated and every time i said they were they brought the topic up again. i bought her in there for her anal glands and they were just mainly worried about giving her shots which she already have had. they just seem like they want to push extra stuff on people that they are not there for, in my opinion anyway dont know if gonna bring my animals there again not impressed

**NPS:**

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★★★★★★ by Cynthia Meyer on 2016-02-16

Great experience for us and our dog.

**NPS:**

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★☆☆☆☆ by Janet McGuinness on 2016-02-14

I am very satisfied with the care Max got. Dr. Lopresto was very thorough and we thank him so much.

**NPS:**

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★★★★★ by Heather Macaluso on 2016-02-13

Love my Dr.s here. Always friendly and professional.

**NPS:**

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★★★★★ by Timothy Leppo on 2016-02-13

Best Vet Center ever.

**NPS:**

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★★★★★ by Karen Thompson on 2016-02-10

My 2 dogs were boarded there, one of many times, and again, we were totally satisfied.

**NPS:**

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★★★★★ by Briahna Hoover on 2016-02-10

Every experience I've had with East York Veterinary Center has been overwhelmingly positive. The staff is friendly, knowledgeable, and always ready to answer any questions I may have. It's apparent that each person working there truly cares about their patients and the work they do. They make sure that pets and their owners are treated with respect, care, and compassion. I'd like to give special thanks to Dr. Martin, who always goes above and beyond to make sure we are well taken care of. Bella loves her greatly and I sincerely appreciate everything Dr. Martin has done for her. I am extremely happy with the services East York Vet Center has provided to my dog, and I wouldn't dream of taking her anywhere else!

**NPS:**

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★★★★★ by Cindy Semper on 2016-02-09

The vet was very nice and explained what my cat's blood test showed and why she was keeping her dose of medication the same.

**NPS:**

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★★★★★ by Colleen Gemmill on 2016-02-09

As always the staff were wonderful to work with.

**NPS:**

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★★★★★ by Anon on 2016-02-09

We saw Dr. Martin and love her! She is so kind to our high anxiety dog! We started going to this office several years ago after having numerous problems at a different vet. We have never been disappointed. Highly recommend!

**NPS:**

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★★★★★ by Cindy Parker on 2016-02-07

Very good doctor Ioppreso is so good and caring and really knows his stuff he takes great care of my cats as well as the other doctors

**NPS:**

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★★★★★ by Anon on 2016-02-07

I stopped in to get cat food. I was greeted promptly and professionally. I am very happy with this office!

**NPS:**

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★★★★★ by Veronica Johnson on 2016-02-07

The staff was friendly and professional. They went out of there way to ensure my pet felt safe and comfortable in their hands. I especially love the Kitty Korner. Being

around dogs is stressful for my cat and we appreciate having a place of our own where we don't have that added to our anxiety.

**NPS:**

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★★★★★ by Amanda McMillen on 2016-02-07

Dr. Chambers is the best, highly recommend her. When we arrived she had a ton of different tests in a list she prepared before our pup arrived to make sure she didn't miss anything. Very dedicated to helping us out.

**NPS:**

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★★★★★ by Jeffrey Horn on 2016-02-03

Everyone was professional. All the Drs and staff are very knowledgeable and compassionate. Dr Lopresto took special care with our cat Bijou and we always feel comfortable taking all our cats there.

**NPS:**

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★★★★★ by Christie Sommer on 2016-02-02

Dr. Lepresto always makes me feel better when I talk to him about Cassie. Cassie has had a lot of issues lately and I feel like he really takes a lot of time and effort to know her as an individual so he addresses her needs specifically. Very happy with this doctor. I actually drive out of my way to have Cassie come to be treated by Dr. Lepresto

**NPS:**

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★★★★★ by Lisa Zardus on 2016-01-31

Awesome!

**NPS:**

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★★★★★ by Amanda McMillen on 2016-01-30

The vet we had was awesome and she was very intuitive in what was going on with our pup and followed with a phone call.

**NPS:**

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★★★★★ by Cindy Hoke on 2016-01-27

Your staff was very patient with my less-than-cooperative cat. Thank you!

**NPS:**

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★★★★★ by Carol Neal on 2016-01-26

East York Veterinary Center is a lot farther for us to travel to, but we find it's worth it. Our 2 cats are in good health thanks to their professional care. Their low prices for medications keep us coming back. Many thanks to the great people there, your the best! Carole and Mike Neal AND Maizie and Sami

**NPS:**

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★★★★★ by Kenneth Shaffer on 2016-01-25

it is very difficult to find an avian vet and we are so lucky to have 2 wonderful doctors in the same office. we could not be happier. we are over concerned with our birds and we never need to wait for an appointment and we are treated so wonderfully and never rushed out of the office. everyone at this office is wonderful the young ladies who greet us and then make sure everything went well are wonderful also. we love everyone here. thank you thank you thank you thank you \*\*\*\*\*

**NPS:**

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★★★★★ by Rolanda Sanmartin on 2016-01-25

This is the only place I will take my puppies for care. The staff is very professional and courteous. You can tell they genuinely care about the animals they treat.

**NPS:**

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★★★★★ by Dan Lyons on 2016-01-23

Very warm staff.

**NPS:**

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★★★★★ by Ron Horner on 2016-01-22

Very good and caring for Bruizer. Would recomend very highly.

**NPS:**

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★★★★★ by Tom Stefan on 2016-01-21

Wonderful job, as always!

**NPS:**

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★★★★★ by Jason Schell on 2016-01-19

First visit went well. Friendly staff and meds were sufficiently explained

**NPS:**

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★★★★★ by Susan Giusto on 2016-01-18

Thank you for grooming Abbie and Sophie so nocely.

**NPS:**

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★★★★★ by Connie Kabonick on 2016-01-12

Very good i am seeing a difference in russie since his visit.He is showing a real turn around .Thank you to a caring staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Connie Kabonick on 2016-01-12

Very good i am seeing a difference in russie since his visit.He is showing a real turn around .Thank you to a caring staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-01-12

The vets and assistants are very knowledgeable and thorough. They take the time to answer any questions you have and my dog is always very comfortable with them having to handle her. I have not had a single issue with East York Veterinary Center and will continue to use them as my pets provide . Great Job!!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joy Perkey on 2016-01-07

We were very concerned about a mass that was growing on our dogs shoulder. We had it evaluated and they went through the procedure, costs and aftercare with us. They communicated with us throughout the procedure and our dog came home comfortable. 2 weeks out from surgery and he's back to his usual self with a tha fully benign mass. We also go there for well visits and they do a great job to make sure Tucker is healthy going into his "senior" years. We couldn't be more pleased with the professionalism and service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christie Sommer on 2016-01-05

I like to see Dr Lepresto for my cat with Special needs. I have a vet only 2 minutes from my house but the way Dr. Lepresto has dealt with Cassie has been phenomenal and I really only want him to deal with this cat. He's made my life and her life so much easier.

**NPS:**

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★★★★★ by Beth Shaup on 2016-01-04

It's been 4 years I have been taking my dog here. I love the staff and the Veterinarians. Dr Loretto takes the time to explain and answer all questions. He gets down on the floor with my dog to get her comfortable.

**NPS:**

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★★★★★ by Michael Gentile on 2016-01-04

You did great job.

**NPS:**

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★★★★★ by Erica Kalasnik on 2016-01-03

Even though their computer systems were down and had a few emergencies come in, the staff was still able to accommodate us as well as express their apologies for any inconvenience.

**NPS:**

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★★★★★ by Elizabeth Spenard on 2015-12-30

Very good service.

**NPS:** N/A

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★★★★★ by Karen Thompson on 2015-12-30

Again, I am very happily satisfied about the care my 2 dogs received while boarded for 6 days. Both not only had physical exams and immunizations while boarded, they came home happy, not stressed and eating normally. Pleased-Pleased-Pleased!!!!

**NPS:**

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★★★★★ by Caitlin West on 2015-12-30

Thank you for taking such good care of my baby, Lucy! She is doing fantastic after her surgery!!!

**NPS:**

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★★★★★ by Elizabeth Spenard on 2015-12-30

They have always been understanding. They understand that they are our babies not just a pet.

**NPS:**

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★★★★★ by Chris Farrell on 2015-12-28

Great place and staff very knowledgeable

**NPS:**

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★★★★★ by Chris Farrell on 2015-12-28

Great place and staff very knowledgeable

**NPS:**

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★★★★★ by Mary Moesch on 2015-12-28

They have great doctors and nurses. Everyone is so nice.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2015-12-27

The Doctors and staff are very caring and professional. I'm always impressed by the the level of care whether it's routine check ups or a stressful visit, everyone is great. Won't take my dogs any where else.

**NPS:**

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★★★★★ by Frank Nauman on 2015-12-24

The staff was great. They kept me informed about the status of my cat.

**NPS:**

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★★★★★ by Frank Nauman on 2015-12-24

The staff was great. They all kept me informed about the status of my cat.

**NPS:**

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★★★★★ by Jeffrey Horn on 2015-12-24

Drs and staff are always friendly and professional.

**NPS:**

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★★★★★ by Yoli Anderson on 2015-12-22

It was good, but it always happen that I end up paying more because my dog stayed in a "suite"???? I'm a good client, loyal and at least come once a month to EYV for boarding and plus needs he has. I will appreciate you guys take care of my pocket more than assuming my dog needs straight up luxury. as long as he is well treated and feed its all he really needs. Other than that I feel really happy with you guys :) thank you

**NPS:**

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★★★★★ by Anon on 2015-12-19

The staff was very professional and the customer service was excellent. Doctor Diehl was wonderful. She took her time and was very thorough, never made you feel like she was in a rush / hurry. Any questions I had, not only did she take time to answer them, she also demonstrated the proper way of doing something. They all made our visit very comfortable and most pleasant.

**NPS:**

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★★★★★ by Diana Rhoads on 2015-12-16

Still waiting for a definitive diagnosis, but we feel as though the vet is providing best possible care for our dog.

**NPS:**

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★★★★★ by Sharon Donley on 2015-12-14

It was a Sunday morning and I had a very uncomfortable male kitty who couldn't get relief from using the litter box. Truly something was wrong and he had such problems several months before. I called and received an appt in 30 minutes from the call. When we got to the center, my sweetheart was more than scared and angry to the point that he wanted to take out anyone who came close. The nurse and doctor were very understanding and didn't push him past his limit. We left without ever having an examined because it would have been unsafe for all of us. Just imagine being in a room with a very angry lion. We did leave with medication for pain and relief for his urinary sphincter. We also had a trial sedative so the next visit could happen under better circumstances. The plan is to sedate my big boy just so he is not so scared and

anxious. He really is a sweetheart who was just scared and the staff respected his fear and did their best to give him the best care while not traumatizing him more than necessary. Thanks for your caring attitude

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Frank Nauman on 2015-12-13

The staff was quick to tend to the needs of Mufasa and his issues. The vet also provided detailed cost and treatment options that were very easy to understand. My family has been taking all our pets here for years and would not go to any other doctor.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karen Fornadel on 2015-12-11

This was our 1st visit to East York Vet Center with our new dog...we went here 10 years ago. Unfortunately when we arrived - there was no record of our appointment even though I had called and made one 1 week before. They were able to give me an appointment the same day - but 11/2 hours later. The appointment went fine.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Frank on 2015-12-11

As always friendly and professional .. The staff is great and Dr Chris is one of a kind !! Won't take my Clover to anyone else !!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Shelton on 2015-12-11

Always a pleasure, always amazing with our puppy...couldn't be happier.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mary Shue on 2015-12-08

Dr. Martin, thank you for taking such good care of our Phoebe. Thank you for calling yourself the next day to make sure the treatment was working for her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dan Lyons on 2015-12-08

Office staff was very friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Diana Rhoads on 2015-12-08

While hoping for a better outcome, I felt the services provided were quite good, and the staff was pleasant and accommodating .

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Libby Kennell on 2015-12-06

Staff is very kind and helpful!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Natalie Flick on 2015-12-05

Thank you for treating my furkids like they are your own!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dale Ritz on 2015-12-03

The staff was very knowledgeable with what was going on with my cat. They did everything possible to help him and he is doing great now. They treat him like one of the family and that means alot to me.

NPS: 

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★★★★★ by Anon on 2015-12-03

I was very pleased with the services rendered to my cat. I hadn't expected to going to the vets and had not been in quite some time. I was apprehensive because of all the bad things you here about vets and their bottom line. It seemed to me that the bottom line was my Sabrina and me yesterday when I took her in for surgery on her teeth which had some serious issues. Long story short, Sabrina was given the best care and love she could have been given by any vet. They answered all of my questions about billing and what costs would be; and were able to assure me that they were not just adding fees for unecessary procedures. I will now be visiting there on a regular basis with both of my cats. I hadn't gone to vets in a long time because my cats are indoor cats and were never ill, till I noticed Sabrina'a fang was crooked. No vets office does everything perfectly, but besides a bit of a wait, the care was excellent.

NPS: 

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★★★★★ by Karen Thompson on 2015-12-02

My 2 dogs were boarded for 2 nights. I know they are well cared for and I am quite comfortable and satisfied with their care. This really helps relieve my guilt about leaving my girls while I am out of town.

NPS: 

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★★★★★ by Michele Brabham on 2015-11-26

Great staff! Very helpful and caring!

NPS: 

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★★★★★ by Susan Fetterman on 2015-11-25

Excellent care for Tasha

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-11-25

They take very good care of my animals

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Erma Walsh on 2015-11-20

I would have given a higher rating except that we arrived 10 minutes prior to our appointment time, then had to wait 20 minutes past our scheduled time for a total of 1/2 hour wait. It would have been okay if someone had at least told me there would be a wait but no one said a word until I asked what was the delay.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by LeAnn Eberly on 2015-11-20

Took very good care of Jeordyn during and after her surgery! She loves visiting and loves Dr. Martin!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Shelton on 2015-11-20

Perfect service. Perfect place.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heather Maneval on 2015-11-19

It was a struggle to get the staff to communicate with me by phone. This is my first experience with your office and after taking my exotic pet there for an emergency visit two weeks ago, I thought for sure you would become their primary care veterinarian for future visits. However, I ran into complications after my pets medicine ran out and was unable to get a refill on the prescription over a 48 hour period. In those two days, his health had begun deteriorating rapidly. This was extremely frustrating. I had diligently administered a cocktail of medications to him for over a week and was seeing real improvement in his condition. In fact, he was completely back to his old self. Then his medication ran out mid-treatment and I was unable to get a return phone call from staff for two days. In that time, he became very seriously ill and was visibly in pain. It was heartbreaking to watch. By the time I made my third phone call I was understandably frantic and demanded the staff have his medication available in the next thirty minutes for me to pick up that morning. I ultimately spoke with a wonderful, friendly nurse who calmed me down and made the arrangements to have the medication compounded. When I arrived on site, she let me know it takes two days to process that prescription because it's a specialty compoud. I totally understand the circumstance and was appreciative she explained that to me. But why had no one on staff communicated that before? At the end of the day, I will only bring my pets here in the case of a dire emergency. I have already located another veterinarian who specializes in exotics for future use.

**NPS:**

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★★★★★ by Corey Barnett on 2015-11-18

Very good experience

**NPS:**

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★★★★★ by Kimberly Hendricks on 2015-11-18

Thank you for the wonderful service you gave to Pumpkin and me. Donna (vet nurse) was so friendly and helpful. She made sure to tell me about a discount for Revolution and was very pleasant and kind. Dr. Lopresto was so patient with me too. He took the time to listen and waited for me to think and take notes and seemed to really care about Pumpkin, as Donna showed care too. I was also impressed by the customer service when I received a call two days after Pumpkin's appointment that the other doses of Revolution were in. I was surprised it was so quick! Thanks again!

**NPS:**

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★★★★★ by Joan Baldassarre on 2015-11-16

The visit with Dr. Lo presto went well and Duke was taken care of really well. Tank you. Duke is now taking the antibiotic and doing well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Denise K. Anderson on 2015-11-16

My GSD, Kali, always receives excellent care at East York Vet! Love that they have hours on Sunday to help deal with the unexpected. :)

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tyson Dalton on 2015-11-15

They took the time to explain the product purchased on this recent visit.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jenny Banzhof on 2015-11-14

Wonderful experience boarding my furry babies at East York Vet, recommended!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by MaryAnn Hoke on 2015-11-11

Called East York Veterinary after my regular vet did not have an appointment to see my sick cat. They were great saw me within a few hours. They were kind and caring. Very cat friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-11-11

We always have a good experience at East York Veterinary Center. Staff is always friendly and caring.

**NPS:**

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★★★★★ by Anon on 2015-11-09

Our small dog got sick over night and could barely move. We called the next day to get advice from the office. The personnel was very kind, helpful and understanding of our situation and made time for our dog to be seen. The vet at the visit was very helpful, informative and took her time to make sure that we understood the situation. The office followed up after the visit to check on our pet and again gave great advice on how to keep our pet on the road to recovery. This office has been 100% with us and all of our pets for over 5 years and the professionalism here has earned our loyalty and trust. WE COULD NOT ASK FOR A BETTER VET.

**NPS:**

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★★★★★ by Deena Santoro on 2015-11-07

I had an excellent experience at east york vet center! They are helpful, informative, knowledgeable, and they really do care about the well being and recovery of your pet. They always have an assistant that helps the vet which is great so that I can focus on what the vet is saying. They are flexible with treatment plans and are open to any and how many questions you may have. Not to mention, the facility is spotless, updated, inviting, and filled with special food diets and information to better inform you of whatever you need to know about your pet. I will never go to another place and I am so grateful for everything they did for my shih tzu in a time of need.

**NPS:**

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★★★★★ by Holly Slusser on 2015-11-04

Dr. Diehl is sweet and caring. I love how she calls dogs kiddos or kids.

**NPS:**

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★★★★★ by Jeffrey Horn on 2015-11-04

always friendly and professional service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Thompson on 2015-11-02

After a recent kennel boarding, one of my dogs came home with a good case diarrhea . I called the next morning with questions for the kennel person. The secretary that answered the phone pulled the file and tried to answer my questions, then offered to have the Dr. call me. The Dr. did call later and answered all my questions and gave me suggestions and was very attentive, which I very much appreciated. I appreciated there care and concern. Predicted.

**NPS:**

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★★★★★ by Renay Wolf on 2015-11-02

I never have to worry about my birds getting good safe care while I'm away and they are staying at your facility. Bon Jovi seems to enjoy the break being in your care because it gets him away from his hum-drum life here at home.

**NPS:**

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★★★★★ by Anon on 2015-11-01

The free nail clipping for your 25th Anniversary year has been a great service. I wish you could continue it.

**NPS:**

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★★★★★ by Yul Baker on 2015-11-01

I recently bought an 8 week pup and I did a Google search for a near by veterinary office. I came across the East York Vet Center and it was a very nice experience the minute I walked through the door. I was greeted with a kind reception and when I was brought inside the office to have my pup checked out by the nurse and vet, they were very knowledgeable and ensure my pup had everything he needed for his first visit. The pricing was more than I expected, but overall it was a good experience.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Emmy Sasala on 2015-11-01

The staff was amazing with our dogs. They truly care and it shows. Thank you!

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by David Morrison on 2015-11-01

Very prompt and courteous.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Michelle Wiggins on 2015-10-30

What can I say they treat my pets like they are theirs. I wouldn't go anywhere else.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Blossom Zell on 2015-10-30

We received unwanted news about our sweet boy..and Dr. Diehl was so caring and understanding. She provided frequent updates during his stay in the hospital. The care and follow up care was excellent. Can't say enough positives.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Mary Carver on 2015-10-30

Dr. LaPresto is always willing to take his time and make sure that I understand what needs to be done.

**NPS:**

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★★★★★ by Susan Vana on 2015-10-29

Excellent service! I was seen promptly and the staff and physician were attentive, caring and friendly.

**NPS:**

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★★★★★ by Kayla Serotte on 2015-10-29

My wife and I were very pleased to meet and have both our dogs examined and treated by Dr Martin- she gave us plenty of time, attention and detailed help to get them both in top health.

**NPS:**

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★★★☆☆ by Cheryl Myers on 2015-10-28

I've been a customer there for a few years and I must say that I was less than pleased with my last visit. A new vet to me walked in to the room and began discussing my dog's status without introducing herself first. I was told that I would be given written instructions on things to monitor but that didn't happen. Unfortunately I heard the vet and nurse negatively discussing my questions outside the room. And lastly the staff member checking me out kept me waiting while she finished a personal phone call. I work for a company that stresses positive patient experiences and this was less than professional in my opinion.

**NPS:**

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★★★☆☆ by Amber Ungrady on 2015-10-28

I had the opportunity to pick my dog, Archer, up early from boarding. I picked him up Tuesday night instead of Wednesday morning. I was charged the full amount anyway. They would not credit the half day back. Poor customer service.

**NPS:**

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★★★★★ by Jeffrey Horn on 2015-10-28

Always concerned and compassionate service. Highly recommend going there to all my friends.

**NPS:**

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★★★★★ by Abigail Class on 2015-10-28

It was excellent I love the service the they give to as and I can't wait to take baby back next year see you soon

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Abigail Class on 2015-10-28

It was excellent I love the service the they give to as and I can't wait to take baby back next year see you soon

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephanie Shelton on 2015-10-27

Perfect visit as always. Our dog just loves it there and everyone treats him beautifully. Such a relief knowing there is a place that you can take your pet and never have to worry about his care.

**NPS:**

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★★★★★ by Anon on 2015-10-23

The ladies are always so nice and helpful. Very thoughtful of your feelings and concerns.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-10-17

I can always count on EYVC to take good care of my two cats. I use your boarding services during vacations and have never had a problem. Your admission sheet on feeding schedules, extra care like snuggling, etc. is very thorough. The veterinary care received over the years for all my cats has been top notch.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-10-16

Patient understanding compassionate and too time to explain.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-10-15

Very impressed with facility. Only drawback was not very friendly receptionists. Nurse and vet were very professional and efficient. Very thorough with instructions and follow-up info. Also very caring and patient.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Leslie Jones on 2015-10-15

Excellent service. On time. Nice informative and helpful vet as were all the receptionists and nurses.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Baker on 2015-10-14

Happy again. Thanks for taking care of my puppy. Thanks for the puppy kit!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-10-13

I felt comfortable leaving my pet there for boarding for a few days.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Fetterman on 2015-10-12

Took good care of Tasha

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jason Coon on 2015-10-12

Everything went as planned and the staff was very helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Martha Boyer on 2015-10-09

Helpful

**NPS: N/A**

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★★★★★ by Janet Sweitzer on 2015-10-09

Kato loves to visit the clinic. Didn't even know he got a shot, or nasty tasting medicine in his mouth. Didn't have a long wait time for appointment, and Doctor took the time to explain dental care options, which I always worry about. Thank you East York Veterinary Clinic.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shannon Throne on 2015-10-08

The last 2 visits to EYVC have been less than perfect. I don't know if you're under staffed or taking on too much but this last visit was to have routine blood work done. One round of tests is supposed to take place and then an hour later another round. So we drop off the dog and find out the timer was never set so they had to start all over again on a different day. It's just a hassle to be running back and forth for a stupid mistake.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2015-10-07

Knowledgeable and caring staff. We always feel that our cats are in good hands with you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Pat Derr on 2015-10-06

Thorough exam, detailed instructions for giving meds at home, calls at home by physician for follow up, impressive care and concern for my cat. It is appreciated.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Susan Giusto on 2015-10-05

We use EYVC for all our pet's needs. From check-ups to unplanned office visits, to grooming and boarding. They are so very well cared for. When I pick the up, they are happy, have been well fed and have playtime to keep them in shape. Their

care-givers are kind and caring. Their accommodations are comfortable and we'll maintained. The groomer is excellent, and does an amazing job on our golden retrievers. We are so pleased. The office staff is also friendly and efficient.

**NPS:**

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★★★★★ by Susan Giusto on 2015-10-05

Dr. Lopresto has gotten to know my 3 and 10 year old golden retrievers very well over the past 3 years. He cares for them as if they are his own pets. He stays on top of the newest and best medicine and procedures. We are very happy with all their technicians and staff. They love our pets and we love EYVC!

**NPS:**

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★★★★★ by Kathy Crimmins on 2015-10-05

Excellent care, as always. We LOVE Dr. Chambers. Also, her assistant was WONDERFUL (regrettably I do not remember her name). Both were very attentive and VERY kind to Buddy!

**NPS:**

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★★★★★ by Heather Nugent on 2015-10-04

Facility got me in last minute for an emergency case. Was very helpful and friendly and answered all questions!

**NPS:**

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★★★★★ by Matt Boyer on 2015-10-01

We continue to appreciate the caring and wonderful staff at East York Veterinary Center. We are a little embarrassed that Lucy was not a nice kitty last night, but are thankful for your care!

**NPS:**

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★★★★★ by Stephanie Shelton on 2015-10-01

Always professional, very patient and extremely kind. Can't imagine going anywhere else.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sarah Carletti on 2015-09-28

The staff was friendly and efficient and the office is nice and clean

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michelle Wiggins on 2015-09-28

They always treat my dogs like family members. I always happy with the quality of care there.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Baker on 2015-09-27

I am very pleased with your office. You take the time to answer questions and everyone is friendly. I'm glad we bring our puppy to you. We will be seeing you for years to come!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara Keener on 2015-09-27

As always Erick did a great grooming job. Thanks so much Erick

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Teresa Ambey on 2015-09-27

Our visit was a pleasant experience. The staff was professional and knowledgeable. We look forward to the next check up.

**NPS:**

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★★★★★ by Teresa Ambey on 2015-09-27

Our visit was a pleasant experience. The staff was professional and knowledgeable. Look forward to our next check up .

**NPS:**

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★★★★★ by Vicki Rispoli on 2015-09-24

Excellent grooming service!

**NPS:**

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★★★★★ by Anon on 2015-09-22

Great vets, office staff often less than concerned or thoughtfulness to follow up with concerns.

**NPS:**

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★★★★★ by Susan Vana on 2015-09-22

I had a wonderful experience there, as always! I highly recommend EYVC to anyone needing veterinary care. Appointments can be made around my work schedule and service is always fast and friendly. The staff and vets truly care about my animals and my kids love coming along to appointments because the lobby is so much fun!

**NPS:**

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★★★★★ by Susan Vana on 2015-09-22

The staff was very friendly, as always, and the vet was wonderful, as always! We love coming to EYVC. Appointments can always be made that are convenient to my schedule and service is fast yet caring. I highly recommend EYVC to anyone!

**NPS:**

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★★★★★ by Eric Masone on 2015-09-21

Staff is very professional, caring and knowledgeable.

**NPS:**

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★★★★★ by Anon on 2015-09-20

We were seen promptly, received friendly service, and excellent care for our dog.

**NPS:**

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★★★★★ by Kerry White on 2015-09-19

Excellent as always !!! That is why we bring our cat Lucky here !!!! Always a positive experience !!!!

**NPS:**

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★★★★★ by Richard Keen on 2015-09-19

The staff is vary caring as they care for our kids as though they are their own!!!!

**NPS:**

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★★★★★ by Pat Ness on 2015-09-18

Everything was great. I know Sasha is in good hands when I bring her in. Thanks to everyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Alexa Wheeler on 2015-09-18

Caring staff and very informative. Thank you for all your help

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shirley Liek on 2015-09-15

Was very happy with the whole visit

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Leidy on 2015-09-15

Eric always does an amazing job! I took my dog to other groomer's but they were unable to work with her because she is so shy, but Eric and her are buddies!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joan Baldassarre on 2015-09-14

It was very pleasant. Thank you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kimberly Hendricks on 2015-09-14

I am so pleased with the service I receive at EYVC. I called four days in a row concerning my cat and I gave information and was contacted about it timely. Thank you for having expanded hours and medications available. It is so helpful to know I don't have to worry about my cat. Thank you so much!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christina Lawrence on 2015-09-14

Place is always clean and staff are super sweet. It did take us a while to get checked out this visit but otherwise great as always

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-11

The staff is excellent at scheduling and adjusting to suit our needs. The doctor is awesome and does not rush through the appointment. His love of animals totally comes through. The nurses also are just as helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Brenda Wilbur on 2015-09-10

Expensive and staff tries to "guilt" you into additional tests, this time for an additional \$230.00

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alexa Wheeler on 2015-09-10

Kind and caring staff. Very helpful and provide great service as soon as you walk in the door!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heather Kidwell on 2015-09-10

We had a very pleasant and speedy visit.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Michelle Fellner on 2015-09-10

I was very dissapointed when I had taken my first cat in and was charged close to \$200 to take care of what the Vet said was an allergy then a few days later My other cat presented with the same thing. So I gave my first cat unnecessary medicine and was then told I had to bring both cats in at \$49 each and then a \$94.95 each charge for a ringworm test, then medicine on top of that. After refusing, they settled with an in office test of \$30 for one cat. Why wasn't that offered in the first place? I shouldn't have to pay more for the vets mistake.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amanda McMillen on 2015-09-09

Always very informative on what to do and ALWAYS follow-up calls to check in with our Puppy!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Jody Dunlap on 2015-09-08

Not a very happy client once again appointment issues!

**NPS: N/A**

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★☆☆☆☆ by John Haupt on 2015-09-04

poor customer service , lack of communication and poor interaction with manager...no upfront communication on number of tapazole pills or requirements to determine number of pills and price difference of their " allowance" of 14 pills for \$17 to my normal pickup of 100 for \$44, stating I needed to make appointment for cat to see vet to get normal amount after appointment...Disclosure of this wasnt done until pickup of pills and not when confirmation of order was recieved and interaction after with manager wasnt pleasant....I stated prior visit communication issues were reported to mgr and was told no report was made

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chris Blackford on 2015-09-04

My only criticism is this: this is the third time I've come in at the time scheduled and waited 30 minutes, this time 35 minutes for my dog to have his nails clipped. I do not mind if there is an emergency yet when I see two girls at the desk and another one walking around it makes me wonder about personnel scheduling and organization behind closed doors.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Thompson on 2015-09-03

Great service, short wait time, and personal attention. Thanks!

**NPS:**

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★★★★★ by Susan Sharp on 2015-09-02

Yuma was in for grooming and your people did a wonderful job. He looks great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kimberly Hendricks on 2015-09-02

I am very pleased with the service at EYVC. I went into the office around noon yesterday to buy food for my cat. I mentioned that he had gone missing and I would

like to bring him in for microchipping and exam. I expected an appointment no earlier than next week. However, I was provided an appointment that same night and they took care of everything. It was a very stressful time for me and I was so relieved that my cat could get checked out so quickly. The staff were very friendly and helpful. I've had very positive experiences (in stressful situations) this year. Thank you for the services and hours you provide. My cat and I appreciate it!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karla Cotto on 2015-09-02

Excellent

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Holly Slusser on 2015-09-01

Dr. was very thorough and caring Explained home care very well

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-01

She was a happy girl when we picked her up and she looked beautiful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Rohleder on 2015-08-29

Friendly staff

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Noonan on 2015-08-27

I only trust my dog, Sidney, with Dr. Lopresto and Dr. Chambers! They are truly vested in what's best for both of us! They are the reason we would not go anywhere else!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Pat Ness on 2015-08-25

Great experience as always.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Anon on 2015-08-24

Staff was unfriendly with pet. Inconsistent services.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chris Koslosky on 2015-08-23

Dr. Chambers and her assistant were wonderful with our combative puss, Beethoven. They were kind, compassionate, and gentle in spite of his Bengal tiger-like behavior. Dr. Chambers also took quite a bit of time to explain to us the complexities of Beethoven's possible diagnoses and various treatment options. She and her assistant made a good plan of action to do some testing when he is boarding with you in the next couple of weeks, and we really appreciate your help in minimizing stress to our "high stress" cat by providing an alternate way to collect a urine sample, since catheterization proved pretty difficult. Thank you for all the kindness you have shown our pets, even the ungrateful ones!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michelle Fellner on 2015-08-23

Everyone is so friendly and loving towards the animals, I am so glad to find a vet that loves them as much as I do!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christina Lawrence on 2015-08-22

Staff is very kind and understanding! Facility is clean and we'll decorated

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-08-19

I truly feel that the staff loves and cares for Otis, my cat, as if he were their own. Otis is happy and clean and well fed upon return. It is wonderful to not worry about him while I'm away - and I travel a lot! Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melanie Ochalski on 2015-08-18

Eric is the BEST groomer EVER! Our dog Luke loves him and so do we. Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Eicher on 2015-08-18

Dr. Chambers is a caring, gentle, and thorough avian vet.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Hopkins on 2015-08-18

A very caring and professional staff. Would never take my pets any where else

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chris Ventura on 2015-08-11

Max loves it.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Korb on 2015-08-10

Dr. Diehl did a great job.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jamie Kline on 2015-08-09

The staff is very friendly and helpful. We are so happy to found a veterinary center that is so flexible and understanding.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Moyer on 2015-08-08

Great vet.I'm so glad we have them for our pet.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Natalie Flick on 2015-08-07

Always a wonderful experience getting the furkids groomed at East York Vet Center with Eric. They are never stressed and always look and smell so clean!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Toni Pratt on 2015-08-06

Very professional

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Scott Green on 2015-08-06

Very caring with our Otis. We've been patients for more than 12 years.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Protopapas on 2015-08-05

The Dr and her assistant were very professional informative and helpful. My dog Jasper was very comfortable and relaxed with them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Vonnie Frye on 2015-08-05

I appreciate everything you did for mitzy. she is doing a little bit better since yesterday. she is eating her chicken and rice. does not like taking her medicine. but, who does. thanks again.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christie Sommer on 2015-08-05

Had a real nice informative visit for our new puppy

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Juanita Shaffer on 2015-08-04

Every thing was great from start to finish. Very friendly staff

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Neideigh on 2015-08-04

Nurse Brittney and Dr. Stephanie were great with Lei Lei. Their caring attitude and friendly demeanor were very appreciated. Extremely helpful, willing to answer any questions, provided advice where needed. Thank you!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Neideigh on 2015-08-04

Nurse Brittney and Dr. Stephanie were great with Lei Lei. Their caring attitude and friendly demeanor were very appreciated. Extremely helpful, willing to answer any questions, provided advice where needed. Thank you!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cathy Workinger on 2015-08-04

Staff is extremely friendly and informative. Gentle and caring with the animals. Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Flinchbaugh on 2015-08-03

Dr. LoPresto and the rest of your staff were very accommodating and caring in treating Jasmine for her recent seizures.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Phillip Glatfelter on 2015-08-02

Always helpful and very few if any issues.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Virginia Altland on 2015-08-02

I was a bit nervous bringing my Rottweiler Bishop in for a grooming appointment at EYVC as this would be the first time he was to be groomed since rescuing him 6 weeks ago. The groomer was told that I was unsure of how Bishop would behave during the grooming process or around other dogs. He reassured me that he would take precautions. When I returned to pick up Bishop, he looked wonderful and not stressed by his grooming. Thank you for making this a positive experience for Bishop.

**NPS:**

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★★★★★ by Samantha Donley on 2015-08-02

I'm very satisfied with the care Alice receives.

**NPS:**

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★★★★★ by Jennifer Leidy on 2015-08-02

Awesome as usual!

**NPS:**

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★★★★★ by Jennifer Leidy on 2015-08-02

Awesome as usual!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Moyer on 2015-08-01

Had Gimpy down for blood work. They were very good with Gimpy. So glad they are my Vets.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-08-01

appointment was timely. not a long wait.

**NPS:**

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★★★★★ by Debra Lau on 2015-07-31

Your management of Aura's weight loss diet was very successful. Her new hair cut is adorable.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-07-31

We have had nothing but great experiences with this vet office!

**NPS:**

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★★★★★ by Barbara Keener on 2015-07-27

Eric did a wonderful grooming for Gidget.. He kept her groomed true to breed.. Thank you Eric.

**NPS:**

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★★★★★ by Todd Blasser on 2015-07-26

Excellent care as always. Highly recommend

**NPS:**

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★★★★★ by Pat Derr on 2015-07-25

Technician was very pleasant and helpful. Dr. Lopresco treated my cat in a caring manner during the exam and giving the injection, as he always does, and thoroughly explained everything to me. I would highly recommend East York Veterinary Center.

**NPS:**

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★★★★★ by Marla Price on 2015-07-23

The entire staff handled our cat with the greatest of care. We appreciated that when procedures were done it was not in the exam room with us there. Going home instructions were well written and medications were already measured for use. He even got a certificate of bravery after his surgery!

**NPS:**

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★★★★★ by Cathy Workinger on 2015-07-23

Very satisfied with staff in the care and support of Maximus

**NPS:**

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★★★★★ by Anon on 2015-07-22

Great service, as usual. Very professional and courteous staff. Always accommodating and fair pricing to boot. We have been "regulars" at this location for over 6 years and have never been dissatisfied.

**NPS:**

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★★★★★ by Anon on 2015-07-20

The vet and staff were the best. Very caring and knowledgeable. Explained everything in detail. I thought the over the counter meds were very overpriced. I paid \$70.00 for non prescription joint care that I could get online for \$40.00. Don't mind paying a reasonable mark-up for convenience but that was excessive.

**NPS:**

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★★★☆☆ by Michele Richardson on 2015-07-20

I am very disappointed with my services here. I brought my pet in twice and was charged practically the full amount for a follow up visit. No diagnosis was given for my pet and he continues to have the same issue with his eye. Follow up was decent however the doctor didn't have a clue what was wrong with the cat. We were prescribed several different eye drops none of which worked. I brought my pet to another vet and got a completely different diagnosis. An eye ulcer which should be visibly noticeable to any trained vet. I am now taking him to an ophthalmologist that is an additional expense. I would have preferred to be sent there after visit one. Now I have to wait another month for an appointment. The cats eye will most likely be worse by then. I called to inform the vet of this news and asked for an antibiotic. The prescription or vet was no where to be found when I got there. When I returned the next day to pick it up it was more eye drops which I stated do not work. The lack of communication and follow up is ridiculous. I paid for two visits and my pet is still not better. If this was an emergency situation the pet would suffer. I have two other cats I wanted to bring here. I will not be returning with any of them. I don't feel I am getting good medical service or customer service. I will not be recommending this office to anyone.

**NPS:**

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★★★★★ by Christie Sommer on 2015-07-20

Always have a good experience when seeing Dr Lepresto

**NPS:**

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★★★★★ by Karen Thompson on 2015-07-19

I have been nothing but COMPLETELY happy and satisfied with the care and concern I and my Doberman and Daschund have received under the care at EYVC.

**NPS:**

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★★★★★ by Susan Fetterman on 2015-07-19

Tosha had a great time, even though she missed her mommie! Well taken care of.

**NPS:**

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★★★★★ by Vyotta Hawk on 2015-07-19

We have been going to east York veterinary center for a few years now, We have had issues with organization and they are always trying to sell us new meds, new tests and vaccines. I feel like this is every vet now though. Yesterday's visit was a check up for our two dogs. They each received 3 shots and and a vaccination in the mouth. Each year our costs seem to be going up, yesterday's visit was over \$500. Though we were told many things we should be doing or buying, we were not told the side affects of what they received yesterday or the possible ways to help them with the pain they are now experiencing. They are having a hard time bouncing back and of course this is after hours/weekend :(.

**NPS:**

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★★★★★ by Maureen Querci on 2015-07-18

Everything went great. Although I still like when someone calls to see how he is doing

**NPS:**

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★★★★★ by Gayle Federico on 2015-07-18

Everything was wonderful! They did an awesome job at helping my cat get better. They also made sure to call frequently and follow up with me to make sure my cat was feeling better.

**NPS:**

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★★★★★ by Sally Warner on 2015-07-18

Good visit. We were advised to brush Oriole when she was doing something she liked and used the "flea" comb you gave us. IT WORKED!!!! Thanks

**NPS:**

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★★★★★ by Jeffrey Horn on 2015-07-17

always a good experience. very professional and compassionate staff

**NPS:**

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★★★★★ by Bill Lesjak on 2015-07-15

Always caring treatment.

**NPS:**

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★★★★★ by Anon on 2015-07-13

The service I received was outstanding, but I think the price for a dog bath is extremely high, it doubled the price of his stay. I paid \$27 for a night of boarding, and \$46 for a bath....

**NPS:**

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★★★★★ by Anon on 2015-07-13

First appointment of the day. In and out quickly having blood taken from the dog for testing.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-07-13

Very pleased with the care that is provided by East York Veterinary Center.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Colleen Gemmill on 2015-07-12

Everyone was very nice as always. Always caring and treat Baby great

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joan Baldassarre on 2015-07-10

Very nice office visit with Dr. Lo Presto and took great care of Duke.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jonathan Dickey on 2015-07-02

Waited for 30 min to just to drop my dog off for surgery. I always have to wait 20 min past my scheduled appointment times for regular visits and follow ups as well. This is ridiculous. I wish they valued my time more.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Giusto on 2015-06-30

Love EYVC. . Professional, knowledgeable, you pet comes first. Love Dr. Lopresto!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Richard Elwell on 2015-06-29

Always wonderful care for my fur kids!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lorie Grim on 2015-06-28

Dr Chambers was amazing ! Most vets look at you like your crazy bringing a chicken in, but she was fabulous ! Pricing was a bit high but she was great !

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Clair Bosserman on 2015-06-28

I ordered a six month supply of Sentinel for each of my 2 dogs. The girl at the counter said I am only allowed 3 pills and I can get more when I bring them back for their next check up. I told her that one dog is due for her next check up in August and the other dog is due in September. What good will 3 pills do? She said I will just have to bring them in sooner. Additionally I was charged \$12 per pill. This is totally outrageous to charge me that price. I checked online and I can buy 6 month supply for \$4.99 per pill. I am going to return these 3 pills.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jamie Kline on 2015-06-27

We had excellent care given to ours pets. They felt very comfortable and at ease. The staff was very warm and friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Eric Holliman on 2015-06-26

Our wait was too long and the appointment which was for shots only took too long.

**NPS:**

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★★★★★ by Martha Boyer on 2015-06-25

Great service, compassionate personnel

**NPS:**

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★★★★★ by Lyndsay McCain on 2015-06-21

They were able get me an appointment right away for my rat and it was easy to schedule the follow-up. They were great and understanding and really seem to know small animals.

**NPS:**

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★★★★★ by Kathleen Korb on 2015-06-08

Dr. Martin did an excellent job. My dog loves her!!!

**NPS:**

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★★★★★ by Sunny Simpson on 2015-06-06

While we really appreciate EYVC seeing Gus same day for his eye infection, when scheduling an advance appointment we will continue to request Dr. Christopher. The vet on duty that saw Gus was clearly afraid of large dogs, and the vet tech took her queues from the vet on duty. This did not help Gus's anxiety, in fact it made it worse. His anxiety was caused by the treating vet, and when she wanted him muzzled his stress level increased tenfold. I completely understand needing to be protected against aggressive dogs, but Gus is not aggressive, he's just very large, St Bernard's are made that way. I would encourage training to gain a better read and understanding of large animals, especially ones that are already patients of EYVC. Doing so would prevent unnecessary stress on the animal and vet alike.

**NPS:**

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★★★★★ by Jennifer Leidy on 2015-06-04

Eric did an awesome job as usual! Thank You!

**NPS:**

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★★★★★ by Anon on 2015-06-03

Very friendly staff and Dr took the time to answer our questions and concerns. Made sure our cat was comfortable and handled well. Wait time was not too long. Overall a good experiece.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2015-06-03

Won't take my pets anywhere else.

**NPS:**

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★★★★★ by Anon on 2015-06-02

Great place!!

**NPS:**

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★★★★★ by Anon on 2015-06-02

Always a great experiece. Very compassionate staff &lt;3

**NPS:**

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★★★★★ by Tiffany Raybin on 2015-06-02

My husband works from home and called me at work to tell me that a few times during the day our dog, Bradley, had let out some painful-sounding cries. I called immediately to schedule an appointment and was able to be seen within 45 minutes, which was perfect to be able to get to the appointment across town. All the staff were friendly and caring. Dr. Chambers even called a day or two later to check and see how Bradley was doing. So far we are pleased with our switch to East York Veterinary Center.

**NPS:**

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★★★★★ by Kathleen Korb on 2015-06-01

Thank you for taking such good care of Hooligan!!

**NPS:**

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★★★★★ by Linda Moyer on 2015-05-28

Gimpy was well taken care of when we were on vacation. Thank you all .

**NPS:**

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★★★★★ by Anon on 2015-05-27

Very attentive staff. However, I believe that the front desk staff should make a little more effort. They always appear as if you are bothering them...

**NPS:**

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★★★★★ by Michele Richardson on 2015-05-26

Great service!!

**NPS:**

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★★★★★★ by Anon on 2015-05-25

Very attentive to the tiny kitty we found. Thanks to them he is on his way to getting better!

**NPS:**

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★★★★★★ by Kathleen Korb on 2015-05-23

Dr Chambers was awesome!!! She kept me updated on my girl's care and was very caring and comforting. THANK YOU DR. CHAMBERS!!!

**NPS:**

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★★★★★ by Patricia Prisinzano on 2015-05-23

Very caring staff. Did a great job with removal of a growth on my dog's leg.

**NPS:**

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★★★★★★ by Stan Turziak on 2015-05-19

Very happy!!!

**NPS:**

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★☆☆☆☆ by Melanie Stine on 2015-05-19

Several clerical errors that resulted in confusion and drama that is completely unnecessary. Although I have taken my 3 dogs there since 2008, up to yesterday (2015) they only had accurate records for one. The other two rescue pups were lost in the system. They both have health issues and needed specific treatment. There is no

history showing that and as a professional myself, that is absolutely unacceptable. East York Veterinarians appear more concerned with making a profit than the care of pets. Don't buy the dog food they prescribe, it is a scam. Needing to feed my dog only their food and treats started at just for one month, then three months, then six months before I finally said "enough". Oddly enough, my dog has been healthier since I educated myself on his allergy issue and took it into my own hands. The tech assistants have always been very sweet, though. Some of them I will miss as I will not be returning.

**NPS:**

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★★★★★ by Carolyn Woodring on 2015-05-17

Katy's surgery went well. It almost looks as if she didn't have any mass there to begin with..

**NPS:**

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★★★★★ by Natalie Flick on 2015-05-15

Had both of my dogs groomed and they did a wonderful job! He also did their nails which is not easy considering my boxer is Really, Really bad at having his nails trimmed!

**NPS:**

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★★★★★ by Anon on 2015-05-14

My dog's medicine was ready right away!!

**NPS:**

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★★★★★ by Stephen Lowe on 2015-05-13

Very professional and caring

**NPS:**

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★★★★★ by Karen Thompson on 2015-05-13

I was very pleased with the boarding experience. My dogs are very excited when we pick them up,,but once in the car are very relaxed. They have never come home with a "boarding odor" on them. Fresh as when I drop them off.

**NPS:**

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★★★★★ by Michele Fickling on 2015-05-13

Everyone was very helpful. My dog is walking on her foot today thanks to the great service and medication.

**NPS:**

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★★★★★ by Anon on 2015-05-12

This was not our normal vet, but our dog was sick and needed to be seen on a Sunday and this center had Sunday hours. It was clean and spacious, and they were able to get us in immediately. The vet was very thorough in examining our dog and recommending a course of treatment. I would highly recommend this place to other pet owners.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2015-05-09

Always a good experience to have the best care for my 3 dachshunds at EY. The staff is awesome.

**NPS:**

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★★★★★ by Beth Papdiamantis on 2015-05-08

I feel that the vets are great but there is a SEVERE lack in communication in the office! A few examples ... Lack of communication when shots are due and also prescription line!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Suzan Rosas on 2015-05-07

Very friendly and professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-05-06

seemed that the price was high BUT I haven't been to a vet in 30+ YEARS but THE CARE SEEMED GOOD NY PUPPY IS RECOVERING NICELY !!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jon Johnston on 2015-05-05

professional, courteous, friendly

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jamie Snavely on 2015-05-04

I always like coming here. I feel that if I ever have an issue, they can fit me in ASAP.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jenn Hubler on 2015-05-02

you guys did a great job taking care of my poor baby girl thank you!!!!

**NPS:**

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★★★★★ by Carolyn Woodring on 2015-05-02

The appointment took a long time. The nurse and doctor were in and out of the room a good bit, and the appointment took about an hour and 20 minutes. That seemed unusually long to me. Also there was a credit which I had from February. When I got home and looked at my bill, it didn't come off of yesterday's charges. Went back later to get account adjusted. Don't understand why a credit wouldn't automatically show up in the account and be adjusted at the next appointment. If I hadn't remembered it, would it have ever caught up with the account?

**NPS:**

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★★★★★ by Linda Frank on 2015-05-01

Clover was just there for a blood test !! But we were treated great as usual !!

**NPS:**

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★★★★★ by Anon on 2015-04-29

just to let you know Keine passed away in our arms last evening. Dr Christopher gets 5 hearts for his compassion and caring. He did not give up on our little Keine. Because of him we got extra time with Keine and we cherished every second. we just got him 4 months ago from a rescue because they wanted him to have love for whatever time he had left. he was 19 years old and full of love. Dr. Christopher was so wonderful, we can't say enough and thank him enough. We thank God that we called and got an appointment and got the best care we have ever received. he treated this little guy so wonderfully and was wonderful to us. Dr Christopher thank you, thank you, thank you for your love and compassion for our little Keine. God bless you.

**NPS:**

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★★★★★ by Joan Baldassarre on 2015-04-29

Duke was groomed on Monday 4/27/15 by Eric and he had a wonderful experience and was well taken care of and looks really good. Thank you very much

**NPS:**

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★★★★★ by Natalie Flick on 2015-04-29

Thanks so much! Eric did a wonderful job on both Maggie and Bearry's Grooming! They came home smelling and looking wonderful with beautiful bandanas! Natalie Flick

**NPS:**

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★★★★★ by Anon on 2015-04-26

My "fur babies" had a great time during their one day visit to East York's Boarding for cats. It's clear how much everyone that works there loves animals and that makes it a little easier for me to leave my babies, even for just a few hours!

**NPS:**

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★★★★★ by Anon on 2015-04-23

Have no qualms leaving my dogs in your care.

**NPS:**

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★★★★★ by Stan Turziak on 2015-04-21

Very happy

**NPS:**

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★★★★★ by Holly Taylor on 2015-04-21

The only place I will take my forever friend. They took a traumatic experience and assured us they would do everything possible to help our baby. The staff and the nurses and Dr. Lopresto were fantastic. Our follow up visit was great and our baby is doing wonderful. Highly recommend this facility. They really care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-04-20

Very competent doctors who really care about our pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shannon Sparber on 2015-04-19

Great service! So great to be able to have an appointment and grooming for our dog all in one place!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marlene Castillo on 2015-04-18

Always receive prompt courteous service. When a procedure is recommended there is no pressure to do it if you cant afford it. They always provide backup options

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michelle Fellner on 2015-04-17

Everyone was very nice and helpful, and friendly to Apollo making him comfortable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-04-15

Our experience was fine.

**NPS:**

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★★★★★ by Penny Shearer on 2015-04-15

No wait time, friendly staff, thorough examination.

**NPS:**

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★★★★★ by Richard Burgess on 2015-04-14

Very friendly,attentive,timely. Thoroughly and carefully explain our pets best care. Thank you!

**NPS:**

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★★★★★ by Veronica Henning on 2015-04-13

It's been a pleasure as usual. EYVC is the best and would not use any other vet for my pets!

**NPS:**

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★★★★★ by Valerie Foehlinger on 2015-04-12

My vet is Dr. Chambers ... And she's awesome! The quality care, that they provide, is above the bar. If you want the best treatment for your pet, with reasonable costs... This is the place to go. I highly recommend!

**NPS:**

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★★★★★ by Hans Voelker on 2015-04-12

great! as always

**NPS:**

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★★★★★ by Jason Coon on 2015-04-11

Really appreciated the special attention given to our crazy dog.

**NPS:**

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★★★★★ by Tiffany Leash on 2015-04-10

Mason's first visit was great. The Doctor who did his check-up was so good with him and explained really clearly on his needs and health plan.

**NPS:**

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★★★★★ by Anon on 2015-04-08

Needed to change our appointment time at the last minute, and we were able to do this easily. Our vet was very knowledgeable and did a thorough job of examining our cat. Only down side was, due to adding a couple of items we hadn't planned on, our bill was almost \$100 more than we had budgeted. This was a wellness exam, and our cat was due for a couple of shots. We did feel that he should have the extras that were offered, so we did those too.

**NPS:**

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★★★★★ by Josie Gingerich on 2015-04-07

Very positive experience. Dr. Martin was very thorough. Appt was for 8am and we were seen right away. Thank you

**NPS:**

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★★★★★ by Beth Giffen on 2015-03-29

I always receive the best treatment for my dogs at East York Veterinary Center. We also board our dogs there whenever we travel overnight and they have always received the best care.

**NPS:**

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★★★★★ by Valerie Foehlinger on 2015-03-28

York Animal Hospital recommended them to me, for my parakeets normal care. Atmosphere and staff were very comforting. Vet was personable and informative. She premeasured my pets medicine into syringes for easy dispense. Felt they went above and beyond! Affordable ... No unnecessary tests. Just genuine, quality care. Would highly recommend!

**NPS:**

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★★★★★ by Richard Keen on 2015-03-27

This was our first time using your grooming service. We had previously used another grooming service which was less than ideal. Our kids were nicked and had razor burns at various time. One had a nick that was about the size of my little finger nail. To finally get it to heal we had to put an E collar on him. This prevented him from licking the wound and preventing healing. We can not say enough about the service and the hair cuts the kids received!!!! Thank you for providing an excellent service. Richard

**NPS:**

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★★★★★ by Amber Enterline on 2015-03-27

Very quick appointment. Did not have to wait. Very friendly staff. Was able to answer all my questions. Very good prices. Thank you for taking care of my puppies health needs and I look forward to working with yous to provide my new family member with everything that he needs to keep him healthy. Thanks again.

**NPS:**

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★★★★★ by Linda Frank on 2015-03-25

Put a call into Dr Chris and he called me back ASAP just love this guy !! He listened to what I had to say and picked up Clover's refill the next day !! I would and have recommended this vets office to a lot of people !!

**NPS:**

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★★★★★ by Marianne Tolley on 2015-03-22

I have dealt with Dr. Lopresto and Dr. Chambers through heartache, emergency situations as well as routine medical care for my pets. I have nothing but wonderful things to say about both. They showed genuine concern for my pets as well as my family. The office staff as well was very considerate. What a great team!!!!

**NPS:**

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★★★★★ by Anon on 2015-03-21

Always quality care for our pet. Everyone is very friendly.

**NPS:**

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★★★★★ by Richard Elwell on 2015-03-21

Wonderful as always! We love the staff and how much you guys care! And we love how tolerant you are of our rambunctious lab mix!

**NPS:**

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★★★★★ by Richard Burgess on 2015-03-20

Friendly, prompt, thorough! ! we especially like the level of care towards the concern for our pets!!

**NPS:**

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★★★★★★ by Phyllis Soldano on 2015-03-19

Excellent, excellent care - as usual!!

**NPS:**

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★★★★★★ by Anon on 2015-03-17

Always a good experience. Pepper is satisfied also.

**NPS:**

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★★★★★ by Anon on 2015-03-17

wonderful customer service.

**NPS:**

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★★★★★★ by Anon on 2015-03-16

Always feel comforted knowing Toby gets good care when we have to travel without him Friendly knowledgeable caring staff

**NPS:**

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★★★★★★ by Steve Knodell on 2015-03-15

Dr. Lopresto was great with our dogs as were all of the staff.

**NPS:**

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★★★★★ by Anon on 2015-03-15

Everyone is so great here. Always a pleasant experience for myself and my fur-babies.

**NPS:**

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★★★★★ by Phyllis Soldano on 2015-03-13

Excellent care and compassion! Everyone is very helpful and accommodating. Wonderful place to take your furry kids.

**NPS:**

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★★★★★ by Tonya Franks on 2015-03-07

Good experience

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2015-03-07

Dr Chambers and Nurse Donna were most helpful and kind when caring for and telling us what to expect after Layla's dental surgery and double tooth extraction. She is doing well at home. Thank you so much.

**NPS:**

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★★★★★ by Deb LaNasa on 2015-03-02

My visit was as always warm and friendly. Everyone shows that they care about our pets. We are always pleased with the service along with a return call in a timely fashion when I call there with a question about our cockatiels. Thank You So Much for helping us make sure our birds are healthy. Deb LaNasa and Terry Heiningen.

**NPS:**

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★★★★★ by Rosemary Czaus on 2015-03-02

Caring and compassionate staff. Hagrid and his family thank you.

**NPS:**

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★★★★★ by LuAnn Stenclik on 2015-02-28

Your organization has caring staff and doctors. It's clean and a wonderful environment to treat animals.

**NPS:**

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★★★★★ by Anon on 2015-02-28

I really like Dr Lepresto but I haven't been pleased with all my experiences with other staff

**NPS:**

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★★★★★ by Anon on 2015-02-28

The staff and Dr.'s there awesome!

**NPS:**

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★★★★★ by Karen Thompson on 2015-02-26

Excellent staff care of our pets. There were a couple of minor administrative issues.

**NPS:**

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★★★★★ by Lynda Swift on 2015-02-25

Simba was treated so well and given lots of love. The doctors were great and they even made him his favorite food to get him to eat. Best vet ever.

**NPS:**

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★★★★★ by Craig Gross on 2015-02-21

I take my feral cat to East York Veterinary. Most vets won't even see feral cats. They are very good with him.

**NPS:**

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★★★★★ by Karen Hudson on 2015-02-21

I have been taking my pets to East York for almost 25-years and my pets have always received excellent care!

**NPS:**

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★★★★★ by Libby Kennell on 2015-02-20

Everyone goes above and beyond what is expected. I have a very fearful dog and they take their time trying to make him feel comfortable around them. They don't Rush us through because they are busy...I left our last place because of that and that's why my dog became fearful in the first place.

**NPS:**

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★★★★★ by Susan Lewis on 2015-02-18

You all are wonderful professionals and human beings. Thanks for taking such wonderful care of my pets. Susan Lewis and teddy and snowball who passed away in March.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-02-18

We brought max for a nail clipping appointment on a Saturday. The first thing we heard was staff say they couldn't find his chart. We discussed with staff that max is terrified of getting his nails clipped. When they nurse called to take him back, we weren't aware we wouldn't be with him. She didn't say anything to us, just shut the door as we tried to follow her in. As expected, max became difficult and we ended up paying extra for a muzzle. They couldn't complete the nail clipping because of how worked up he was and recommended we come back and sedate him. We brought him back on a Monday and this time, the staff welcomed our concerns about us not being with max while his nails are clipped. The nurse recognized max's fear and invited us to hold him. She had his nails clipped in less than 5 minutes without traumatizing him. Thank you for that!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Diane Gould on 2015-02-05

Everyone is always so caring to my pet's and all animals at East York Vet Center. I like to have full trust in who takes care of my pet's and I have that with this center.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Vicki Coppersmith on 2015-02-03

Dr Martin and her staff were very helpful. I really appreciated that they saw Fluff on a Sunday since our schedules are so crazy. She loved the attention, the shots not so much but I believe she is feeling better every day. Thank you for being very kind to our Fluff. Vicki Coppersmith

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Craig Gross on 2015-02-02

Everything went fine.

**NPS:**

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★★★☆☆ by Anon on 2015-02-02

I seem to always have issues with medication refills. The system seems to be broken and needs to be re-vamped. If you say that it takes up to 24hrs for a RX refill, then it should be done within 24hrs. Why should we have to keep calling in to make sure it is filled after the 24hr deadline? Whenever I call, I am always put on hold for several minutes. It is not good customer service. My advice would be to extend it to 48hrs or text/call the person who called in the RX and let them know it is done.

**NPS:**

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★★★★★★ by Anon on 2015-02-01

The entire staff is very caring, also Dr.Lopresto is very passionate towards the pets. Nikko can not thank him enough for all he has done. Thank You Very Much!!! Your Buddy Nikko

**NPS:**

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★★★★★★ by Christina Veltri on 2015-01-31

Caring and knowledgable staff . Friendly atmosphere. Shows great concern for our little girl.Very satisfied with east York vet.

**NPS:**

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★★★★★★ by Karen Thompson on 2015-01-28

Very professional staff, kindness and concern for our pets, and very courteous treatment for all. Excellent!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-01-28

This particular visit to East York went very well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-01-28

Everyone is always friendly, and great with our dogs. The nurse gladly helped us with our prescription refills & even gave us a rebate form so we didn't miss out on saving a few bucks! The doctors are great and have patience- you can tell they actually love animals. My family & I have been using East York Vet for probably 15 years, I wouldn't go anywhere else!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Jane Hoffman on 2015-01-28

The vet was very nice, but spent very little time with my cat. I had to ask questions to get her to stay in the rom, and considering I was the first appointment of the day, it was insulting and a waste of money.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Melissa Miller on 2015-01-26

Dr. Lopresto is awesome! So is your staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michelle Wiggins on 2015-01-24

I can't say enough about them. The service I receive is always awesome. I know they care about my pets as much as I do. They are the only vet I would use. Dr Chamber's is awesome and the support staff always take the time to interact with my dogs. It means alot to me that they make my dogs and I feel special

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-01-24

Josh at the front desk is a top notch worker. Always helpful and pleasant.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Scott Anderson on 2015-01-23

Everyone was so kind and gentle! Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Connie Kabonick on 2015-01-21

I was very happy with the warm way the staff treated us and the prompt service of scheduling and appointments

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Holland Roehm on 2015-01-20

The grooming service was great, that did a great Jon and it wasn't that long until my dog was done. I will be bringing my dog hack again when he need done again.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heather Finn on 2015-01-20

Yesterday's visit with Dr. Chambers is yet another prime example of why I'm happy with her as my veterinarian. It was a rather routine visit with the exception of behavioral/socialization issues. She took the time to listen and provided suggestions that addressed my specific case (not simply a generic response).

**NPS:**

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★★★★★ by Rebecca Singer on 2015-01-20

Check in staff is improving. More attentive and responsive to clients needs when they walk in the door as well as checking out. Fees are improving. Still a bit more costly than some competitors. Would like to see fees for outside services, like urine cultures, come down.

**NPS:**

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★★★★★ by Linda Frank on 2015-01-16

What a wonderful experience from the time we walked through the door until we left ( 3-1/2hrs later ) my pup had their full attention the whole Time and I can't say enough about Dr Chris .. He is just the best ever !! Did a through exam and all kind of tests and then recommended the best treatment he thought was for her !! Everyone there was just great !! I highly recommend them !! Ty EYV

**NPS:**

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★★★★★ by Dan Casillo on 2015-01-15

As always a great experience. They are amazing with our pups.

**NPS:**

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★★★★★ by Martha Boyer on 2015-01-14

Excellent service, kind and compassionate staff

**NPS:**

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★★★★★ by Phillip Glatfelter on 2015-01-13

Despite having a very unhappy and uncooperative patient (cat), his care and well-being were always the main concern.

**NPS:**

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★★★★★ by Monica Calvin on 2015-01-13

I have been going to East York Veterinary Center for 20 years. The dr.s there have cared for all my pets with love and compassion. The Vet Techs are friendly and knowledgeable and the staff is also friendly. I have always received prompt care and sound advice as well.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2015-01-13

As always, the entire staff was caring and concerned. Won't go anywhere else for care of my dogs. Thank you.

**NPS:**

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★★★★★ by Anon on 2015-01-12

My only complaint (a very minor one) is that we had a 9am appointment and were not taken back to the exam room until 9:15. Dr. Diehl was very friendly and knowledgeable.

**NPS:**

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★★★★★ by Bill Lesjak on 2015-01-08

Dr. Chambers is the best. We couldn't be happier with the treatment our aging Kristina receives. Dr. Chambers totally understands cats and deserves a rating of five Meows.

**NPS:**

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★★★★★ by Maureen Abbott on 2015-01-07

Very good first impression. Staff was willing to answer my questions.

**NPS:**

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★★★★★ by Martha Boyer on 2015-01-06

The doctor and assistant were very compassionate and skilled in handling our dog.

**NPS:**

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★★★★★ by Kathy Weber on 2015-01-05

Very glad to see Dr. Chambers back. She understands Buddy's special needs and is always honest with me on his progress.

**NPS:**

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★★★★★ by Cris Martin on 2015-01-05

I've been taking my furry friends to EYVC since 2003 and they always seem to really care about my little guys. Diagnosing problems in animals must be a challenge since the animals can't tell you what they're feeling. They do an amazing job!

**NPS:**

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★★★★★ by Shannon Sparber on 2015-01-05

Wonderful. We took our cat, Maddie, there who lived to be just shy of 16yrs of age. The staff was wonderful throughout and especially near the end of her life in July. We just adopted an 8yr old rescue dog, Vicki, on New Year's Eve and were able to easily get her in for a general check-up - we asked a million questions as she is our first family dog and the staff was extremely patient with us! We were also so excited to meet with Dr. Lopresto, as he was crucial during the end stages of Maddie's life and battle with kidney failure. Thank you so much East York Vet Staff!

**NPS:**

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★★★★★ by Andrea Flynn on 2015-01-04

My dog and I receive 100% attention and do not feel hurried through appointments. Great office staff. Ease of parking and well maintained building.

**NPS:**

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★★★★★ by Anon on 2015-01-04

Dr Lopresto is the best!!! So much caring and thoughtfulness is shown every time.

**NPS:**

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★★★★★ by Frank Nauman on 2015-01-04

I love the staff and doctors there. They are very thorough n friendly in the treatment of my pet. They break down the medical terms in a language that can be easily understood.

**NPS:**

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★★★★★ by Angela Clark on 2015-01-04

I recently boarded my two italian greyhounds at the East York Veterinary Center for six days. The price was resonable and I knew I could trust that my dogs would be well taken care of. This set my mind at ease when I was traveling over winter break.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Karen Thompson on 2015-01-01

Our pets were well attended to and taken care of by the staff. It is greatly appreciated. There are 2 areas of concern to us from the most recent visit. 1. We requested a "Budget Queen Double" for Raini and were billed for a "Budget King Run". We would like a credit to our account posted for the difference. 2. We requested a 1 year (12 month) prescription for Heartgard for Raini but were given and charged for a 12 month supply. This is an unacceptable practice and would like this to be corrected. Please notify us when the prescription is ready and it will be picked up along with returning the Heartgard we were sold. These types of things are rather difficult to catch upon the check out process with other clients and their pets waiting and our own pets VERY anxious to leave. Hopefully, it won't be necessary to double check the itemized billing in the future. David and Karen Thompson 3771 Cayuga Lane York, PA 17402 717-600-0192

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Laura Cowburn on 2015-01-01

I love the way the attendants greet Otis with loving and affectionate comments and care so much when I come back after a trip. He comes home happy without any anxiety so I always feel he is taken care of well! Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Shelton on 2015-01-01

We board our dog here and they also oversee his health care. He stayed with them again this week and are never disappointed. They are always super friendly, our pup loves them and we never have to worry about how he's doing while in their care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patrick Blevins on 2014-12-30

Good job.

**NPS:**

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★★★★★ by Melanie Ochalski on 2014-12-30

As usual- top notch service. Our large dog did great staying with you for a week- and came back looking wonderful after his visit with your groomer. Thanks for another great experience!

**NPS:**

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★★★★★ by Laura Barnham on 2014-12-30

The doctor is always good with our dog and answers all of my questions :)

**NPS:**

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★★★★★ by Anon on 2014-12-28

Great care was provided and the vet really cared about her

**NPS:**

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★★★★★ by Lawrence McGee on 2014-12-24

Great people. Really care about your pets.

**NPS:**

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★★★★★ by Donna Vaughan on 2014-12-24

Thank you for calling to tell me that my order was ready. Sometimes I forget and then have no food!! Merry Christmas everyone!!!

**NPS:**

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★★★★★ by Jennifer Leidy on 2014-12-23

Awesome as usual! Thanks for taking such great care of our babies!!

**NPS:**

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★★★★★ by Keith Klahold on 2014-12-23

They are the best, they really care for your pet!

**NPS:**

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★★★★★ by Anon on 2014-12-21

I can always count on East York Vet to be there when we need them! My cats are always treated like they are the royalty that they are!

**NPS:**

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★★★★★ by Christine Eicher on 2014-12-13

Little Stevie's vet and vet tech were very gentle and caring of Stevie. When handling Stevie, they spoke to him letting him know what was going to happen which is of utmost importance when handling a blind bird.

**NPS:**

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★★★★★ by Pradeep Alur on 2014-12-12

Take a long time to see. Yet polite and caring. Expensive.

**NPS:**

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★★★★★ by Sally Warner on 2014-12-10

The appointment was on time and the exam was done well and thorough. The Dr. was very willing to talk with us about various feeding and other issues and we did not feel rushed.

**NPS:**

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★★★★★ by Brian Ferro on 2014-12-09

Thankyou for the timely and courteous service!

**NPS:**

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★★★★★ by Heather Gallatin on 2014-12-09

Wait time was short to go in. My dog was comfortable being there. Staff was great with my dog.

**NPS:**

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★★★★★ by Robert Carroll on 2014-12-09

Very professional and caring staff.

**NPS:**

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★★★★★ by Mary Shue on 2014-12-04

Very caring staff, always make my pets feel comfortable and they are knowledgeable when you have questions and we never feel rushed.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-12-03

Excellent veterinary staff! Horrible front desk staff...we were left with several other families standing at the desk to be checked in. When the young man finally did return he spent the 15 minutes we were in the waiting area talking very loudly to a coworker...no manners upon checkout either. Poor customer service...

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Shelton on 2014-12-01

We always feel safe dropping off our beloved dog at your facility. The staff always recognizes him upon site and he has always come home happy.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-11-30

I have been taking my pet family members here for a very long time. They are always very caring and wonderful trusted medical professionals. I know I can always count on them!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara Keener on 2014-11-30

I was very pleased with the visit. The Dr. explained everything that is happening to Gidget. Gave me wonderful advise and what treatments are available for her condition,

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Erma Lapinski on 2014-11-29

I and Nyrobi have always been treated with respect and compassion there. I have no complaints. I am a bit concerned that your records indicate I still owe a balance as I've always paid my bills in full at time of service. I don't understand how I owe money and hope to get this resolved soon. Thank you for your excellent service and for really caring about. Your clients and their families!

**NPS:**

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★★★★★ by Valarie Tisdale on 2014-11-26

Service was excellent but cleanliness was not as it should be. In the exam room I could not sit on the bench because it was covered with animal hair.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-11-25

excellent care for Rascal from Dr Lopresto who took the time to try and figure out why my furry boy is having these medical problems. Listened to what I had to say and then came up with another plan of treatment.

**NPS:**

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★★★★★ by Geraldine Tyson on 2014-11-24

Everything was just fine. Couldn't have been treated any better.

**NPS:**

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★★★★★ by Jeffrey Horn on 2014-11-24

Very caring and experienced. They treated our cat very well. Would highly recommend them.

**NPS:**

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★★★★★ by Helen Spurley on 2014-11-22

Stopping in to pick up food and prescription is easy and convenient. However, I object to having this survey thing come up every time I interact with your staff. In addition I would find it hard to recommend your veterinary center to others when your staff of doctors changes constantly. We are mostly satisfied.

**NPS:**

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★★★★★ by Helen Kramek on 2014-11-21

I did press the fifth star....so there should be no question as to how I rated the service. From where I sat and watched great care was used to keep Cassie at ease, and concern was shown and good advice given. I am happy that I picked your location despite the fact that it is half way out of town....the trip was worth it and Cassie is doing ok. Thanks to all of you! Helen Kramek and Cassie

**NPS:**

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★★★★★ by Karen Thompson on 2014-11-20

Caring and good with our girls.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-11-17

Rascal is doing much better this week after a very scary 2 days last week. Many thanks to Doctors Diehl and Lopresto for your kindness and attention to my boy's health crisis. And also to the compassion shown to his very concerned dog Mom. All is well now.

**NPS:**

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★★★★★ by Anon on 2014-11-17

Our dog recently had surgery to remove a tumor. The surgery and follow-up care was excellent. The referral to an Oncologist was exactly what our pet needed. Our pets have been patients at E. York Vet for many years and the service and compassion for our pets is always excellent.

**NPS:**

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★★★★★ by David Wagner on 2014-11-17

As most pet owners, our Boston Butkus is our love of our life! and we greatly appreciated the follow up call from the doctor checking on him. It just made us feel like he really cared and it wasn't just another sick dog. Thank you, The Wagners

**NPS:**

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★★★★★ by Veronica Johnson on 2014-11-16

I love bringing Momma to EYVC! The staff is professional and courteous. The care she receives is optimal.

**NPS:**

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★★★★★ by George Fleming on 2014-11-14

The Laser treatments worked wonders on my dogs hind leg. After a year of her limping and being in pain I was willing to try anything. I never expected this much improvement. She seems pain free and is running around again. We are all very pleased.

**NPS:**

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★★★★★ by Anon on 2014-11-11

As long as we have our cat Alex, we'll be coming to your clinic for his veterinary needs and annual checkups and vaccines. Extremely happy with all the doctors we've seen.

**NPS:**

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★★★★★ by Anon on 2014-11-11

Everyone that works there makes it a pleasant experience. They all are very nice people and always make time for my furry family members.

**NPS:**

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★★★★★ by Anon on 2014-11-11

I was nervous for my cats's dental procedure but the staff was in contact with me and explained what was going on. They really seemed to care and things worked out well.

**NPS:**

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★★★☆☆ by Anon on 2014-11-10

I was pleased with the information provided by the veterinarian, but overall disappointed with the quality of the customer service. We have been coming here for a while now and I've never had a complaint. The last two visits, however, I waited way past the time of my scheduled appointment. Our most recent visit took almost an hour until we saw the veterinarian. My dog was becoming very anxious as we waited and waited. Offering appointments on Sundays was a nice way to open up to the customers. I just feel the practice is lacking the adequate number of personal to cover all the scheduled appointments in a customer friendly time frame. I really hope they can make the changes needed.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-11-09

I cannot say enough good things about this veterinary service. My dog Rascal just finished his first round of 3 laser treatments for injured right rear leg. He can walk almost normally again for the first time in 2 months-shows much improvement. Very pleased. Thank you Dr LoPresto for suggesting this treatment. Nurses were also excellent and caring.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lori Thompson on 2014-11-08

Always friendly, courteous, and helpful. Very caring with my baby.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Elizabeth Shultz on 2014-11-08

Welcoming atmosphere and friendly, knowledgeable doctors and staff. Have had previous pets to other vets and East York feels the most like home. We drive from Lancaster (about 20 to 30 minutes) so that should also say something.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jeffrey Horn on 2014-11-07

always a great experience w/ the caring staff at EYVC

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Bonita Julius on 2014-11-07

Your prices have gone through the roof; I am concerned that, as a retired single woman, I can no longer afford to bring Gigi to your facility.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-11-04

Very pleased with the visit.

**NPS:**

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★★★★★ by Pat Ness on 2014-11-04

This was an emergency situation and was handled quickly and professionally. Everyone was very friendly and helpful in explaining what was wrong. Calle was in very good hands and we appreciate all the help she was give.

**NPS:**

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★★★★★ by David Morrison on 2014-11-03

Rudy loves going to the vet! The staff is kind and knowledgeable.

**NPS:**

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★★★★★ by Mary Shue on 2014-11-02

always a great experience...very caring staff

**NPS:**

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★★★☆☆ by Anon on 2014-11-01

I left with medication for my cat not knowing what it was for. Partially my fault for not asking more questions but I was accompanied by my 2 kids under 5. The first thing said should be this is X that should help with X, and then instructions on dispensing it and stepping through each of the medications. Not just here are three types of pills, this is how you give them. This is my second visit where extensive blood work was recommended and the 2nd time it came up totally clear. Leaving me wondering whether I am paying lots of \$\$ for unnecessary work.

**NPS:**

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★★★★★ by Anon on 2014-10-31

Everyone is extremely friendly. I love coming here and so does my dog! They are just a little bit pricey but it is completely worth it for the service and great hours.

**NPS:**

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★★★★★ by Jeffrey Horn on 2014-10-31

We always have a good experience there. Drs and assistants are always well informed and compassionate.

**NPS:**

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★★★★★ by Anon on 2014-10-28

We had to leave town emergent Lu cause my Dad was hospitalized, felt relieved and at ease knowing he was getting good care due to his Lymes flare up and needing medication while boarded there. He was a Happy dog!!! Thanks to all your friendly caring staff

**NPS:**

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★★★★★ by Anon on 2014-10-28

Warm and caring staff

**NPS:**

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★★★★★ by Anon on 2014-10-28

The vets are always very caring and provide an excellent service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kevin Tarbart on 2014-10-28

My dog was very uncooperative but the vet was very good with keeping him calm and providing information as to how I can ease the dogs anxiety.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marlene Castillo on 2014-10-28

most caring people i have encountered in a while. all of my pets go here and wouldnt take them anywhere else.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joseph Wye on 2014-10-28

Ellen and I have trult appreciated all that you have done for both Pecan Joe and Brian Everett. We feel so lucky to have foundt you. As you know both Pecan Joe and Brian were rescue cats for us. Brian 7 yrs ago and Pecan Joe 18mos ago. While Brian was a healthy cat,we foundt out from you when we bought him in he had Leukemia. We appreciate the honesty from both staff and of course the Dr. You have treated both Pecan Joe and us(his parents) with the utmost respect,dignity and most loving care for all of us. We know we are losing him and we thank-you for your kindness,understanding and knowing the love for him. We love you for being you. Joseph and ellen Wye

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Melissa Miller on 2014-10-27

I love the care that is given to my pets when I bring them in. Dr. Lopresto is a great doctor he takes the time to answer my questions listen to my concerns. Thank you

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Frank on 2014-10-24

Just love coming to east York vets!! I love the friendliness of the staff and I just love Dr Chris !! He doesn't Rush you out the door he takes the time to talk to you one on one !! About concerns and meds !! I wouldn't think of going anywhere else !! This is my child we our talking about !! I trust them completely !!

**NPS:**

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★★★★★ by Anon on 2014-10-24

I was given all options and all of my questions were answered

**NPS:**

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★★★★★ by Denise K. Anderson on 2014-10-24

Kali always receives excellent care!

**NPS:**

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★★★★★ by Craig Gross on 2014-10-24

Haven't had a chance to bring him in yet.

**NPS: N/A**

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★★★★★ by Erich Gross on 2014-10-24

Always a good experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-10-24

We weren't seen until a half hour after my scheduled appointment time, but once we were seen, everyone was very friendly and I was happy with the level of care.

**NPS:**

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★★★★★ by Rebecca Singer on 2014-10-23

I appreciate the evening hours. Very "friendly" for working clients. There has been an improvement with cost containment. More education on pet illnesses would be helpful.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-10-22

top notch service as always!!!

**NPS:**

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★★★★★ by Donna Vaughan on 2014-10-22

Picked up food for Peppermint. Brett used to call to let me know that the food was in. Another service that is no longer available. I forget to call about it. Spoiled, I guess. Josh was there and very helpful as always. He always greets me by name. That is a nice extra.

**NPS:**

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★★★★★ by Joan Brenner on 2014-10-21

Always get good service. Used boarding service on several occasions and cats were returned calm and healthy.

**NPS:**

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★★★☆☆ by Anon on 2014-10-19

never paid so much for a stool sample before and not receive a call back about the results staff not very friendly or engaging

**NPS:**

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★★★★★ by Beth Alwood on 2014-10-18

We again had a pleasant visit with Dr. Chris (I call him Dr. Chris cause I have a hard time saying his last name - lol). I love his knowledge and the time he spends always thoroughly checking over Gracie.

**NPS:**

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★★★★★ by Carla Hannon on 2014-10-18

They are always helpful, have been able to get me in quickly for emergencies but most importantly, compassionate to myself and furbabies.

**NPS:**

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★★★★★ by Hanna Hancock on 2014-10-15

As always, the front desk is helpful and very friendly. The veterinarian was very nice to April and gentle and a true animal lover. I am always very pleased with the care they give my dog. Very clean and pretty facility.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-10-14

Dr.Lopresto saw our Rascal and we were able to discuss some options on the injured leg/possible ACL tear. Due to age of dog, surgery will not be an option but we are looking at the laser therapy that is offered as it may provide some relief. As always, the care and attention our boy received was first class.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Korb on 2014-10-14

The staff was very kind to my dog and me, my dog is afraid of being at the vet's and they were very patient and gentle with her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-10-13

Lately with all the new people on board I'm finding things confusing and disorganized and my level of confidence in support staff is not where it should be. The steadfast long term staff are their same awesome selves. You go guys! Help out your new friends.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Wayne Gunnet on 2014-10-12

Willie got excellent care. The dr was very good in her examination of Willie. The only thing is I had to sit there for almost 2 hours which seemed awfully long

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nancy Fossett on 2014-10-12

big thanks, from mary Margret, baby 1 and baby 2! see yo in nov.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Josie Gingerich on 2014-10-11

Our appointment was scheduled for 11:45. The vet finally saw us at 12:45. This is not the first time this has happened. You need to be more considerate of other people's time.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brenda Hersey on 2014-10-11

I don't like having to take my cats out of their own home when we vacation. However, my experiences with East York Vet. Cntr. have been very good. I know they cuddle & play with my cats. They brush them and when I pick them up, they are in excellent condition. Also I appreciate the fact that this is a veterinary center so if one of them is sick, help is right there! I would definitely recommend this center to anyone looking for a place to love & care for their pets in their absence .. Thanks, a "cat mommie"

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Steve Hess on 2014-10-11

Good experience!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2014-10-11

I don't understand why one time a prescription is \$27.70 and the next time it's \$49.20 for the exact same medicine, dosage and number of pills.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Wilma Allison on 2014-10-11

Everyone was very caring and very thorough. I was particularly pleased that Dr Diel called me later with more information.

**NPS:**

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★★★★★ by Shauna Runk on 2014-10-10

I always enjoy taking my dog here. But the last time I was there, I felt the service that the front desk provided another customer was horrible. This couple had 2 cats that they were having cremated and the girl at the front was very insensitive to them. Truthfully if I were them I would have loved to slap her. Very rude!!!!

**NPS:**

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★★★★★ by Bill Lesjak on 2014-10-09

Always attentive and thorough.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2014-10-08

Staff is very caring and professional. We had our 3 dogs in at the same time and all were very comfortable with our vet tech and Dr. Ethel. thank you. We won't take our pets any where else.

**NPS:**

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★★★★★ by Karen Thompson on 2014-10-08

I am very pleased with the care my 2 dogs get when boarded. They do not seem to be stressed more than usual with being in a strange situation, when we get them home. They were clean. At a place I previously boarded them, they came home with a definite kennel odor.

**NPS:**

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★★★★★ by Michelle Wiggins on 2014-10-05

They are the best vet. Always looking out for my fur babies

**NPS:**

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★☆☆☆☆ by Katie Barnett on 2014-10-04

I was given a 10:30 appointment and arrived around 10:25. I waited for 30 minutes before inquiring at the front desk if I had been forgotten since no one had come to tell me otherwise. I was told that an emergency was taken and it wouldn't be much longer. Another 15 minutes later and we're taken back. The service when I get it is always great, but it seems that there's a breakdown in communication that is occurring more and more frequently. I only had to come for this appointment because I was made aware through an email that my dog needed a few immunizations (the emails are great). I was frustrated however, because I called a few weeks prior to schedule boarding and specifically asked if everything was up to date for her to board. I was told that yes, everything was up to date and she was not due for anything. Obviously things were not since her bordatella was due the day I scheduled to bring her in for boarding. Overall, I was frustrated. I had to schedule a last minute appointment to get shots that shouldn't have had to be last minute. I was then made to wait 45 minutes for my appointment and was never told why there was a wait before I asked.

**NPS:**

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★★★★★ by Robert Bair on 2014-10-03

Very helpful and kind to both myself and my dog.

**NPS:**

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★★★★★ by Jody Dunlap on 2014-10-03

Everyone was so friendly and informative from the time I dropped Gracie off for her surgery till the time I picked her up. Dr. Miller personally called me when Gracie woke up and gave me a full report of her condition. Thank you all for taking such good care of my little girl.

**NPS:**

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★★★★★ by Alastasia Suarez on 2014-10-03

I liked that my dog was handled well. I also liked that the veterinarian was patient and answered all of my questions. I just wished I didn't have to wait 30 mins to have my dog seen. Overall it was a great experience.

**NPS:**

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★★★★★ by Shauna Runk on 2014-10-02

I love coming to this office. The staff is always friendly and helpful. The only thing I think needs improvement is the receptionists acknowledging that you are standing there waiting. They should at least say we will be with you shortly instead of just ignoring you while they are on the phone.

**NPS:**

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★★★☆☆ by Anon on 2014-10-01

Our cat was scheduled for dental work yesterday. They called my husband with a very high estimate, so I called them back to ask for it to be itemized. In the estimate, they included a lab test which had been done 2.5 months ago. When I asked why this needed to be repeated, I was told that they wanted to repeat it every 3 months even though it was normal the first time and we would not change the cat's care based on an abnormal result. They wanted to do it while the cat was under anesthesia to reduce his stress. Again, I asked why they were doing it AT ALL much less only 2.5 months out. Since they were not able to offer an explanation, I told them not to do it. Shortly thereafter, my husband got a call from the practice manager. Apparently they had done the lab test already "at the doctor's discretion." Given that it was a test that would not be resulted the day of surgery, and we had asked them not to do it, why was it done? If they had already done the lab work, why did they call my husband with an estimate?

**NPS:**

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★★★★★ by Anon on 2014-09-28

Nice place and knowledgeable staff; however the waiting time is excessive. Had a Saturday wellness appointment - in the waiting room for 25 minutes then waited once back in the room and again to get out. Had a Thursday night appointment and no other people were there. From start to finish took one and a half hours for a simple visit. Every time I go no one is any hurry to get you done. Plus they are expensive..I will be switching vets.

**NPS:**

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★★★★★ by Michelle Rohrbaugh on 2014-09-28

The staff at East York Vet are very friendly and polite . I never had a bad visit. the only thing I really wish you could do is make weekly payments, for there are a lot of things I would like have done to insure my dog is in good health, I don't have 3,4 hundred dollars to do everything and when I'm told a price it is always different (higher) by the time service is done and I need to pay. I'm not an ATM.

**NPS:**

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★★★★★ by Linda Moyer on 2014-09-27

Very good vet to go to. They always call and check on Gimpy after we had him there. There are really good with your pets. So glad we have them.

**NPS:**

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★★★★★ by Debra Nelson on 2014-09-26

Frustrated with the staff trying to push services that I did not need. Pricey.... I was charged almost 3x as much for a booster as the initial shot. Generally, a booster is included in the initial shot price.

**NPS:**

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★★★★★ by Susan Fetterman on 2014-09-26

Very professional

**NPS:**

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★☆☆☆☆ by Jessica Dunbar on 2014-09-25

I'm yet again dissatisfied with my experience at East York Veterinary Center. I dropped off a urine sample for my dog as the vet wanted to see if the prescription food was working for my pup. After a \$65 charge, they told me that they would contact me the next day with results. After a day without a call, I called. The front desk told me that she could not provide me with the results and that she would leave a message with the vet to contact me. There was no such return call. I called again on the 2nd day to tell them my dog needed food and I need to know what to pick up. After being on hold for 10 minutes, the girl came back to tell me to "just keep him on the same food he's on now." I spent \$65 for a test that they did not review with me and I had to be proactive and call twice to get answers. The front desk then told me that they did not have the food I needed in stock and said I could pick up a prescription for the food. When I asked where I can get a dog food prescription filled, she told me, "I have no idea. Ask that question when you get here." I feel ripped off once again by this place and now plan to take my business elsewhere.

**NPS:**

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★★★★★ by Cheryl Bjorum on 2014-09-25

We arrived early and taken into exam room early. The vet. tech was excellent, caring and gentle with Norbert, lab. retriever mix. He usually is pretty timid but he took to her immediately and even took several treats that were offered(and he never takes treats from anyone in the office) The exam was excellent and offered a question/concern time. Written literature was provided on Lymes Disease. Keep up the good work!

**NPS:**

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★★★★★ by Robert Bair on 2014-09-20

The doctor was very professional and explained a lot about Sheila's condition.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-09-19

Dr Lopresto was very informative regarding Rascal's knee and the treatment for him. Rascal is not happy with the amount of his treats being decreased but oh well! Unless there are further problems we will see Dr on Oct 6. Thank you.

**NPS:**

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★★★★★ by Rachel Hardesty on 2014-09-19

Very pleased with the care taken with my dog. The vet answered all my questions thoroughly.

**NPS:**

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★★★★★ by Matt Boyer on 2014-09-18

Great doctors and staff and great care for our cat!

**NPS:**

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★★★★★ by Steve Hess on 2014-09-16

Staff was friendly and caring. Waited a little longer past my appointment time than I like. Thought some things could be explained a little better.

**NPS:**

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★★★★★ by Anon on 2014-09-16

Very friendly

**NPS:**

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★★★★★ by Bill Brickner on 2014-09-14

Buster is well taken care of when he was boarded at East York. He looked happy and healthy when we picked him up. The staff seem to like him. The reason we need to board him is that he needs special care and it seems like East York knows his needs and does their best to make him feel comfortable during his stay. Thanks.

**NPS:**

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★★★★★ by Ron Zimmerman on 2014-09-14

Love this place

**NPS:**

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★★★★★ by Lori Seitz on 2014-09-13

I've always had great experiences at EYVC with all of my birds! The doctors and staff take as much time as necessary and I've never felt rushed. Very thorough yet not over the top with unnecessary tests etc. I would and have recommended them to many friends. My parents take their cat here as well and they're very pleased!

**NPS:**

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★★★★★ by Scott Barnhart on 2014-09-10

Coco was very well taken care of during her boarding and looked beautiful when I picked her up. Thanks for your wonderful care of her while we were away!

**NPS:**

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★★★★★ by Anon on 2014-09-10

My dog is receiving excellent follow up for his cardiac condition. Many available appointment times, so you can be seen promptly if needed.

**NPS:**

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★★★★★ by Dan Cotherman on 2014-09-10

They are very kind They explain everything that is wrong with your pet if they can and provide the best care possible for your pet.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-09-09

As always the staff was courteous, efficient and very helpful and friendly. Josh helped me get Riley's Rimadyl refilled so I would not have to make another trip from Mt Wolf where we live. Eric did an outstanding job trimming the nails on all 3 of our furry kids. Best Part is I finally got to meet Dr Miller to tell her how wonderful her facility and staff have been to our furry children for almost 14 years. Keep up great work.

**NPS:**

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★★★★★ by Anon on 2014-09-07

As always we were pleased. Dr. Chambers does a great job.

**NPS:**

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★★★★★ by Susan Fetterman on 2014-09-05

Very nice . Glad you have Sunday hours also!

**NPS:**

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★★★★★ by Tim Miller on 2014-09-04

Luke, is always a happy and healthy dog when we board him at East York. Nice job on his nails, he really needed the cut.

**NPS:**

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★★★★★ by Victoria Pillette on 2014-09-04

I am very happy with the care that my little Sallie Ann has gotten so far. Everyone has been very kind and considerate of her needs. Sallie really liked Dr. Chambers, and Dr. Spent a great deal of time getting to know Sallie. Dr. Lopresser did Sallies spay yesterday and I felt confident she was in great hands. The techs are great! They explain everything well ,the front desk is polite maybe a little over busy. Overall great experience.

**NPS:**

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★★★★★ by Mary Sue Bottstein on 2014-09-03

As usual every care was given my pets to insure their well-being. Dr. Chambers is a very special caring competent vet. I recommend her to everyone. The tech who stayed with Pooh Bear was so caring. Thank you so much. Josh is so helpful every time I call about one of the animals always hope he answers the phone. Squeakie is finally her normal self.

**NPS:**

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★★★☆☆ by Karen Thompson on 2014-09-02

Tessa was nauseated, coughed, and threw up for 2 days after her orally administered vaccine. Quite a problem.

**NPS:**

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★★★★★ by Anon on 2014-08-30

Drs. Lopresto and Dr. Chamnbars continue to provide excellent medical care for our pets. Dr. Chambers has been amazing with her care after Kitty experienced complications after her procedure. I could not be more grateful.

**NPS:**

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★★★★★ by Carolyn Woodring on 2014-08-30

Called Thursday afternoon to order prescription for Eddie. Called back Friday about 5:30 p.m. to see if it was ready. Was told it was ready. Arrived about 6:10 p.m. and was told they were working on it. Waited about 15-20 minutes and prescription was brought out. It was for Katy, not Eddie. Told the lady at the desk. She went back to have it corrected. Waited about 30 more minutes before it was finally ready. Was not happy with this. In the first place, why did they say it was ready when it was not? I can understand that there are emergencies, but it didn't seem as if enough people were working that evening. I was rather unhappy with the delays and inaccuracy yesterday.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Martha Boyer on 2014-08-29

This is an excellent facility. the attendants are friendly and the doctors are high quality!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Leidy on 2014-08-28

Love this place! Have always had great service, the staff are friendly and it's always clean. Most importantly is my dogs like going too!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara Waters on 2014-08-27

Left my dog for boarding. She was well cared for, all personal items were returned to me, charges were as expected.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robin Konrad on 2014-08-26

I feel very safe allowing East York Veterinary Center take care of my Sadie. I trust she is always given the very best care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-25

Every time I call in a prescription it is never ready and I have to wait for it to get filled. Even when I give them ample notice ( recommend 24 hrs). But my overall experience has always been great. The veteran and technicians has always been helpful and courteous.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carol Stauffer on 2014-08-25

All the vets and staff have been very helpful and caring with my pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Eleanor Keller on 2014-08-25

They are wonderful with all 3 of our pets & our pets love it there!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-25

Had a decent experience

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2014-08-24

Too expensive, especially for someone on a fixed income.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jeffrey Horn on 2014-08-22

Staff is always friendly and experienced. Dr Lopresto was very thorough with his exam and was very gentle with Bijou our cat. You can tell he really enjoys his job. I would highly recommend their services.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Lisa Wivagg on 2014-08-22

I board Lucy 30 days a year and I consider myself a good customer. The last several times she has boarded she has gotten a UTI under your care, which she required to see the Dr. and be medicated. It was suggested that I pick her up early if possible. So we picked her up early and still had to pay for the remaining 3 nights that she was to be there. I also paid a \$400 invoice that conveniently a invoice was unable to be produced when I was there. So I have no idea what I was paying for, but wanted to pick her up so I had to pay. I was told the Dr. wanted to talk with me, so I waited 45 minutes without ever seeing the Dr. He did call later and explain her medical issues. I'm shocked that you would lose a customer over a 3 night stay, I spend thousands with your office yearly. The office staff was rude and wouldn't even look into taking off the 3 additional nights boarding (even though it was suggested I pick her up). Customer service is obviously not important to you that you would lose a customer for less then \$100. I left your office in tears yesterday because of the customer service I received. Which is sad, because I know Lucy was well taken care of in the boarding area of your facility.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Debra Lau on 2014-08-20

The doctors and staff are very knowledgeable and caring. My seven year old Yorkie had a very successful knee surgery. The results have exceeded my expectations.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beverly Stiffler Smith on 2014-08-19

The staff took excellent care of my puppy when I brought her in for vomiting, not eating and being extremely lethargic. The receptionist was extremely patient and attentive as I described Jellybean's condition and was able to schedule an appointment right away. The doctor thoroughly examined her and was forthcoming with the possibilities for her illness. The nurse thoroughly explained the paperwork and estimated cost when it was determined that she required an overnight stay with close observation. It broke my heart to leave her behind, but the next day Jellybean was able to return home. Directions for medications and special diet were thoroughly explained prior to her checkout. I have found that at each of Jellybean's visits the staff is caring and knowledgeable regarding my puppy's needs. I am glad that I chose East York Vet Center for Jellybean. Thank you for caring so much about the work you do!!

**NPS:**

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★★★★★ by Anon on 2014-08-19

Picking up medications . Prices are high. Assistant seemed to be in a bad mood

**NPS:**

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★★★★★ by Amy Mitten on 2014-08-17

The Dr.'s & staff at E.Y.V.C always treat my four legged family members with compassion and love.

**NPS:**

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★★★★★ by Erich Gross on 2014-08-14

Everyone is always awesome and know/knew our dog(s) very well. I want to add a special thank you for Dr. Chambers and her hugs two Thursdays ago. Also a special thank you to the staff who sent the sympathy card, and Dr. Lopresto for his additional kind words. I really makes us feel that you know what Rippy and Daisy mean to us.

**NPS:**

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★★★★★ by Kollene Stauffer on 2014-08-14

His care was excellent. My only frustration is the amount of paperwork I had to fill out with the same information as to what I wanted done while he was being boarded. Even though I wrote I wanted him to have a bath several times it was missed. EYVC allows my son to go back with them when putting him in his "condo" which makes my son feel better.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2014-08-13

Very good care provided to Maddie, and we were reassured that she had no major issues. All the staff is wonderful. We won't take our pets anywhere else.

**NPS:**

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★★★★★ by Frank Nauman on 2014-08-13

The staff knew of my rather large cat and knew his history. the vet assistant was very informative and knowledgeable of my pets issue. The vet herself was extremely instructional and concerned about the cats health and showed me and my kids on how to administer his meds. Very overall satisfied.

**NPS:**

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★★★★★ by Rita Plath on 2014-08-13

I was very pleased with the care that Dr. Chambers and the assistant took with my cat, Chico. I find Dr. Chambers to be a very compassionate and caring person. She was so caring and considerate when I had to put my cat, Boo, to sleep.

**NPS:**

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★★★★★ by Kathleen Korb on 2014-08-11

Staff was friendly and they were really professional in the way they handled my dog. She is afraid of the vet, because she had double hip surgery as a pup and was away from home for a month. Dr. was understanding of this and very patient with her. Thank you!!

NPS: 

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★★★★★ by Anon on 2014-08-10

The vet and tech were efficient, patient, and caring. Checking in and out at the desk can be lengthy. A bit pricey compared with other vets in the area. Overall, great experience!

NPS: 

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★★★★★ by Amy Reinert on 2014-08-10

very good communication, everyone seemed to care about Duke and I was very pleased. I didn't feel rushed at all:)

NPS: 

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★★★★★ by Anon on 2014-08-10

Everyone was very knowledgeable and nice. I would recommend this office to family and friends.

NPS: 

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★★★★★ by Kaitlynn Beck on 2014-08-10

Everything was explained along with advice given to help prolong my cats life. The medication was explained on how to use it and for how long. I wish they would have

explained cost of each test and asked if you would like or not like this test. Overall the cost was reasonable and the 7 days a week made it great for someone who doesn't work Monday to Friday

**NPS:**

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★★★★★ by Andrea Mauck on 2014-08-09

Got influenza shots then when picked up asked bout other shots..... Y not just do at same time or ask us before so don't have to pay for another exam for dogs? Feel that was just just way to get more money....

**NPS:**

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★★★★★ by Libby Kennell on 2014-08-09

Staff is very friendly and courteous to my pets needs. I have a very fearful dog ( from bad experiences at former vet) and everyone goes above and beyond to make him feel comfortable and non threatened!

**NPS:**

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★★★★★ by Linda Bernlohr on 2014-08-09

I have always been happy with the service there. Everyone is always friendly and the place is always clean. we just was there with Ninja and I am sure that the situation was out of your control but we had a very long wait time for the vet to come into the room to examine Ninja. If someone would have told us that they would be a little loner with the other client we would understood and appreciated it. Other than that everything else was good.

**NPS:**

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★★★★★ by Debra Nelson on 2014-08-08

The office was very disorganized, I had to make 2 extra visits back to pickup heartworm tablets. My dogs chart was misplaced so I had to come back the next day.

The veterinarians themselves are the best I've ever had, very impressed with their knowledge that other vets never told me about my dog.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-07

I did not like the fact that he got teated for Lymes disease without my consent. I had spoken to the secretary before the appointment to make sure of the cost because my sister would be the one taking him to the appointment. I then found out the vet tested him for Lymes disease because she thought his joints were bothering him. How did she come to that conclusion i do not know.. She charged \$50 for a test that came back negative. I could have told her that..

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Barbara Blitva on 2014-08-05

I've had nothing less than an excellent experience at East York Vet Center. The staff are always very friendly and the doctors are extremely caring AND loving toward your pet. That's not something I've found in other vet centers I've been to. Thank you all!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Mary Sue Bottstein on 2014-08-04

DR CHAMBERS IS THE MOST CARING PERSON AND IS ALWAYS READY TO HELP. SHE ALWAYS RETURNS PHONE CALLS. I AM SO GLAD I FOUND HER.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-03

Our pet seems relaxed after her nail trims. She is typically very averse to them, but the staff seems to do a good job making her feel comfortable. That is very important to us.

**NPS:**

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★★★★★ by Anon on 2014-08-03

As always, we were very pleased with the care our pets were given while boarding at East York Veterinary Center

**NPS:**

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★★★★★ by Amy Curry on 2014-08-01

Great service!

**NPS:**

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★★★★★ by Anon on 2014-07-31

We have been going here for about 2.5 years now. No matter what the circumstances, the staff are always friendly and willing to work with me and my dog, both of whom can be neurotic at times! Thanks EYVC for putting us first!

**NPS:**

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★★★☆☆ by Andrea Mauck on 2014-07-31

No one explained to me that my dogs needed a second flu shot within 4 weeks. I knew they need a second one, but didn't realize it had to be within 4 weeks. Also, no clue why you can't just get the second shot without getting another whole physical for the dog. I feel it is just a way to get more money. No reason to get another physical from the vet if seen a month ago. This is just another way to make money. I feel you should just be able to get the shots. Also, talked to a co worker who takes her dog to Leader Heights Vet and she says her dog did not need any flu shots to board at that vet. I'm just wondering if this is just a money maker. I feel I might need to change to another vet.

**NPS:**

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★★★★★ by Anon on 2014-07-31

The doctors and nurses at East York are wonderful to work with and truly care about each animal! We'd never go anywhere else!

**NPS:**

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★★★★★ by Amy Uffelman on 2014-07-31

Friendly, efficient, informative

**NPS:**

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★☆☆☆☆ by John Breil on 2014-07-30

I called in the morning, identified myself and explained that our 16 year old Schnauzer was passing blood and she needed to see a vet immediately. I was told the office was very busy and that there were no open appointments for that day. I was furious! I explained that our dog had been a patient there since she was a pup and she had to see someone, NOW. I was not calling to have her nails clipped, this was emergency! The person finally checked and said we could bring her in at once. Upon arriving about 15 minutes later, we were immediately put in an examination room and were she was seen by an aid and a vet, who were kind, compassionate and thorough. Due to her age and her condition, we had to make the very difficult decision to have her put to sleep. As preparations were being made and while my wife and I were with our pet alone for the last few moments, someone from the front desk came in the room and asked that we make payment for all charges at once! How callous and cold! My wife stepped out to handle the payment. No explanation was given to her for the charges and no sympathy was extended about our loss. Of course you should be paid, but the timing and the cold, unfeeling way it was done was unbelievable. I hope this results in changes and that no else has to experience a similar situation with their pet.

**NPS:**

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★★★★★ by Cindy Hoke on 2014-07-30

Very prompt service this time.

**NPS:**

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★★★★★ by Michelle Wiggins on 2014-07-29

They are awesome. To me my pets are my children. When I needed to have Cyrus seen because he was limping they stayed late on a holiday weekend. That meant a great deal to me. They will always be the one to treat my kids

**NPS:**

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★★★★★ by Lara Camacho-Keja on 2014-07-28

Dr Lopresto was phenomenal when my last dog Caesar was ill and extremely compassionate when he passed away. He tailors the animals care plan to meet the owners needs and animals best interest. I always felt Caesar got the best care, which is why I bought our new puppy here.

**NPS:**

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★★★★★ by Julie Hawthorne on 2014-07-28

Everyone is always professional and friendly. My dog loves coming to board!

**NPS:**

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★★★★★ by Melanie Ochalski on 2014-07-24

The staff is always friendly and welcoming. They always remember my puppy by name when we come in- and the best evidence: my dog keeps wanting to come back!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Barbara Waters on 2014-07-24

They appeared to have taken very good care of my dog while she was boarding. However, they were very disorganized when I picked her up. They brought me her bag of things and had some of the wrong items in there, items that someone else had brought. In addition, her collar was taken off and her three tags (id, license and rabies) were missing. Three days later, I still have yet to hear from them about where my tags went.

**NPS:**

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★★★★★ by Anon on 2014-07-23

Thank you so much for the care that your facility has given our pets. Your staff has seen the passing of two of our pets, after giving them the best care imaginable. Friendly, Gentle, accommodating and professional. The most recent visit was for dental care for our dog, and the care was phenomenal again. Your staff is always so patient, and informative, and demonstrates the utmost professionalism to our family (and pets!!). It is plain to see that your facility has a deep love for animals, and a great respect for the pet owners. WE CAN'T THANK YOU ENOUGH (keep up the good work). We have already referred this clinic to friends and will continue to do so - Every pet lover deserves this type of treatment. GOD BLESS YOU ALL.

**NPS:**

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★★★★★ by Donna Vaughan on 2014-07-23

We love Dr Chambers and although Taffy is in for some tests we know that she will be well taken care of and soon on her way to health.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rebecca Singer on 2014-07-22

Good attention to detail and seem to really care about my dog's health.

**NPS:**

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★★★★★ by Claudia Shaffer on 2014-07-22

Jazzy appreciated you being open on Sunday to check his boo boo. Thanks!!

**NPS:**

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★★★★★ by Dan Casillo on 2014-07-21

Our experience yesterday was great. Even though I have done this puppy thing before they were still willing to answer any questions and re-enforce the things we are doing were correct.

**NPS:**

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★★★★★ by Erich Gross on 2014-07-18

Always a pleasure. Rippy says thank you as well!

**NPS: N/A**

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★★★★★ by Jody Dunlap on 2014-07-16

Everyone made my baby Gracie's first visit to a veterinarian a positive one. They all treated her great and she was a happy calm girl the whole time.

**NPS:**

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★★★★★ by Anon on 2014-07-15

Great veterinary center. The vets are always knowledgeable and offer many different options for the health care of my "special needs" kitty. I love that they do not always try to send me home with antibiotics or try to "upsell" expensive products.

**NPS:**

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★★★★★ by Patti Shatto-Young on 2014-07-14

Great veterinarian service!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Bernlohr on 2014-07-14

they are always friendly and answer all my questions.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-07-12

I would give high marks for the doctor and staff until today when I spoke with a receptionist about a prescription for my dog. They were to have refilled a prescription yesterday but failed to do this in a timely manner. When I spoke with the receptionist she could not guarantee when the prescription would be filled, because she said they were behind. The dog is out of medicine and tomorrow is Sunday when the pharmacy is closed so we may be going through the weekend without meds.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-07-12

Prices are high, but Doctors seem like they know what they are talking about.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-07-11

Always have a good experience at the East York Veterinary Center. The vets always ready to answer any questions you may have. The staff are very friendly and helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Anon on 2014-07-11

The visit was great. However I was charged for an after hours visit even though I was there at 7:45. Which is the emergency hours.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sharon Bettinger on 2014-07-11

always kind to animals and people!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marguerite Shelley on 2014-07-09

My BooBoo looks so good - now!!! Tell Eric he has a 3-month visit with my BooBoo!!! Thanks to everyone for your help!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chris Ventura on 2014-07-08

I was satisfied with the care Max received.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Eleanor Keller on 2014-07-07

We never worry when going on vacation, knowing BJ, Selene, & Houdini are well cared for & pampered.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-07-07

Duke and I always has a very positive appointment when coming to East York Veterinary Center. Duke is always well taken care of and his medical background is always reviewed to make sure that all of his shots are upto date and he is doing fine. We would highly recommend East York Veterinary Center. Thank you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Claudia Shaffer on 2014-07-06

Great veterinary care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2014-07-04

Although everyone was very friendly, the front desk staff was not very knowledgeable. They had me fill out new paperwork when Shadow has been a patient for three years. I was charged for a fecal exam when there wasn't one completed, and although I called and left a message concerning this problem, I never received a follow up phone call. Pretty disappointed with our appointment.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Bernlohr on 2014-07-03

everyone there is really nice and very helpful and professional. It is always clean and pleasant.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Cindy Hoke on 2014-07-03

I think you provide my animals with great care but the wait time is often excessive. Maybe I should start calling ahead to see if my appointment is going to be on time. Could there be an app for that? Last evening, I could have arrived 45 minutes later than I did.

**NPS:**

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★★★★★ by Colleen Gemmill on 2014-07-02

As always the staff were great to work with and wonderful to my dog "Baby".

**NPS:**

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★★★★★ by Anon on 2014-06-27

Don't think you guys should waste your time with these opinion surveys; I don't think they give you great feedback (I'd guess most people don't respond to them and that you only get feedback from the dissatisfied). Better to focus on taking care of the animals.

**NPS: N/A**

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★★★★★ by Carolyn Woodring on 2014-06-25

Very kind and caring staff. Their love of animals is obvious.

**NPS:**

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★★★★★ by Matt Boyer on 2014-06-25

Very friendly, knowledgeable and caring staff. Wonderful caring doctors!

**NPS:**

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★★★★★ by Hien Duong on 2014-06-22

The appointment started right on time. The staff was extremely warm/friendly/professional as always.

**NPS:**

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★★★★★ by Anon on 2014-06-21

Fantastic. Everyone was pleasant and eager to help. Good experience.

**NPS:**

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★★★★★ by Jenell Briscoe on 2014-06-20

I love the staff that work there!! Everyone so nice and my dog just love it there!!

**NPS:**

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★★★★★ by Randy Messersmith on 2014-06-19

Very Professional and clean. Have used for many years and would recommend for vet needs and hotel needs

**NPS:**

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★★★★★ by Sara Brotzman on 2014-06-18

My appointment was great!! My dog is overly excited during his visits and they handled him perfectly. I am very happy with their service and professionalism

**NPS:**

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★★★★★ by Mary Ann Smith on 2014-06-14

I was satisfied with Mabbie's stay except that a fecal sample was required and no one notified me of the results. Also, when I picked him up, no one told me if he had been given his pills for the day. On most occasions, the staff are more than friendly and seem to have a genuine love for animals.

**NPS:**

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★★★★★ by Susan Rentzel on 2014-06-13

Very informative & comforting.

**NPS:**

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★★★★★ by Devon Crews on 2014-06-13

East York Vet really takes the time show that they are more than just a business. The staff are friendly and compassionate. The office is clean and bright. They truly care about what is best for your furry companion.

**NPS:**

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★★★★★ by Flor Castillo on 2014-06-12

Our vet is always so helpful. We have been with them 5 years and even relocating to Lancaster we make the drive to see them.

**NPS:**

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★★★★★ by Anon on 2014-06-11

I have been taking my dog here for a few years for check ups and for boarding. I have always been very pleased with the Doctors, but I feel that the front office staff is constantly changing. As someone who has previously worked in a front office, I felt a bit of unprofessionalism when coming in for my appointment. The 2 girls did not seem to know what they were doing and one of them was wearing her sunglasses on the top of her head. I will still continue to bring my dog here, but I think the front office may need some better training.

**NPS:**

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★★★★★ by Jeffrey Horn on 2014-06-11

Always excellent service. We take all our cats to EYV.

**NPS:**

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★★★★★ by Gary Krach on 2014-06-10

Wonderful and caring people work here. In grief and joy they are there for humans and animals. Especially in this current year we have appreciated each and every one.

**NPS: N/A**

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★★★★★ by Melissa Miller on 2014-06-09

My experience was wonderful as always. This was an emergency visit and my pet Latte was taken back right away.

**NPS:**

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★★★★★ by Kathy Brown on 2014-06-09

Doodles was euthanized yesterday, so there won't be any more appointments

**NPS:**

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★★★★★ by Linda Moyer on 2014-06-09

You can not find a better vet. They call and follow up on your pet if they are sick. Plus now they are open on Sundays from 12 to 6 PM.

**NPS:**

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★★★★★ by Barbara Blitva on 2014-06-09

Dr. Chambers is awesome. She was so sweet and caring to my Murphy and to me! We had just had to put our beloved dog Medo down and she helped us through that too. The other doctors seemed nice too but I felt like Dr. Chambers would really take care of my baby.

**NPS:**

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★★★★★ by Devon Crews on 2014-06-06

We have always had excellent care.

**NPS:**

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★★★★★ by Anon on 2014-06-05

We were very satisfied. The staff is very caring and dedicated.

**NPS:**

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★★★★★ by Anon on 2014-06-04

My dog Sparky has a growth on his leg that I was concerned about. The doctor advised me of my options and was very informative. We will have a follow up in the near future. All and all everyone there is very nice and treat the animals as their own.

**NPS:**

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★★★★★ by Bradley Groover on 2014-06-04

Very caring and professional.

**NPS:**

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★★★★★ by Karen Thompson on 2014-06-03

Since establishing with EYVC, we have been totally pleased in all aspects regarding our pet's care. As far as boarding, even though the stay is surely stressful on our dog, when we pick her up and go home she is relaxed and returns to her normal personality immediately.

**NPS:**

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★★★★★ by Pam Elfner on 2014-06-03

Very satisfied w/ East York Veterinary- convenient, helpful, and compassionate.

**NPS:**

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★★★★★ by LuAnn Stenclik on 2014-06-01

Service was friendly, on time & met the needs of my cat.

**NPS:**

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★★★★★ by Eric Holliman on 2014-06-01

Friendly staff and Dr.

**NPS:**

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★★★★★ by Eleanor Keller on 2014-06-01

Love boarding @ East York vet. Our pets are pampered & it is obvious they love it too! We wouldn't board anywhere else.

**NPS:**

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★★★★★ by Mary Sue Bottstein on 2014-05-31

AS ALWAYS VERY CARING. I LOVE HAVING DR. CHAMBERS CARE FOR MY PETS.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lillian Geltz on 2014-05-31

I have been a client for a long, long time with various dogs and my cat. Indeed, the staff has consistently been wonderful over the years, providing compassionate and quality care. I can't imagine going anywhere else!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carolyn Woodring on 2014-05-31

Very sweet and caring staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Arthur Ambriz on 2014-05-29

The appointment was quick. The staff was knowledgeable and professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bonnie Stein on 2014-05-29

Service is really good just a little.expensive

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Wayne Gunnet on 2014-05-28

I received an e-mail stating I had an appointment May 23 @ 5:30 pm when I got there I was told I didn't have one. But I was told I could wait an hour and maybe the doctor would have time to see my dog I was then given an appt for Tue May 27 @ 9:15 am. I arrived at 900 am and I didn;t get out of there till 10:30. I think this is a bit long for an annual exam and shots. The one thing that bothers me is the overturn of doctors. When we started using your facility we got to know the doctors and they got to know our pets. It has crossed my mind several times to change veterinarians

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara Blitva on 2014-05-25

As usual you took very good care of my dog. Now I need to bring my Cat in and I know you will take very good care of him too. your staff is very friendly and very helpful and understanding and the doctors are very clear in what they're telling you so you understand.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Virginia Miller on 2014-05-24

Dr Lopresto is fantastic. Don't know what we would do without him !!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-05-23

Love the staff here. So friendly and knowledgeable!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mary Sue Bottstein on 2014-05-23

DR. CHAMBERS IS WONDERFUL. EVERYONE SHOULD GO HERE. SHE IS SO CARING.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Amanda Ream on 2014-05-23

I always have a great experience when I come into the East York Veterinary Center. The staff is always friendly and helpful. The doctors are very knowledgeable and truly care about my pets. They take the time to explain things to me so I never have any questions when I leave. They even call sometimes to check and see how my little ones are doing after a visit. I've never had a bad experience here and would recommend them to anyone looking for veterinary services.

**NPS:**

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★★★★★ by Heather Owen on 2014-05-23

This review is more about our vet and techs than the practice itself... Dr. Chambers is by far the best vet I have found for any of my animals in the 16 years that I have been a pet parent. She treats me and my pets like none other! She is compassionate and tells you what you need to hear, whether it is good news or bad news. Thanks, Dr. Chambers!!! The Vet Techs that we have dealt with there are so compassionate as well. They treat your pets like their own....thanks for that!!!

**NPS:**

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★★★★★ by Robert Penn on 2014-05-21

Have always had a good outcome from EYVC my dogs like the vets who have always been caring and professional they don't do anything extra or unneeded.

**NPS:**

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★★★★★ by Mary Sue Bottstein on 2014-05-08

Dr. Chambers is an excellent and caring vet. she has been so helpful with all my cats and dogs. If you are looking for a vet. See her.

**NPS:**

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★★★★★ by Tim Greenplate on 2014-05-08

Great service

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-05-07

We had our 3 dogs in for nail trims and I was very pleased with the results. Staff used a dremel type tool and the nails look so much better than just clipping or cutting them. BRAVO

**NPS:**

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★★★★★ by Jennifer Leidy on 2014-05-07

The grooming services were awesome!!!

**NPS:**

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★★★★★ by Anon on 2014-05-04

Great service

**NPS:**

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★☆☆☆☆ by Christina Glotfelter on 2014-05-03

Performed unnecessary procedures and gave us medicine that has done nothing to help our dog. We will not go back to this clinic.

**NPS:**

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★★★★★ by Marilyn Oestereich on 2014-05-02

staff is always professional and very caring. Won't take our dogs any where else.

**NPS:**

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★★★★★ by Anon on 2014-04-30

The vets are wonderful, attentive and relatively knowledgeable. Unfortunately, the office side of things does not appear particularly well organized. They do not call when prescriptions are filled-actually the best you can hope for is a vague "sometime later this week". Office staff seems to change quite a bit, so it feels like we're always meeting someone new. This doesn't help my dog's comfort level-or ours. Finally, I recently learned that it is one of the more costly practices in York.

**NPS:**

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★★★★★ by Barbara Waters on 2014-04-30

Very attentive, thorough vet, clean and well-stocked hospital

**NPS:**

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★★★★★ by Eleanore Galletti on 2014-04-27

Always available last minute when I need anyone of my 6 pets seen by a vet. My josh the secretary is very personable and always makes me feel my pets care is of upmost importance. The physicians and always gentle with care.

**NPS:**

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★★★★★ by David Morrison on 2014-04-27

Staff is extremely nice and knowledgeable. I am pleased with Rudy's care.

**NPS:**

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★★★★★ by Jeffrey Horn on 2014-04-24

very good experience, we've been with EYV for awhile & bring all our cats there.

**NPS:**

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★★★★★ by Anon on 2014-04-23

We have been clients of East York Veterinary Center for years. I am involved with rescue and they have been very accommodating in working with both my own dogs and my foster dogs.

**NPS:**

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★★★★★ by Stephanie Shelton on 2014-04-21

Customer service is always great and they are amazing with my dog. They always remember him (hopefully because he's sweet and not a wild man!) and are super gentle. They take their time and are always willing to answer any questions I may have. I've also use them as our boarder and they have the best facility around!

**NPS:**

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★★★★★ by Teresa Emenheiser on 2014-04-21

Everything seemed to go very well with our dog's neutering. The staff here is very friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2014-04-20

We received very quick responses from a team that obviously is very caring. Overall, this vet has provided amazing care for our dog Ryleigh.

**NPS:**

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★★★☆☆ by Julie Amberg on 2014-04-20

I continue to have problems when I wish to use my Rimadyl Rewards card to pay for the Rimadyl. No one at the front desk seems to know how to use the card - they usually suggest that I just pay the entire amount due and then get reimbursed later, which of course defeats the whole purpose of the card.

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-04-18

As always-great service And care! My furry kids receive the best care at East York!,,

**NPS:**

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★☆☆☆☆ by Vickie Randolph on 2014-04-17

MY WIFE ORDERED 6 HEART GUARD FOR OUR DOG SPECKLES. SHE WENT TO PICK UP AT VET AND THEY ONLY HAD 3. IF YOU BUY 3 TWICE IT COSTS MORE SO THE VET MAKES MORE MONEY. IT ALSO COSTS MORE FOR GAS BUT THEY DON'T CARE. IS NOT THERE MONEY.

**NPS:**

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★★★★★ by Amy Townson on 2014-04-15

Super quick in and out. Staff are very polite and very helpful. Vet is fantastic to work with and always remembers our cats' histories. Overall great experience.

**NPS:**

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★★★★★ by Jeffrey Horn on 2014-04-12

All staff and Drs are very knowledgeable and informative. Highly recommend going there.

**NPS:**

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★★★★★ by Melissa Miller on 2014-04-11

Always very friendly! Dr. Lopresto is the best!

**NPS:**

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★★★★★ by Melanie Hamilton on 2014-04-10

Great place. Considering what is wrong with my "pup" the vets gained her trust and we both had a great experience.

**NPS:**

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★★★★★ by Kathleen Korb on 2014-04-08

Caring, courteous staff!!

**NPS:**

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★★★★★ by Daniel Foulk II on 2014-04-06

The visit was very nice. The staff called to confirm the appointment with Dr. Deihl being very professional, friendly, and informative. The assistants were also great. Josh the person that was at the reception area was very outgoing and friendly. The only negative is that there was 20- 30 minute wait time after the allotted appointment time. This was not that bad because they put us in a room were my cat could calm down and was ready when the Dr came in. Overall a great experience. I highly recommend them.

**NPS:**

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★★★★★ by Veronica Henning on 2014-04-05

Amazing, and caring as usual!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara Waters on 2014-04-05

Doctor took the time to answer all my questions, receptionist was thorough, office and exam room appeared clean

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2014-04-05

I have 3 animals and in the past year shot records have been messed up 2 times. Both times I was told that one of my pets was past due on shots when in fact they were not due for months. The final straw was them telling me that I would have to muzzle my dog. She did not bark or bite anyone but she is a pit mix and therefore must be aggressive. I think not. I will not take any of my pets there again.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cheryl Klinedinst on 2014-04-04

Excellent care on yearly shots and exam! Always feel secure in my pets care after visits here. Dr Chambers and the staff are the BEST!!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Andrea Mauck on 2014-04-04

When I first scheduled the appointment for Bear they did not tell me when he had to stop eating to have surgery. I had to ask them if he had to be NPO. That was my only complaint that they gave me no details about the surgery when I made the

appointment. Otherwise, Josh did great with explaining everything after the surgery. The cone thing did not work at all. That was a waste of money. Not your fault, but Bear absolutely hated it and went nuts. So just risked it. Wish I could get my money back for that because I thought that was also a little too much for that cone. Otherwise, overall it went well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-03

This was my first visit to this facility. I was very impressed with the service and decor.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Scott Barnhart on 2014-04-02

We were very pleased with our recent visit on April 1 to check Coco's sutures which were coming out. We have always had a pleasant experience at this office, and really appreciate the follow up calls from Dr. Chambers and her care and concern for Coco. Thank you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Betsy Carroll on 2014-04-02

I have two dogs with multiple health issues, only increasing as they are getting elderly. I trust Dr. LoPresto completely, and also trust the fantastic vet techs/nurses at East York Vet. They are not only professional but also really friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julie Hawthorne on 2014-04-02

All the staff are great! Especially Josh, he is always friendly and patient with my questions. I had a bad experience with my prior veterinarian in MD and was so happy to find EYVC.

**NPS:**

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★★★★★ by Rhiannon Kricki on 2014-04-01

Love coming here. They took care of her bladder stone issue whereas our previous vet was careless. Took care of her teeth and provided excellent recommendations and care routine. Listened and answered all my questions and was very patient. Glad we found this place.

**NPS:**

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★★★★★ by Cindy Parker on 2014-04-01

Very concerned about binky and took all measures to make sure she would be OK .very pleased

**NPS:**

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★★★★★ by Cheryl Klinedinst on 2014-03-31

These are the best and most caring animal experts in York County! Won't go anywhere else!

**NPS:**

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★★★★★ by Carol Stauffer on 2014-03-31

Dr.Chambers and staff took good care of Biscuit.

**NPS:**

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★★★★★ by Julia Candis on 2014-03-31

The vets are awesome. I had to make multiple appointments on short notice. I am very grateful that they treated all of my cats before we moved to Oregon.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lori Seitz on 2014-03-30

I feel very comfortable and at ease with the staff of EYVC. I've brought almost all of my birds here over the years and they have provided nothing but top notch care and understanding for them. I highly recommend anyone with birds as well as other pets to try them out!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carolyn Woodring on 2014-03-30

Very kind, caring and dedicated staff. It's obvious they love animals!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heather Finn on 2014-03-30

When I moved to PA from MD, I struggled to find a veterinarian who I connected with and trusted the same way as my previous veterinarian and friend. Dr. Chambers is a very attentive doctor who listens to your concerns and respects your suggestions. She follows up personally and I trust her assessments. My pets are in good hands when I visit her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-03-30

My appointment was for 10 am and it was for 2 vaccinations. I didn't get out of there until 10:41. there was some waiting. The staff and the doctor were attentive and friendly when they did get to the room and offered solutions for my question. So the only complaint per se was waiting for the doctor a little longer then I liked. Still think the rates are a little on the high side but what isn't nowadays, the well visit (weight

and quick body check) automatically tacks \$39 on top of the \$25+ for each shot. Overall they are good doctors.

**NPS:**

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★★★★★ by Carla Hannon on 2014-03-30

Awesome doctors and staff, super helpful.

**NPS:**

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★★★★★ by George Fleming on 2014-03-29

Great service as always.

**NPS:**

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★★★★★ by Etosha Meckley on 2014-03-29

I was very happy with the service they were able to squeeze in my dog thumper quickly and I was able to work around my work schedule also he is looking better and they're also doing a checkup to make sure he is still doing well I love the fact that they do not discriminate against certain breeds and they are very friendly staff

**NPS:**

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★★★★★ by April Meadows on 2014-03-29

Absolutely love this place. Dr. Lopresto is wonderful with my cat. No one "pushes" you to do test after test, especially since my cat is older and isn't doing well. They are friendly, reasonably priced and very thorough with your animals check ups. I recommend them greatly!

**NPS:**

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★★★★★ by Alisa Kauffman on 2014-03-27

Your staff was and always is very friendly and efficient! Thank you!

**NPS:**

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★★★★★ by Lauren Miller on 2014-03-26

It was a great experience for Stanley and myself and will be returning

**NPS:**

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★★★★★ by Morgan Rouscher on 2014-03-25

The hardest part is sitting in the little room and hearing my pet s anxiety. My dog isn't an easy patient and has to be muzzled so I appreciate the care he is given.

**NPS:**

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★★★★★ by Robert Eberly on 2014-03-25

you have great techs and I have never had a complaint

**NPS:**

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★★★★★ by Karen Zzz Sackett on 2014-03-23

great pet care!

**NPS:**

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★★★★★ by Anon on 2014-03-23

wonderful staff and friendly

**NPS:**

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★★★★★ by Anon on 2014-03-23

The veterinarians there are wonderful and the love that the staff of East York Veterinary Center have for the animals in their care is readily apparent.

**NPS: N/A**

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★★★★★ by Anon on 2014-03-22

Friendly as always! Very patient with my dog.

**NPS:**

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★★★★★ by Anon on 2014-03-21

The vets and nursing staff are really nice. The front office staff (some...not all) isn't the most pleasant. It is hard to get an appointment for less than 3 days in advance unless you want to pay the emergency rate.

**NPS:**

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★★★★★ by Barbara Waters on 2014-03-20

My experience with the doctors and staff has been very good. Often, it seems, the front desk staff is overwhelmed with customers or phone calls. Otherwise, I haven't had any issues.

**NPS:**

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★★★★★ by Richard Keen on 2014-03-20

When I arrive I am known by name along with each of our kids. The staff is extremely polite and helpful. Can't say enough about the staff. Richard Keen

**NPS:**

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★★★★★ by Veronica Henning on 2014-03-19

I believe that finding a vet is as hard as finding a doctor for yourself. You have to truly trust them. After my first appointment, I told my husband "This is it! We are never going to another vet again!". You do an amazing job!

**NPS:**

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★★★★★ by Beth Alwood on 2014-03-18

this was my first visit; was very impressed with the professionalism and knowledge of all staff involved; very clean facility; and I feel very comfortable having our pet be a client at this facility.

**NPS:**

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★★★★★ by Anon on 2014-03-17

Dr. Chambers and her staff were wonderful. Sadly it wasn't for a good visit as we lost our pet that day. They handled everything professionally and compassionately given the situation.

**NPS:**

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★★★★★ by Arthur Ambriz on 2014-03-16

Both my pups were groomed, clipped, nails trimmed, and ears cleaned out. The overall time for completion was not long. My pups came out smelling fresh and clean. I used another chain grooming store two weeks ago. My pups still had an odor to them, their nails were not trimmed properly, and I doubt if their ears were even checked. It maybe a little more expensive having the grooming done here versus the chain. But, the overall quality, their is no comparison.

**NPS:**

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★★★★★ by Andrew Herrold on 2014-03-16

Very impressed with the staff and treatment of my dog was great . Found my favorite Veterinarian hospital. Thanks again.

**NPS:**

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★★★★★ by Rosie Mesich on 2014-03-16

Dr. Chambers was wonderful, as were the nurses who took care of Rocky. As our babies get older, we are so grateful to have Drs. Chambers and Lopresto to care for them and answer all of our questions! Josh was also wonderful, as usual! It's nice to have a vet where everyone knows your dogs!

**NPS:**

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★★★★★ by Casey Raver on 2014-03-15

Great knowledgeable services all the way around!

**NPS:**

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★★★★★ by Anon on 2014-03-15

Duke and I always have a very positive experience at EYVC and the staff is always very professional. We are seen right away and Duke is treated very well and the Dr. always explains everything in detail regarding Duke. Thank you very much.

**NPS:**

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★★★★★ by Robert Penn on 2014-03-14

Have used East York Vet for several years and am very pleased with all my interactions with them. My dogs like them as well. They have always been caring and have a true interest in my dogs. Dr. Chris L is wonderful

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carol Stauffer on 2014-03-14

The staff and Vet took good care of Nugget. She is doing fine the day after surgery and is quite back to her normal playful self.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Orsini on 2014-03-14

East York Veterinary Center is outstanding. I enjoy taking my pets there and the staff is caring and knowledgeable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-03-14

This is my first experience with a vet. so I have no comparison. That being said, they seem well educated, resourceful, thoughtful, and cost conscious.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lara Baum on 2014-03-13

The doctors and nurses are all extremely caring and knowledgeable of my pet's needs. I would highly recommend them to anyone with a pet that has special needs.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Steve Hess on 2014-03-13

Explained things well. Feel like they care about your pet.

**NPS:**

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★★★★★ by Richard Keen on 2014-03-13

We were taken to the exam room on time. Tommy needed a blood test and was taken to the work area and his blood was drawn. Dr. Lapresto came and spoke with me about the results and how we were going to treat him. The reception staff is very courteous and prompt. Glad that were are your clients. Thank you. Richard Keen

**NPS:**

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★★★★★ by Donna Vaughan on 2014-03-13

We have been having East York Vet care for our animals ( bunnies and cats) sine the 1980's. We recently lost a cat and they were very helpful and supportive during her illness and her final moments. We are very happy with Dr. Chambers and Josh has been a big help during our recent trials. Everyone is very friendly and helpful. Misty was very ill on Saturday and we met some very nice doctors who helped her back to health. Thank you all so much for caring for my little babies.

**NPS:**

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★★★★★ by Anon on 2014-03-13

They were able to get us in w/in an hours of our call for an emergency. Took about a half an hour to wait in the lobby, but very patient w/ us and our dog. Could use a little more personality behind the desk; however, technicians and Dr were great!

**NPS:**

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★★★★★ by Anon on 2014-03-13

We had to cancel the appointment will resheule THANK YOU JOHN SHOMPER

**NPS: N/A**

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★★★★★ by Stacy Robinson on 2014-03-13

I'm very happy with the services provided at East York Veterinary Center. The doctors and assistants act is if they really love my dog, even though she growled at them the entire time!

**NPS:**

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